Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/25/2026 **VisitType:** Licensing Study **Arrival:** 10:30 AM **Departure:** 2:30 PM

CCLC-103
Sheltering Arms - International Village Center
3375 Chamblee Dunwoody Road Atlanta, GA 30341 DeKalb County
(770) 454-6220

Regional Consultant
Evon Hewitt
Phone: ()
Fax:
evon.hewitt@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
02/25/2026	Licensing Study	Good Standing
07/10/2025	Monitoring Visit	Good Standing
04/16/2025	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	10th Rt- 4 y/o	Four Year Olds and Five Year Olds	2	14	C	30	C	NA	NA	Circle Time
Main	1st Rt- 0-12 mos	Infants and One Year Olds	3	9	C	17	C	NA	NA	Floor Play
Main	2nd Rt- 0-12 mos		0	0	C	17	C	NA	NA	Not In Use
Main	3rd Rt- 3 y/0		0	0	C	17	C	NA	NA	Not In Use
Main	4th Rt- 2 y/o		0	0	C	20	C	NA	NA	Not In Use
Main	5th Rt- 2-3 y/o	Two Year Olds and Three Year Olds	2	12	C	21	C	NA	NA	Transitioning,Lunch
Main	6th Rt-1-2 y/o	Two Year Olds	3	13	C	24	C	NA	NA	Circle Time
Main	7th Rt- 3-4 y/o	Three Year Olds	2	7	C	30	C	NA	NA	Centers
Main	8th Rt- 3 8 y/o	Four Year Olds and Five Year Olds	2	17	C	30	C	NA	NA	Centers
Main	9th Rt- 4-5 y/o	Four Year Olds and Five Year Olds	2	15	C	30	C	NA	NA	Art
Main	A-1st Right		0	0	C	0	C	NA	NA	Not In Use
Main	B-2nd Right		0	0	C	0	C	NA	NA	Not In Use
Main	C-3rd Right		0	0	C	0	C	NA	NA	Not In Use
Main	D-4th Right		0	0	C	0	C	NA	NA	Not In Use
Main	E-5th Right		0	0	C	0	C	NA	NA	Not In Use
		Total Capacity @35 sq. ft.: 236			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 87		Total Capacity @35 sq. ft.: 236			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	0-1 y/o	21	C

Main	1-2 y/o	38	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
10	15	14	15	54	20	0

Comments
The findings of this report were reviewed with the Provider on this date. Previous rule violations were observed/discussed.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at http://www.decal.ga.gov/ or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select ‘Refute Citation’ for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child’s last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Finding
591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the following equipment hazards were accessible to children on this date:

Classroom 5th Rt- 2-3 y/o
-There was a carpet located at the front right of the classroom posing a potential tripping hazard.

Classroom 6th Rt- 1-2 y/o
-There were two rugs located at the front right near the cubbies and the left middle posing a potential tripping hazard.

Classroom 9th Rt- 4-5 y/o
-There was a brown couch with peeling vinyl on top of the backrest cushion located at the right middle of the classroom.

Classroom 10th Rt- 4-5 y/o
-There was a brown couch with peeling vinyl on top of the backrest cushion located at the left middle of the classroom.

POI (Plan of Improvement)
The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 3/4/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms **Met**

Comment
Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

Correction Deadline: 7/10/2025

Corrected on 2/25/2026
.25(12) - Previous citation corrected in that the Consultant did not observe any heat/cooling equipment accessible to children on this date.

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potential hazards were accessible to children on this date:

Classroom 5th Rt- 2-3 y/o
-There was a pack of Cuties baby wipes in a bucket on the floor of the children's bathroom.

Classroom 6th Rt- 1-2 y/o
-There was a pack of Cuties baby wipes in a bucket on the floor of the girl's bathroom.

Classroom 7th Rt- 3-4 y/o
-There were three screws and several staple strips in an unlocked drawer located at the front left of the classroom.
-There were three plastic bags inside the children's backpacks located at the front left of the classroom.
-There was a pack of Pampers baby wipes on a shelf located at the left middle of the classroom.

Classroom 9th Rt- 4-5 y/o
-There was a plastic grocery bag in the children's cubbies located at the front left of the classroom.

Classroom 10th Rt- 4-5 y/o
-There was a pack of Huggies wipes on top of the paper towel dispenser located at the back right of the classroom.

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 2/26/2026

Recited on 2/25/2026

Technical Assistance
591-1-1-.25(3) - requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. The Consultant and Provider discussed ensuring that exposed rusty toilet bolts are covered as required.

Correction Deadline: 2/25/2026

Finding
591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that the following potential electrical hazards were accessible to children on this date:

Classroom 1st Rt- 0-12 mos
-There were two unused electrical outlets without protective caps outside of the entry door of the classroom.

Classroom 6th Rt- 1-2 y/o
-There was an unused electrical outlet without a protective cap outside of the entry door to the classroom.

Classroom 7th Rt- 3-4 y/o
-There was an unused electrical outlet without a protective cap above the counter top located at front left of the classroom.
-There was a hanging electrical cord located at the back left of the classroom.

Classroom 8th Rt- 3 8 y/o
-There was an unused electrical outlet without a protective cap above the counter top located at the front right of the classroom.
-There was an unused electrical outlet without a protective cap near the computer center located at the front right of the classroom.

Correction Deadline: 2/27/2026

Recited on 2/25/2026

591-1-1-.26 Playgrounds(CR) **Technical Assistance**

Technical Assistance
591-1-1-.26(6) - requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. The Consultant and Provider discussed ensuring that riding toys and playground equipment remain in good repair.

Correction Deadline: 3/7/2026

Technical Assistance
591-1-1-.26(9) - requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. The Consultant and Provider discussed ensuring that mats on the playground do not pose a tripping hazard to children.

Correction Deadline: 2/25/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Not Met**

Finding
591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that both handwashing sinks located at the back left of classroom 7th Rt- 3-4 y/o did not have warm running water as required on this date. It was further determined that the second sink located at the back left of classroom 9th Rt- 4-5 y/o did not have warm running water as required on this date.

POI (Plan of Improvement)
The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 3/25/2026

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Not Met**

Finding
591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of records that the Center did not have documentation of completing emergency drills for the month of January 2026 as required.

POI (Plan of Improvement)
The Center will hold the drills as required and keep the documentation of the drills on file for two years.

Correction Deadline: 3/2/2026

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment
Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) **Met**

Comment
Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Correction Deadline: 7/17/2025

Corrected on 2/25/2026
.30(1)(a)3 - Previous citation corrected in that the Consultant observed the crib sheets to be tight-fitting on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Comment
Complete first aid kits observed in center and on vehicles on this date.

Finding
591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that the Center failed to provide documentation of obtaining certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment for none of its Staff as required on this date.

POI (Plan of Improvement)
All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 2/25/2026

591-1-1-.33 Staff Training **Not Met**

Finding
591-1-1-.33(3)(a)-(k) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: a)prevention and control of infectious diseases (including immunizations); b) prevention of sudden infant death syndrome and use of safe sleeping practices; c) administration of medication, consistent with standards for parental consent; d) prevention of and response to emergencies due to food and allergic reactions; e) building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; f) prevention of shaken baby syndrome, abusive head trauma and child maltreatment; g) emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); h) handling and storage of hazardous materials and the appropriate disposal of bio contaminants; i) precautions in transporting children; j) recognition and reporting of child abuse and neglect; and k) child development to include all major domains:cognitive; social and emotional; physical development and motor skills; communication, language, and literacy; and approaches to play and learning. It was determined based on a review of records that the Center failed to provide documentation of completing health and safety orientation training within the first 90 days of employment for any of its Staff members on this date.

POI (Plan of Improvement)
The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 3/27/2026

Finding
591-1-1-.33(5)(a) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers, shall attend ten (10) clock hours of diverse training which is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on a review of records that the Center failed to provide documentation of completing 10 hours of annual training for the 2025 calendar year as required for any of its Staff members.

POI (Plan of Improvement)
The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 12/31/2026

Technical Assistance
591-1-1-.33(5)(b)1. - New - requires the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices. The Consultant and Provider discussed ensuring that the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices.

Correction Deadline: 3/27/2026

591-1-1-.31 Staff(CR) **Not Met**

Finding
591-1-1-.31(1)(a) requires the Center to have a Director who is responsible for the supervision, operation and maintenance of the Center. The Director must be on the Center's premises. If the Director is absent from the Center at any time during the hours of the Center’s operation, there shall be an officially designated person on the Center site to assume responsibility for the operation of the Center, and this person shall have full access to all records required to be maintained under these rules. It was determined based on observation that Center's designated administrator did not have full access to all records required to be maintained under these rules as required on this date.

POI (Plan of Improvement)
The Center will ensure a director, responsible for the supervision, operation and maintenance of the Center is on the premises. during operating hours. The Center will officially designate a person to assume responsibility for the operation of the Center when the director is not present who has full access to all records.

Correction Deadline: 2/25/2026

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Not Met**

Finding
591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm’s length away from children thirty-six (36) months of age and younger. It was determined based on observation that Staff in classroom 5th Rt- 2-3 y/o were not seated within an arm’s length away from children thirty-six (36) months of age and younger as required on this date.

POI (Plan of Improvement)
The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 2/25/2026