



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/19/2024 **VisitType:** Licensing Study

Arrival: 11:00 AM **Departure:** 1:45 PM

CCLC-47739

Still Waters Learning Center

1560 Oakbrook Drive Norcross, GA 30093 Gwinnett County
(770) 905-6269 ashley.chia@stillwaters.academy

CCS Coordinator

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/19/2024	Licensing Study	Good Standing	
08/14/2023	Licensing Study	Good Standing	
04/13/2023	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L - Room G		0	0	C	19	C	NA	NA	Not In Use
Main	2L - Room H		0	0	C	17	C	NA	NA	Not In Use
Main	2R - Room A - Preschool 4	Three Year Olds and Four Year Olds	1	11	C	20	C	NA	NA	Outside, Transitioning
Main	3R - Room B - Preschool 3	Two Year Olds	1	6	C	20	C	NA	NA	Centers, Diapering
Main	4R - Room C - Toddler	One Year Olds	1	4	C	16	C	NA	NA	Circle Time, Music
Main	Center - Room F		0	0	C	56	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 148					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 21					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	School - Age	50	C
Main	Toddler-Preschool	41	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
0	5	9	12	0	0	0

Comments

The purpose of this visit was to conduct a licensing study visit and to follow up on the previous visit conducted on August 14, 2023.

Plan of Improvement: Developed This Date 08/19/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1.08 Children's Records

Met

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Not Met

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazardous items were observed to be accessible to the children present for care during the visit:

- Classroom 2R - Room A - Preschool 4 - A grocery bag, trash bag, a bottle of "Gold Bond" hand cream, and a tube of diaper rash ointment were in the children's cubby area located on the front-right side of the classroom adjacent to the block area.

- Classroom 3R - Room B - Preschool 3 - A bottle of "Banana Boat" sunscreen, a tube of "Colgate Baby Training Toothpaste," a bottle of "Neutrogena" sunscreen, and "MG217 Baby Eczema Cream" were in the children's cubby area. A can of "All Purpose Cement" was stored in an unlocked cabinet under the handwashing sink located on the front-left side of the classroom.

- Classroom 4R - Room C - Toddlers - A bottle of "Babyganics Sunscreen," a tube of "Desitin Cream," a tube of "Hydrocortisone," and two packs of diaper wipes were observed in the children's cubby area located on the front-right side of the classroom.

The consultant did not observe any of the enrolled children to handle any of the hazardous items listed above.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. The center will also ensure to check children's backpacks and/or diaper bags to ensure all hazardous items are stored in a lock cabinet and/or container inaccessible to the children present for care.

Correction Deadline: 8/19/2024

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that protruding screws were observed on the sides of the toilets located in the restrooms located on the front-left side of classroom 3R - Room B - Preschool 3 and the the back-right side of classroom 4R - Room C - Toddler.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring. The center will ensure to cover the protruding screws to ensure the children present for care are unable to access the screws.

Correction Deadline: 8/19/2024

Technical Assistance

Please ensure staff members continue to monitor the blind cords for normal wear and tear and to ensure that they are inaccessible to the children receiving care.

Correction Deadline: 8/19/2024

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition**Met**

Correction Deadline: 8/20/2024

Corrected on 8/19/2024

The previous citation was observed to be corrected. The consultant observed the afternoon snacks documented on the menus posted inside of each of the licensed classrooms.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Not Met****Finding**

591-1-1-.20(4) requires the Center to keep medication in a cabinet or container that is locked or otherwise not accessible to the children and to be stored separate from cleaning chemicals, supplies or poisons. Medications requiring refrigeration shall be placed in a leak-proof container in a refrigerator that is not accessible to the children. It was determined based on observation that a prescription for "Albuterol Sulfate HFA Inhalation Aerosol" was observed in a child's cubby accessible to the children located on the front-right side of classroom 4R - Room C - Toddler. The consultant did not observe the medication to be handled by any of the children present for care during the visit.

POI (Plan of Improvement)

The Center will train Staff on the safe and proper storage of medication and monitor to ensure that the rule is met. The center will ensure to check the children's backpacks and/or diapering bags for medications to prevent children present from care accessing the medication. The center will store all medications in a locked cabinet and/or container inaccessible to the children.

Correction Deadline: 8/19/2024

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures****Met****Comment**

Program observed complete emergency drills

Safety**591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met**

Correction Deadline: 8/24/2023

Corrected on 8/19/2024

The previous citation was observed to be corrected. The consultant observed all required staff members to have evidence of a current transportation training certificate on file. However, per center management, the center does not provide routine transportation services (i.e., home and/or school) to enrolled children.

Correction Deadline: 8/15/2023

Corrected on 8/19/2024

The previous citation was observed to be corrected. Per center management, the center does not provide any routine transportation services (i.e., school and/or home) to enrolled children.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

The director provided two files for staff members hired since the previous visit was conducted on August 14, 2024. The consultant observed two of two newly hired staff members to have evidence of a current satisfactory comprehensive determination letter on file.

591-1-1-.14 First Aid & CPR**Not Met****Comment**

The consultant observed the center to have a complete first aid kit.

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that staff member #10, date of hire June 5, 2023, did not have evidence of a current first aid and CPR training card on file.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date. The center will also ensure that all newly hired staff members complete the required first aid and CPR training within the first 90-days of their date of hire and maintain a copy of the training certificate in their staff file.

Correction Deadline: 9/18/2024

591-1-1-.33 Staff Training**Met****Comment**

Documentation observed of required staff training.

Correction Deadline: 5/13/2023

Corrected on 8/19/2024

The previous citation was observed to be corrected. All required staff completed the required health and safety orientation training. Please ensure that all newly hired staff members complete the required health and safety orientation training within the first 90-days of their date of hire.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.