



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/25/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:20 PM **Departure:** 6:15 PM

CCLC-156

The Sunshine House #79

2557 Highway 20 Grayson, GA 30017 Gwinnett County
 (770) 822-4477 center79@sshhouse.com

Lead Consultant

Dianne Clarke

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Mailing Address
 Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/25/2023	Complaint Investigation Follow Up	Good Standing	
08/22/2023	Complaint Closure	Good Standing	
08/08/2023	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1st lft	Infants and One Year Olds	1	4	C	14	C	NA	NA	Feeding, Free Play
Main	B 2nd LFT	One Year Olds and Two Year Olds	2	12	C	17	C	NA	NA	Nap, Transitioning
Main	C 3RD lft	Two Year Olds	1	8	C	22	C	NA	NA	Nap
Main	D END	Three Year Olds	2	17	C	34	C	NA	NA	Transitioning, Nap
Main	E-Rear Center	GA PreK	2	35	C	41	C	NA	NA	Nap
Main	F Right Front	GA PreK	2	31	C	52	C	NA	NA	Nap
Main	G		0	0	C	39	C	NA	NA	
Total Capacity @35 sq. ft.: 219					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 107					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A Left-Side	38	C
Main	Playground B Center	82	C
Main	Playground C	120	C

Comments

This is a complaint investigation and follow up visit from August 8, 2023.

Reminders: Refer to the published communicable disease chart for guidance regarding communicable diseases. In most scenarios, only outbreaks/clusters should be reported to the local health districts.

Please be sure to contact the Gwinnett County Department of Health, if there are any outbreaks/clusters of positive COVID-19 cases immediately and get their guidance. Please be sure to also complete a Required Report in DECAL KOALA for all individual cases of communicable diseases within 24 hours. Be sure to select "Notifiable Communicable Diseases" to report closures for COVID cases.

You must be sure to enter all temporary closures by 8 a.m. (vacation, emergencies, holidays etc...) in DECAL KOALA at all times under the Required Report tab whenever your facility is closed temporarily because you are not caring for children for one day or more. Please be sure to SAVE the report prior to exiting.

Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

All amendments are required to be electronically entered in DECAL KOALA effective August 2, 2021.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

Please ensure that director and staff responsible for food preparation completes the four (4) hours of nutrition training as soon as possible but within the first year of employment.

For centers conducting or planning on conducting transportation, please remember that the transportation training certificates must be completed prior to participating in transportation and renewed every two years for everyone, including the director. Please ensure that directors ensure that they also complete the transportation training upon being hired at the center. Please ensure to contact your consultant for guidance if you have not been conducting transportation and plan on conducting transportation.

Share information regarding the indicator manual.

Plan of Improvement: Developed This Date 09/25/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Christa Bartlett, Program Official

Date

Dianne Clarke, Lead Consultant

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 8/8/2023

Corrected on 9/25/2023

.08(1) - The previous citation was observed to be corrected in that the information was observed to be completed. Please ensure that all children's enrollment information is completed before they begin at the center.

Facility

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the first and second section of the fence at the bottom which connects playground A and B was observed to be detached.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use. The director stated that they tried placing anchors at the bottom of the fence but it has not worked.

Correction Deadline: 9/29/2023

Recited on 9/25/2023

Correction Deadline: 8/8/2023

Corrected on 9/25/2023

.26(9) - The previous citation was observed to be corrected in that no hoses were observed on the playground and the cracked swings were observed to be inaccessible. Please ensure that hazardous items are not on the playground and accessible to the children.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.15(2)(a) - The previous citation was observed to be corrected in that children who cannot yet hold their bottles without assistance are held by an adult to drink their bottles. Please ensure that staff ask for help when needed to feed an infant who is unable to hold their own bottle.

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.15(2)(g) - The previous citation was observed to be corrected in that the director stated that staff uses the boppy pillows to elevate children while they drink their bottles. Please ensure that children are elevated at all times while they drink their bottles when they are feeding themselves.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.10(4) - The previous citation is observed to be corrected in that the diapering procedures is at the changing table for teachers to refer to. Please ensure that they follow all of the steps regarding diapering including cleaning the table.

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.10(5) - The previous citation was observed to be corrected in that it was reiterated to staff not to walk away and leave children unattended on the table during diapering. Please ensure to continue to reiterate to staff to ensure never to leave an infant unattended on the changing table.

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.17(7) - The previous citation was observed to be corrected in that the center discussed with the staff again regarding handwashing being included in the steps for diapering. Please ensure that staff wash children's hands immediately after diapering.

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.17(8) - The previous citation was observed to be corrected in that the center discussed with staff regarding washing their hands before and after diapering and at meal times as well. Please ensure that staff are washing their hands according to when handwashing is required for staff.

Safety

Correction Deadline: 8/11/2023

Corrected on 9/25/2023

.36(7)(b) - The previous citation was observed to be corrected in that the information was completed for children being transported. Please ensure that all children being transported has their physician's and required information completed at all times.

Staffing and Supervision

Correction Deadline: 8/22/2023

Corrected on 9/25/2023

.32(7) - The previous citation was observed to be corrected in that adequate supervision was observed during the visit. Staff stated that they contact management if they need to go into the closet where they would be out of sight and unable to see the children. Please ensure that staff are aware that children must be supervised at all times.