



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/11/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:10 AM **Departure:** 1:15 PM

CCLC-50278

A Bundle of Joy Learning Center

1450 South Davis Drive Warner Robins, GA 31088 Houston
County
(478) 365-6844

Regional Consultant

Charlene Story

Phone: (770) 405-7942

Fax: (770) 408-0759

charlene.story@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/11/2025	Complaint Closure	Good Standing	
12/11/2025	Complaint Investigation Follow Up	Support	
07/16/2025	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-LEFT RM	One Year Olds and Two Year Olds	2	9	C	21	C	NA	NA	Diapering,Break fast,Free Play
Main	B-RIGHT RM	Three Year Olds and Four Year Olds	1	6	C	12	C	17	C	Centers,Free Play
Total Capacity @35 sq. ft.: 33			Total Capacity @25 sq. ft.: 38							
Total # Children this Date: 15			Total Capacity @25 sq. ft.: 38							

Building	Playground	Playground Occupancy	Playground Compliance
Main	ONE	20	C

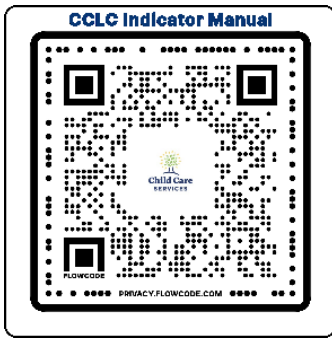
Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older

Comments

Consultant reviewed all records required for this visit.

An exit conference discussing the Follow-up Visit report was conducted with the Director on this date. An email with the Follow-up visit report was sent to the Director for signature on this date.

The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 12/11/2025 VisitType: Complaint Investigation Follow Up Arrival: 8:10 AM Departure: 1:15 PM

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.19 License Capacity(CR)	Met
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Correction Deadline: 7/16/2025

Corrected on 12/11/2025

.19(1) - This citation was observed to be corrected on this date. Classrooms A and B were observed to be compliance with the room capacity on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)	Met
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Correction Deadline: 7/16/2025

Corrected on 12/11/2025

.25(13) - This citation was observed to be corrected on this date. There were no hazards observed accessible to the children on this date.

591-1-1-.26 Playgrounds(CR)	Not Met
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Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the following hazards were found:

* The gate beside the entrance to the playground had a gap at the bottom that measured nine (9) inches, and the gate was observed to be bent at the bottom and unable to close.

Correction Deadline: 12/18/2025

Recited on 12/11/2025

Corrected on 12/11/2025

Finding

* Several black tarps and indoor/outdoor grass were observed uncovered around the equipment posing a tripping hazard.

Recited on 12/11/2025

591-1-1-.15 Food Service & Nutrition

Correction Deadline: 7/16/2025

Corrected on 12/11/2025

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Technical Assistance

Technical Assistance

Correction Deadline: 12/16/2025

Technical Assistance

591-1-1-.21(1)(r) - New - Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 12/16/2025

Technical Assistance

591-1-1-.21(2)(r) - New - Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 12/16/2025

	Safety
591-1-1-.36 Transportation(CR)	Not Met

Technical Assistance

591-1-1-.36(4)(b) - Consultant discussed with the Provider to ensure that the van is cleaned regularly.

Van with temporary tag number P7256279 was inspected on this date. Van holds only 10 children. All seat belts were observed to be in working order.

Correction Deadline: 12/12/2025

Correction Deadline: 7/17/2025

Corrected on 12/11/2025

.36(7)(c) - This citation was observed to be corrected on this date. Transportation records were available for the Consultant to review on this date.

Finding

591-1-1-.36(7)(c)5. requires passenger transportation checklists be maintained as Center records for one year. It was determined based on review of records, a transportation checklist had not been completed for the week of December 8, 2025.

Correction Deadline: 12/12/2025

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 7/16/2025

Corrected on 12/11/2025

.30(1)(b)1 - This citation was observed to be corrected on this date. All mats were observed to be in good condition on this date.

Staff Records

Records Reviewed: 6

Records with Missing/Incomplete Components: 1

Staff # 5

Not Met

Date of Hire: 10/20/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.14 First Aid & CPR(CR)

Not Met

Finding

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on observation that Staff Member #5 had not obtained certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment as required by the department.

Correction Deadline: 1/10/2026

591-1-1-.33 Staff Training

Technical Assistance

Correction Deadline: 7/16/2025

Corrected on 12/11/2025

.33(1) - This citation was observed to be corrected on this date. All staff had a completed Initial Center Orientation form completed and in their file.

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices as part of their 10 hours of annual training.

Correction Deadline: 1/10/2026

Technical Assistance

591-1-1-.33(5)(b)(2)(i)-(iv) - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 1/10/2026

Technical Assistance

591-1-1-.33(6) - New - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 12/21/2025

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtime, nap time, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtime and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that in Classroom A-Left, a 1-year-old child was sitting in a high chair eating breakfast, and two 2-year-old children were sitting at the table eating breakfast while there was no center Staff observed sitting within an arm's length from each child.

Correction Deadline: 12/11/2025

Recited on 12/11/2025