



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/3/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 1:55 PM **Departure:** 6:50 PM

CCLC-45925

Kids' Galaxy of Dacula

2243 Alcovy Road Dacula, GA 30019 Gwinnett County
 (484) 557-1356

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/03/2025	Complaint Investigation & Licensing Study	Good Standing	
06/03/2025	Licensing Study	Good Standing	
04/09/2025	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A1L-Private Prek	GA PreK	1	18	C	37	C	NA	NA	Transitioning, Nap
Main	B-2L- Play Room	GA PreK	4	32	C	46	C	NA	NA	Circle Time
Main	C 3L Storage Rm.	GA PreK	2	17	C	32	C	NA	NA	Transitioning, Circle Time
Main	D-Bk Left School age	GA PreK	2	18	C	30	C	NA	NA	Circle Time
Main	EBk Right- School age	Three Year Olds and Four Year Olds	3	17	C	28	C	NA	NA	Snack
Main	F4R- 3's	Two Year Olds	3	22	C	26	C	NA	NA	Snack
Main	G3R- 1's & 2's	One Year Olds and Two Year Olds	4	19	C	21	C	NA	NA	Transitioning, Story, Snack
Main	H2R- Toddlers	One Year Olds	3	10	C	19	C	NA	NA	Outside
Main	I1R- Infants	Infants and One Year Olds	2	8	C	19	C	NA	NA	Floor Play
Total Capacity @35 sq. ft.: 258					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 161					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A-Preschool	101	C
Main	B-School Age	141	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
7	19	22	29	95	14	66

Comments

November 3, 2025- The visit was not completed due to an issue preventing its completion. The consultant discussed the visit with the Director, Simone Miller, and a copy will be mailed to the program once it is completed.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Age-appropriate activities observed throughout the center.

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that there was a tear with exposed foam on the seat of the the red sofa in classroom C3L. Further, there were tears on the arm of the red chair in classroom A1L and on the arm of the red chair and ottoman in classroom B2L.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 11/3/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

Finding

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the exhaust fans were not drawing air in the restrooms in classrooms B2L and F4R.

POI (Plan of Improvement)

The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

Correction Deadline: 12/3/2025

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on observation that the floor tiles were cracked in the changing area of classroom I1R.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

Correction Deadline: 12/3/2025

Correction Deadline: 6/3/2025

Corrected on 11/3/2025

.25(13) - The previous citation was observed corrected on this date. The Consultant observed that no hazards were accessible to children in care.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the toilet in the left restroom was not working in classroom D-Bk Left School age and in classroom E-Bk Right-School age. Further, the cover was missing from the exhaust vent in the right restroom in classroom D--Bk Left School age.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 11/3/2025

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that a fence panel was missing between playgrounds A-Preschool and B-School Age. Further, a vertical post to the left of the gate between playgrounds A-Preschool and B-School Age was bent as was a post in the gate between playgrounds A-Preschool and B-School Age and the patio area, creating a potential entrapment hazard. Three posts under the horizontal bar were bent or missing on the A-Preschool fence, creating a potential entrapment hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 11/14/2025

Recited on 11/3/2025

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that there was twine on the ground and around the fence on playground B-School Age.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 11/4/2025

Recited on 11/3/2025

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Finding

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on a review of records that two of five feeding forms had not been updated since mid-July.

POI (Plan of Improvement)

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 11/3/2025

Technical Assistance

591-1-1-.15(3) - Consultant discussed with director to ensure that bottles are labeled with the child's full name.

Correction Deadline: 11/3/2025

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

Technical Assistance

591-1-1-.21(2)(r) - New - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at:

<https://www.dec.al.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 11/8/2025

Comment

Program observed complete emergency drills

591-1-1-.27 Posted Notices

Met

Comment

Observed all required posted notices.

Safety

591-1-1-.05 Animals

N/A

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)

N/A

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

Technical Assistance

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Vehicles had an approved fire extinguisher and first aid kit on this date.

Technical Assistance

591-1-1-.36(7)(c)3. - Consultant discussed with the director to ensure center staff enter the date for individual transportation routes. Consultant ensured that the center had the updated forms from the Department.

Correction Deadline: 11/4/2025

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Staff stated knowledge of infant safe sleep requirements.

Staff Records

Records Reviewed: 39

Records with Missing/Incomplete Components: 13

Staff # 1

Not Met

Date of Hire: 09/16/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 6

Not Met

Date of Hire: 10/06/2022

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 9

Not Met

Date of Hire: 02/12/2024

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 10

Not Met

Date of Hire: 07/27/2023

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 13

Not Met

Date of Hire: 07/29/2024

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 14

Not Met

Date of Hire: 08/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 20

Not Met

Date of Hire: 08/18/2025

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 22

Not Met

Date of Hire: 01/11/2024

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 24

Not Met

Date of Hire: 08/02/2023

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 26

Not Met

Date of Hire: 04/10/2023

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 27 Not Met

Date of Hire: 05/26/2021

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 31 Not Met

Date of Hire: 07/30/2020

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 32 Not Met

Date of Hire: 03/27/2017

"Missing/Incomplete Components"

.14(2)-CPR missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided eleven files for employees hired since last visit June 3, 2025.

591-1-1-.14 First Aid & CPR(CR)

Not Met

Finding

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on review of records that staff #1, date of hire September 16, 2025, did not have evidence certification in pediatric cardiopulmonary resuscitation (CPR) and a training program in pediatric first aid on file. Further, the following staff did not have evidence of having completed the required hands-on skill practice for CPR:

Staff # 6, date of hire October 26, 2022,
 Staff #9 , date of hire February 12, 2024,
 Staff #10, date of hire July 27, 2025,
 Staff #13, date of hire July 29, 2024,
 Staff #14, date of hire August 4, 2025,
 Staff #17, date of hire July 28, 2025,
 Staff #20, date of hire August 18, 2025,
 Staff #22, date of hire January 11, 2024,
 Staff #24, date of hire August 2, 2023,
 Staff #26, date of hire August 10, 2023,
 Staff #27, date of hire May 26. 2021.
 Staff #32, date of hire July 30, 2020,
 Staff #34, date of hire August 26, 2024,
 Staff #37, date of hire August 26, 2025.

POI (Plan of Improvement)

The Director has scheduled a skills test for the staff within the week. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 12/3/2025

Finding

591-1-1-.14(2)(c) requires that during any field trip or transportation of children, there must always be a staff member present who has current evidence of the successful completion of pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid. It was determined based on review of records that staff #7, date of hire March 25, 2024, and staff #24, date of hire August 2, 2023, who provide school transportation services for the center did not have evidence of current certification in pediatric CPR and first aid on file.

POI (Plan of Improvement)

The Director will schedule and/or position caregiver Staff throughout the Center to ensure at least one currently pediatric CPR and First Aid trained Staff person is present in each classroom where children are present.

Correction Deadline: 11/3/2025

591-1-1-.33 Staff Training

Met

Technical Assistance

591-1-1-.33(4) - Consultant discussed with director to ensure that the person primarily responsible for food preparation completes four hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage within their first year of hire or their first year of being placed in the position.

Correction Deadline: 12/3/2025

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.