



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/16/2026 VisitType: ILS with Final License Date

Arrival: 11:40 AM Departure: 12:40 PM

CCLC-68100

Primrose School of Duluth West

3525 Duluth Park Ln. Duluth, GA 30096 Gwinnett County
(404) 275-3628

Application Services Unit Consultant

Toni Williams

Phone: (770) 302-7628

Fax: (770) 302-8357

toni.williams@dec.al.ga.gov

Mailing Address

Same

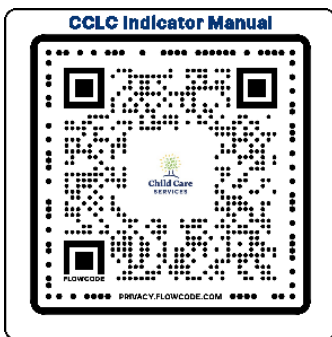
Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/16/2026	ILS with Final License Date	Good Standing	
02/25/2026	Initial Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments

The child care program received a final license on this date. The facility carries liability insurance. The total capacity is 130. The provider updated and sent photos of all cribs being in compliance with a year of 2016. Consultant sent email emphasizing the importance of distant between cribs and the rule for that requirement. The 2-year old room is combined with 2-year olds that are potty trained in the rear and non-pottied trained in front. Consultant spoke to the Owner about the proper use of mixed-age forms and explained that a 3-year old not being potty trained is not proper usage of the form or concept of keeping that child mixed in a 2 year old classroom.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.decal.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Site Room Measurements

Date: 3/16/2026 **VisitType:** ILS with Final License Date

Arrival: 11:40 AM **Departure:** 12:40 PM

CCLC-68100

Primrose School of Duluth West

3525 Duluth Park Ln. Duluth, GA 30096 Gwinnett County
(404) 275-3628

Application Services Unit Consultant

Toni Williams

Phone: (770) 302-7628

Fax: (770) 302-8357

toni.williams@decal.ga.gov

Mailing Address

Same

Summary Section

Building	Room	Max 35 SF.	Max 25SF.
----------	------	------------	-----------

Building	Playground	Playground Occupancy
----------	------------	----------------------

Building: Main

Room: A -1st R Room Type:Diaper

HVAC: Yes

Overall Space

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
21	1	12	7	265.30
28	6	21	1	600.88
Total Sq. Ft.:				866.17

Unusable Space

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
12	1	0	5	5.03	Half Wall
12	0	2	0	24.00	Diapering Area
8	2	1	5	11.57	Wall Protrusion
9	9	9	2	89.38	Restroom
5	11	2	0	11.83	Built-in cabinet
Total Sq. Ft.:				141.81	

**Other Ventilation:
Exhaust**

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
4	0	2	8	10.67
4	0	2	8	10.67
2	0	2	8	5.33
2	0	2	8	5.33

3	0	1	9	5.25
2	0	2	8	5.33
4	0	2	8	10.67
2	0	28	8	57.33
2	0	2	8	5.33
4	0	2	8	10.67
4	0	2	8	10.67
4	0	2	8	10.67
2	0	2	8	5.33
2	0	2	8	5.33
Total Sq. Ft.:				158.58

Total deductions = 141.81 square feet. TOTAL USABLE PLAY SPACE: 724.36 SQUARE FEET.

A total of 21 children may occupy the space at one time.

**Room: C-2nd
Left One Year
Old**

Room Type:Diaper

HVAC: Yes

Overall Space

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
35	7	21	0	747.25
Total Sq. Ft.:				747.25

Unusable Space

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
8	1	9	1	73.42	Built-in Cabinet
6	6	5	5	35.21	Restroom
Total Sq. Ft.:				108.63	

**Other Ventilation:
Exhaust**

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
4	0	2	8	10.67
2	0	2	8	5.33
2	0	2	8	5.33
4	0	2	8	10.67
4	0	2	8	10.67
2	0	2	8	5.33
4	0	2	8	10.67
2	0	2	8	5.33
4	0	2	8	10.67
3	0	1	9	5.25
4	0	2	8	10.67
2	0	2	8	5.33

2	0	2	8	5.33
Total Sq. Ft.:				101.25

Total deductions = 49.35 square feet. TOTAL USABLE PLAY SPACE: 697.90 SQUARE FEET.

A total of 20 children may occupy the space at one time.

Room: D-3rd L Back **Room Type:Diaper** **HVAC: Yes**

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
30	6	25	8	782.83
Total Sq. Ft.:				782.83

Unusable Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
14	2	0	5	5.90	Half Wall
8	1	1	9	14.15	Built-in Cabinet
6	6	4	4	28.17	Restroom
7	6	3	0	22.50	Door Inset
Total Sq. Ft.:				70.72	

Total deductions = 70.71 square feet. TOTAL USABLE PLAY SPACE: 712.12 SQUARE FEET.

A total of 20 children may occupy the space at one time.

Room: B-1st Left (Infant) **Room Type:Diaper** **HVAC: Yes**

Overall Space

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
21	0	18	5	386.75
Total Sq. Ft.:				386.75

Unusable Space

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
10	8	2	0	21.33	Diaper Change area
Total Sq. Ft.:				21.33	

Other Ventilation: Exhaust

Other Ventilation: Exhaust

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
2	0	2	8	5.33
2	0	2	8	5.33
2	0	2	8	5.33
2	0	2	8	5.33
2	0	2	8	5.33
4	0	2	8	10.67

2	0	2	8	5.33
4	0	2	8	10.67
4	0	2	8	10.67
4	0	2	8	10.67
4	0	2	8	10.67
4	0	2	8	10.67
3	0	1	9	5.25
Total Sq. Ft.:				101.25

Total deductions = 21.33 square feet. TOTAL USABLE PLAY SPACE: 365.42 SQUARE FEET.

A total of 10 children may occupy the space at one time.

**Room: D-3rd
Left Front**

Room Type:Diaper

HVAC: Yes

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
26	3	25	8	673.75
Total Sq. Ft.:				673.75

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 673.75 SQUARE FEET.

A total of 19 children may occupy the space at one time.

**Room: E - 2nd
R Back**

Room Type:Non-Diaper HVAC: Yes

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
26	8	23	4	622.22
Total Sq. Ft.:				622.22

Unusable Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
14	2	0	5	5.90	Half Wall
Total Sq. Ft.:				5.90	

Total deductions = 5.90 square feet. TOTAL USABLE PLAY SPACE: 616.32 SQUARE FEET.

A total of 18 children may occupy the space at one time.

**Room: E-2nd R
- Front**

Room Type:Non-Diaper HVAC: Yes

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
37	0	23	0	851.00
Total Sq. Ft.:				851.00

Unusable Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
9	1	5	4	48.44	Restroom
9	6	1	8	15.83	Built-in Cabinet
Total Sq. Ft.:				64.28	

Total deductions = 64.28 square feet. TOTAL USABLE PLAY SPACE: 786.72 SQUARE FEET.

A total of 22 children may occupy the space at one time.

Room: A - Front Room Type:Playground HVAC: NA
Right

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
27	3	7	0	190.75
54	6	55	7	3,029.29
Total Sq. Ft.:				3,220.04

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 2,643.25 SQUARE FEET.

A total of 26 children may occupy the space at one time.

Room: B - Back Room Type:Playground HVAC: NA
Right

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
25	0	8	0	200.00
54	6	7	0	381.50
81	0	54	6	4,414.50
Total Sq. Ft.:				4,996.00

Unusable Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
9	0	6	0	54.00	A/C Unit
18	0	16	0	288.00	Basketball Court
Total Sq. Ft.:				342.00	

Total deductions = 342.00 square feet. TOTAL USABLE PLAY SPACE: 4,654.00 SQUARE FEET.

A total of 47 children may occupy the space at one time.

Room: D - Back Room Type:Playground HVAC: NA
Left

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
69	6	52	6	3,648.75
28	0	8	0	224.00

Total Sq. Ft.:	3,872.75
----------------	----------

Unusable Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
10	0	6	0	60.00	A/C Unit
Total Sq. Ft.:				60.00	

Total deductions = 60.00 square feet. TOTAL USABLE PLAY SPACE: 3,812.75 SQUARE FEET.

A total of 38 children may occupy the space at one time.

Room: C - Front Room Type:Playground HVAC: NA
Left

Overall Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
64	6	52	6	3,386.25
Total Sq. Ft.:				3,386.25

Unusable Space

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
13	0	6	0	78.00	Protusion of building
Total Sq. Ft.:				78.00	

Total deductions = 78.00 square feet. TOTAL USABLE PLAY SPACE: 3,308.25 SQUARE FEET.

A total of 33 children may occupy the space at one time.



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Compliance and Enforcement Determination Worksheet

Date: 3/16/2026 VisitType: ILS with Final License Date Arrival: 11:40 AM Departure: 12:40 PM

CCLC-68100

Primrose School of Duluth West

3525 Duluth Park Ln. Duluth, GA 30096 Gwinnett County
(404) 275-3628

Application Services Unit Consultant

Toni Williams

Phone: (770) 302-7628

Fax: (770) 302-8357

toni.williams@decal.ga.gov

Mailing Address

Same

Repeat Rule Violations

For this visit, there aren't any repeated citations.

Points for Prior Class C/D Rule Violations

Date	VisitType	CDRepeat Rule	Points For Highest Severity Level (Points Calculation #3)
		Total Points for Severity Level:	0

Points Total

#1 - Repeat Violation Points:	0
#2 - Repeat Violation - Highest Severity:	0
#3 - Prior Visit - Class C or Class D Violations:	0
Total:	0

REPEAT VIOLATION POINTS CALCULATION

(1) Repeat Violation Points assigned for any core and non-core rule(s) cited on the current visit AND cited on visit(s) during prior 12 months:	(2) For each Repeat Violation, assign points based on the highest severity level assigned for that rule during prior 12 months:
1st Violation of a Rule within 12 Months = 0	Non-Core Rule Violation = 0
2nd Violation of Same Rule within 12 Months = 1	Level A Low Core Rule Violation = 1
3rd Violation of Same Rule within 12 Months = 2	Level B Medium Core Rule Violation = 2
4th Violation of Same Rule within 12 Months = 3	Level C High Core Rule Violation = 3
For each subsequent Violation of Same Rule within 12 Months, one additional point is accrued	Level D Extreme Core Rule Violation = 4

ADDITIONAL POINTS FOR SERIOUS INCIDENT/INJURY VIOLATION

(3) Assign points for each PRIOR visit when there are any Class C (High) or Class D (Extreme) violations on the current visit AND any Class C (High) or Class D (Extreme) violations cited on visit(s) during prior 12 months regardless of whether or not there are any repeat violations during the current visit:
Each Prior Visit with Class C/Class D Rule Violation = 2

Violation Class Determination

(1) Are there any violations on the current visit? Yes

(2) Are there any repeat violations on the current visit? No

(3) Is there a High or Extreme on the current visit? No

(4) Is there a High or Extreme citation within repeat rules? No

As of this visit:					
Violation Class:	A	Enforcement Box:	AI	Total Points:	0
Violation Level:	I	Compliance Zone:	GS		

How to select violation class:

- *Select Class A (Low)* if there is at least one rule violation on the current visit, but there are NO Repeat Rule violations, OR there are only NON-CORE Repeat Rule violations, AND there are NO Class C (High) or Class D (Extreme) violations on the current visit
- *Select Class A (Low) or Class B (Medium)* based on the highest severity on the current visit within any REPEAT rule violation(s) if there are NO Class C (High) or Class D (Extreme) violations on the current visit, OR within the REPEAT rule violation(s) during prior 12 months
- *Select Class C (High) or Class D (Extreme)* if there is a Class C (High) or Class D (Extreme) violation on the current visit, AND/OR within any REPEAT rule violation(s) during the prior 12 months

VIOLATION HISTORY LEVEL				
Incident results in or could result in: Violation Class (A,B,C,D)	I 0 Points	II 1-3 Points	III 4-9 Points	IV 10 + Points
D • Extreme Harm • Imminent Danger	D I3 - C (D)			
C • High Harm	CI I1 - I2 (GS)	CII I1 - I3 (S)	CIII I2 - C (D)	CIV I3 - C (D)
B • Medium Harm	N/A **	BII P2 - P3 (GS)	BIII I1 - I2 (S)	BIV I2 - C (D)
A • Low Harm	AI P1 - P2 (GS)	AII P1 - P3 (GS)	AIII P2-P3 (GS)	AIV I1 - I2 (S)
**Based on Rules for assigning Violation Class, it is not possible to have zero points and be at Violation Class B				

Compliance Zones:

Good Standing (GS) - Program is demonstrating an acceptable level of performance in meeting the rules. (AI, AII, AIII, BI, BII, CI)

Support (S) - Program performance is demonstrating a need for improvement in meeting the rules. (AIV, BIII, CII)

Deficient (D) - Program is not demonstrating an acceptable level of performance in meeting the rules. (BIV, CIII, CIV, D)

ENFORCEMENT CATEGORIES, LEVELS, AND ACTIONS

<i>PREVENTION CATEGORY (P)</i>	<i>INTERMEDIATE CATEGORY (I) (Includes Prevention Actions)</i>	<i>CLOSURE CATEGORY (C)</i>
Prevention Level 1 (P1)	Intermediate Level 1 (I1)	Suspension of License (More than 1 week)
Technical Assistance	Fine	Revocation of License
Prevention Level 2 (P2)	Intermediate Level 2 (I2)	Emergency Closure (Imminent Harm)
Citation	Per Rule Fine	
Prevention Level 3 (P3)	Per Day Fine	
Formal Notice Letter	Intermediate Level 3 (I3)	
Office Conference	Fine and Restriction	
	Restricted License	
	Restricted License & Per Rule/Per Day Fine	
	Emergency Monitor & Per Rule/Per Day Fine	
	Short-term Suspension (Less than 1 week)	