



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/9/2026

VisitType: Licensing Study

Arrival: 10:00 AM Departure: 3:15 PM

CCLC-50277

Cadence Academy Preschool Medlock

9670 Ventana Way Johns Creek, GA 30022 Fulton County
(770) 497-6680

Application Services Unit Consultant

Kedirile Knott

Phone: (470) 426-7314

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kedirile.knott@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
09/09/2026	Licensing Study	Good Standing	
05/07/2026	Incident Investigation Closure	Good Standing	
04/30/2026	Incident Investigation/Monitoring Visit	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 6wks - 12mths	Infants	2	9	C	12	C	NA	NA	Feeding, Floor Play
Main	B-1's	One Year Olds	1	6	C	18	C	NA	NA	Free Play
Main	C- 2's	Two Year Olds	1	10	C	20	C	NA	NA	Free Play
Main	C2- 2's		0	0	C	14	C	NA	NA	Not In Use
Main	D- 3's	GA PreK	2	12	C	20	C	NA	NA	Centers
Main	F- 3 and up	Four Year Olds	2	9	C	12	C	NA	NA	Centers
Main	G- Indoor Gym	Three Year Olds	3	20	C	0	NC	NA	NA	
Main	H- 4's & 5's	GA PreK	2	7	C	23	C	NA	NA	Centers
Main	I- 3's & 4's		0	0	C	27	C	NA	NA	Not In Use
			Total Capacity @35 sq. ft.: 146			Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 73			Total Capacity @35 sq. ft.: 146			Total Capacity @25 sq. ft.: 0				

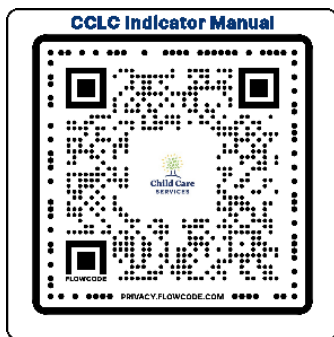
Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground- All Ages	69	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
11	21	30	0	21	0

Comments

The exit conference was conducted with the Director.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Age-appropriate activities observed throughout the Center.

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the Center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Per the Director, the Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Technical Assistance

Comment

Please monitor bathrooms for necessary supplies.

Technical Assistance

A broken ventilation fan was observed in classroom H-4's & 5's. Please ensure that all bathrooms have operating ventilation fans.

Correction Deadline: 10/9/2026

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by the Center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

Comment

Playground observed to be clean. Please ensure that the black liner that is used to prevent weeds does not pose a tripping hazard to children and staff.

Food Service**591-1-1-.15 Food Service & Nutrition****Technical Assistance****Comment**

Center menu meets USDA guidelines. Please ensure that foods associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food of similar shape and size of the trachea/windpipe is not served to children less than four (4) years of age.

Technical Assistance

Please ensure that the Center posts a menu listing all meals, including breakfast and snacks. The lunch menu provided by the catering company was observed.

Correction Deadline: 9/9/2026

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appeared clean.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Technical Assistance****Comment**

Proper diapering procedures observed.

Technical Assistance

Please ensure that the sink adjacent to the diapering areas is clear of formulas, food, food utensils and food preparation items.

Correction Deadline: 9/9/2026

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed completed.

Policies and Procedures**591-1-1-.27 Posted Notices****Met****Comment**

Please make sure that all required signs are posted and up to date. Remember to update the list of administration Staff responsible for Center operations.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

A current/completed inspection was observed for the vehicle with tag number RQR3191 that was used for transporting children.

Technical Assistance

Expired tags were observed on the vehicle with tag number RQR3191 that was used for transporting children. Please ensure that vehicles used to transport children have a current vehicle registration.

POI (Plan of Improvement)

The Center will ensure that all vehicles used to transport children have current registration.

Correction Deadline: 9/14/2026

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that a second vehicle check was not conducted by a second designated staff person on September 8, 2026, for the Wilson Creek Elementary route.

POI (Plan of Improvement)

The Center will train staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

Correction Deadline: 9/9/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Staff Records

Records Reviewed: 8

Records with Missing/Incomplete Components: 1

Staff # 1

Not Met

Date of Hire: 08/03/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be completed.

591-1-1-.14 First Aid & CPR(CR)

Met

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR containing emergency care for infants and children.

Comment

Please replace/add missing/expired items in first aid kits.

591-1-1-.31 Staff(CR)

Technical Assistance

Technical Assistance

Please ensure that the Center maintains a copy and/or written verification of the credential or degree awarded to lead teachers. Ensure that the document is available for inspection upon request. Remember that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Correction Deadline: 9/9/2026

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.

Correction Deadline: 5/7/2026

Corrected on 9/9/2026

The previous citation was observed corrected on this date. All staff provided adequate supervision and watchful oversight as required.