



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/25/2024 **VisitType:** Licensing Study

Arrival: 8:45 AM

Departure: 12:00 PM

CCLC-16951

Towne Square Academy at Green Valley

1000 LaBonte Pkwy McDonough, GA 30252 Henry County
(678) 583-2825 townesquare2020@att.net

Regional Consultant

Brandi Mangino

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Mailing Address

1000 LaBonte Pkwy
McDonough, GA 30252

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/25/2024	Licensing Study	Good Standing	
11/30/2023	Incident Investigation Closure	Good Standing	
10/25/2023	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	Infants and One Year Olds	2	7	C	13	C	NA	NA	Floor Play
Main	Room 10	Two Year Olds	2	12	C	19	C	NA	NA	Centers
Main	Room 11		0	0	C	17	C	23	C	
Main	Room 2		0	0	C	14	C	NA	NA	
Main	Room 3		0	0	C	18	C	25	C	
Main	Room 4	One Year Olds	2	9	C	19	C	NA	NA	Free Play
Main	Room 5	GA PreK	2	20	C	20	C	NA	NA	Circle Time, Story
Main	Room 6	GA PreK	2	15	C	20	C	NA	NA	Circle Time, Story
Main	Room 7	Three Year Olds	2	13	C	14	C	20	C	Circle Time
Main	Room 8	Four Year Olds	1	14	C	16	C	23	C	Circle Time
Main	Room 9	Two Year Olds	1	10	C	19	C	NA	NA	Circle Time
Total Capacity @35 sq. ft.: 189					Total Capacity @25 sq. ft.: 215					
Total # Children this Date: 100					Total Capacity @35 sq. ft.: 189					
					Total Capacity @25 sq. ft.: 215					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1 (toddlers)	50	C

Main	Playground 2 (preschool)	72	C
Main	Playground 3 (school age)	41	C
Main	Playground 4 (infants)	17	C

Comments

Plan developed on this date.

Plan of Improvement: Developed This Date 03/25/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Lynette Dorsey, Program Official

Date

Brandi Mangino, Regional Consultant

Date



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(Findings Report)

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McDonough, GA 30253

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

Please ensure the television and radio on Room 11 are secured.

Correction Deadline: 3/25/2024

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

Pool not in use at this time, gates observed locked.

Facility

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Not Met

Technical Assistance

Please ensure that all electrical outlets have the proper covers.

Correction Deadline: 4/24/2024

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed to children in care:

Room 3:

rubber gloves
broom and dust pan
plastic bag on cubbies

Room 6:

broom, dust pan and duster mop with the bottoms accessible to children in care

Restroom between Room 7/8:

-baby wipes that read "suffocation hazard"
plunger

Room 8:

trash bags on a table by the restroom

Restroom between Room 9/10::

toilet brush in the restroom
baby wipes
rubber gloves
Aquaphor

Room 9:

in and unlocked drawer: rubber gloves, trash bags and baby wipes which all pose a suffocation hazard

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 3/25/2024

Recited on 3/25/2024

591-1-1-.26 Playgrounds(CR)

Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Correction Deadline: 10/23/2023

Corrected on 3/25/2024

.26(9) - Citation corrected.

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Finding

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on a review of records five infant feeding plans posted did not have a signature of the parent, introduction to solid foods and the amounts the child was to be given listed.

POI (Plan of Improvement)

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 3/25/2024

Finding

591-1-1-.15(7) requires that food be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability. It was determined based on the center menu meatballs are served which pose a choking hazard to children under the age of four.

POI (Plan of Improvement)

The Center will train Staff and monitor food served and accessible to children to ensure that the food does not present a choking hazard.

Correction Deadline: 3/25/2024

Correction Deadline: 10/23/2023

Corrected on 3/25/2024

.15(9) - Citation corrected.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met**

Correction Deadline: 10/23/2023

Corrected on 3/25/2024

.10(4) - Citation observed to be corrected.

591-1-1-.17 Hygiene(CR)**Not Met**

Correction Deadline: 10/23/2023

Corrected on 3/25/2024

.17(7) Citation corrected.

Finding

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that a staff member came in for the date in Room 10 and did not wash hands before interactions with the children.

POI (Plan of Improvement)

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

Correction Deadline: 3/25/2024

591-1-1-.20 Medications(CR)**Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.27 Posted Notices

Met

Comment

Please make sure that all required signs are posted and up to date.

Safety

591-1-1-.05 Animals

Not Evaluated

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)

Met

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

Technical Assistance

Technical Assistance

Consultant discussed cleaning trash out of the floors of the vans.

Correction Deadline: 3/30/2024

Technical Assistance

Consultant discussed ensuring that transportation training be current.

Correction Deadline: 3/30/2024

Correction Deadline: 10/24/2023

Corrected on 3/25/2024

.36(7)(b) - Citation corrected.

Correction Deadline: 10/24/2023

Corrected on 3/25/2024

.36(7)(c)3. - Citation observed to be corrected.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.33 Staff Training**Not Met****Finding**

91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined based on a review of records that three of five staff files reviewed did not have 10 hours of annual training for the 2023 year.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 4/24/2024

591-1-1-.31 Staff(CR)**Met**

Correction Deadline: 10/23/2023

Corrected on 3/25/2024

.31(13) - Citation corrected.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.