



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/16/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 8:45 AM **Departure:** 4:45 PM

**CCLC-27326**  
**Voices of Faith Christian Daycare II**  
1600 Irwin Bridge Road Conyers, GA 30012 Rockdale County  
(770) 498-5850

Regional Consultant  
Jessica Johnson  
Phone: (770) 357-5090  
Fax:  
jessica.johnson@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 01/16/2025                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 05/09/2024                  | Licensing Study                           | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/31/2023                  | Monitoring Visit                          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room                  | Age Group                          | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes      |
|--------------------------------|-----------------------|------------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|------------|
| Main                           | C/2R-circus (Spanish) |                                    | 0     | 0        | C                             | 15         | C            | NA         | NA           | Not In Use |
| Main                           | D/3R Sea world        | Two Year Olds                      | 1     | 7        | C                             | 15         | C            | NA         | NA           | Centers    |
| Main                           | E/4R Lady Bug         |                                    | 0     | 0        | C                             | 15         | C            | NA         | NA           | Not In Use |
| Main                           | F/5R Bears            |                                    | 0     | 0        | C                             | 15         | C            | NA         | NA           | Not In Use |
| Main                           | G/ 6R Frogs           | Three Year Olds and Four Year Olds | 1     | 9        | C                             | 15         | C            | NA         | NA           | Music      |
| Main                           | H Middle Crickets     |                                    | 0     | 0        | C                             | 14         | C            | NA         | NA           |            |
| Main                           | I/Middle Lions        |                                    | 0     | 0        | C                             | 12         | C            | NA         | NA           | Not In Use |
| Main                           | J/ Middle Butterflies | Three Year Olds and Four Year Olds | 1     | 8        | C                             | 12         | C            | NA         | NA           | Centers    |
| Main                           | L Side 2L Ducklings   |                                    | 0     | 0        | C                             | 10         | C            | NA         | NA           | Not In Use |
| Main                           | L side A /1L          |                                    | 0     | 0        | C                             | 10         | C            | NA         | NA           | Not In Use |
| Main                           | L/3L Apples           |                                    | 0     | 0        | C                             | 16         | C            | NA         | NA           | Not In Use |
| Main                           | M/4 L Afrerschool     | GA PreK                            | 2     | 7        | C                             | 35         | C            | NA         | NA           | Centers    |
| Main                           | R side B/1R Broncos   |                                    | 0     | 0        | C                             | 15         | C            | NA         | NA           | Not In Use |
|                                |                       | Total Capacity @35 sq. ft.: 199    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |            |
| Total # Children this Date: 31 |                       | Total Capacity @35 sq. ft.: 199    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |            |

| Building | Playground         | Playground Occupancy | Playground Compliance |
|----------|--------------------|----------------------|-----------------------|
| Main     | 5-12 Years PGround | 79                   | C                     |

|      |                   |     |   |
|------|-------------------|-----|---|
| Main | 6w-2yrs PGround   | 68  | C |
| Main | C 2-5 yrs PGround | 116 | C |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 0                 | 2       | 5       | 12      | 17      | 2                  | 13                |

#### Comments

An on-site inspection was conducted on January 17, 2025 with the Director Marion Bryant. Staff files, children's files, training, and background checks were all reviewed.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

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**Study**

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The following information is associated with a Licensing Study Visit:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

591-1-1-.03(2) - The Consultant discussed with the Director that the Center must keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development. The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas.

**Correction Deadline: 1/16/2025**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 1**

Child # 4

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing,.08(1)-Emergency Contact information Missing

**591-1-1-.08 Children's Records**

**Technical Assistance**

**Technical Assistance**

591-1-1-.08(1) - The Consultant discussed with the Director updating Child # 4 emergency contacts and parent work number.

**Correction Deadline: 1/16/2025**

**Facility**

**Technical Assistance**

591-1-1-.06(4) - The Consultant discussed with the Director monitoring the ventilation in classroom I/Middle Lions.

**Correction Deadline: 2/15/2025**

**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Not Met****Technical Assistance**

591-1-1-.25(13) - The Consultant discussed with the Director replacing the damaged ceiling tile in the center and monitoring for a leak in the roof.

**Correction Deadline: 1/16/2025**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined bases on a review of records that the following hazards were observed:

Classroom G/ 6R Frogs

- Disinfecting wipes at the sink accessible to children in care.
- Gloves and diaper wipes on the cart near the teachers desk accessible to children in care.

Classroom J/Middle Butterflies

- Diaper wipes on the teachers desk accessible to children in care.

M/4 L Afterschool GA Pre-K

- Lysol cleaning solutions in an unlocked cabinet under the sink accessible to children in care.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 1/17/2025**

**591-1-1-.26 Playgrounds(CR)****Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Technical Assistance**

591-1-1-.26(6)- The Consultant discussed with the Director changing the rusted swing chains on the playground. The Consultant discussed that playground equipment must provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children.

**Correction Deadline: 1/26/2025**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that wooden boards with protruding nails were observed on the 6w-2yrs playground behind the toddler bucket swings.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 1/30/2025**

**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)** **Met**

**Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures** **Technical Assistance**

**Technical Assistance**

591-1-1-.21(3) - The Consultant discussed with the Director that fire drills must be conducted monthly and tornado and other emergency situation drills will be conducted every six months.

**Correction Deadline: 1/21/2025**

**Safety**

**591-1-1-.05 Animals** **Met**

**Comment**

Animals maintained clean and appropriately caged.

**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.13 Field Trips(CR)** **Met**

**Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)** **Technical Assistance**

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Technical Assistance**

591-1-1-.36(7)(b) - The Consultant discussed with the Director updating the vehicle emergency medical forms. The Consultant discussed that an emergency medical information record must be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached.

**Correction Deadline: 1/17/2025**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Staff Records**

**Records Reviewed: 13**

**Records with Missing/Incomplete Components: 4**

Staff # 2

Not Met

Date of Hire: 06/07/2021

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training,.33(4)-Food Prep Training Missing 4 hrs.

Staff # 9

Not Met

Date of Hire: 07/22/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 11

Not Met

Date of Hire: 02/10/2009

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 12

Not Met

Date of Hire: 04/25/2023

"Missing/Incomplete Components"

.33(4)-Food Prep Training Missing 4 hrs.

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Not Met**

**Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that staff member #9 hired on July 22, 2019, did not have a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while children were present for care on this date.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will review to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will review to ensure the CRC rules are maintained.

**Correction Deadline: 1/16/2025**

**Finding**

591-1-1-.09(1)(I)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on a review of records that Staff # 9 did not have a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while children were present for care on this date. Staff # 9 was hired on July 22, 20019. Staff # 9 criminal records check expired on June 1, 2024.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will review to ensure that each Director, Employee and Provisional Employee has a Comprehensive Records Check Determination on file that has been issued within the past five years. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review to ensure CRC rules are maintained.

**Correction Deadline: 1/16/2025**

**Comment**

Evidence observed of 50% of center staff certified in First Aid and CPR.

**Finding**

591-1-1-.14(3) requires the Center to have a first aid kit in each building of the Center and in any vehicle used by the Center for transportation of children, that contains scissors, tweezers, gauze pads, adhesive tape, thermometer, band-aids, assorted sizes, antibacterial ointment, insect-sting preparation, an antiseptic cleansing solution, triangular bandages, rubber gloves, protective eye wear, a protective face mask, and cold pack. The first aid kit, together with a first aid instruction manual which must be kept with the kit at all times, shall be stored so that it is not accessible to children but is easily accessible to Staff. It was determined based on observation that the center was missing the adhesive tape, thermometer, antibacterial ointment, insect-sting preparation, antiseptic cleansing solution, triangular bandages, protective eye wear, protective face mask, and cold pack.

**POI (Plan of Improvement)**

Center Staff will provide any missing first aid kits, add any missing items to each first aid kit and will develop and use a plan for checking the kits and replacing missing items in each kit in the future. First aid kits and instruction manuals will be stored so that they kits are not accessible to children but are easily accessible to Center Staff.

**Correction Deadline: 1/20/2025**

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**591-1-1-.33 Staff Training****Not Met****Finding**

591-1-1-.33(4) requires within the first year of employment, the Director and person with primary responsibility for food preparation shall have four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage. It was determined based on a review of records that Staff # 2, hired on June 7, 2021 and Staff # 12, hired on April 25, 2023, did not have the four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage on file on this date.

**POI (Plan of Improvement)**

The Center will schedule food preparation training, as required, and follow up to ensure the training is completed.

**Correction Deadline: 2/15/2025**

**Finding**

91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined based on a review of records that Staff #2, hired on June 7, 2021, and Staff # 11, hired on February 10, 2009, did not complete the ten clock hours of annual training for 2024 as required.

**POI (Plan of Improvement)**

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

**Correction Deadline: 12/31/2025**

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**591-1-1-.31 Staff(CR)****Not Met****Finding**

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that Staff # 11 did not have the minimum academic requirement on file on this date. Staff # 11 was hired on February 10, 2009.

**POI (Plan of Improvement)**

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

**Correction Deadline: 1/16/2025**

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.