



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/12/2025 **VisitType:** Monitoring Visit

Arrival: 8:30 AM **Departure:** 1:30 PM

CCLC-16953

Reflections Learning Academy

4330 Ridge Road Douglasville, GA 30134 Paulding County
 (770) 942-8736

Regional Consultant

Kaiyah Werts

Phone: (912) 544-9793

Fax: (912) 544-9757

kaiyah.werts@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/12/2025	Monitoring Visit	Good Standing	
05/12/2025	TA Follow Up	NA	
04/07/2025	TA Follow Up	NA	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
K-Bldg.2	Clubhouse		0	0	C	27	C	37	C	
Total Capacity @35 sq. ft.: 27					Total Capacity @25 sq. ft.: 277					
Main	J- Toucans	GA PreK	2	14	C	22	C	31	C	Story,Circle Time
Main	A- Bumblebees	Infants	3	6	C	17	C	NA	NA	Feeding,Floor Play
Main	B- Butterflies	One Year Olds	1	4	C	18	C	NA	NA	Free Play
Main	C- Grasshoppers	One Year Olds	1	6	C	17	C	NA	NA	Diapering,Free Play
Main	D- Tigers	Two Year Olds	1	4	C	24	C	NA	NA	Free Play
Main	E- Frogs		0	0	C	22	C	NA	NA	Music
Main	F- Polar Bears	GA PreK	2	13	C	21	C	30	C	Centers,Art
Main	G- Chameleons	GA PreK	2	14	C	21	C	30	C	Centers
Main	H- Ladybugs	Two Year Olds and Three Year Olds	1	11	C	16	C	22	C	Centers
Main	I- Caterpillars	Three Year Olds and Four Year Olds	1	13	C	21	C	29	C	Music
Total Capacity @35 sq. ft.: 199					Total Capacity @25 sq. ft.: 277					
Total # Children this Date: 85			Total Capacity @35 sq. ft.: 226			Total Capacity @25 sq. ft.: 277				

Building	Playground	Playground Occupancy	Playground Compliance
Main	2 yrs. - 4 yrs.	32	C
Main	5 yrs. - 12yrs.	224	C
Main	Inf. - 2 yrs.	29	C
Main	Multipurpose Court	71	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
7	13	10	24	54	18	47

Comments

Consultant discuss the previous visit violations and new rule changes as of July 1, 2025.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

Correction Deadline: 4/16/2025

Corrected on 11/12/2025

.06(4) - Previous citation observed corrected on this date. Consultant observed exhaust vents to be properly working at the time of the visit.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

The Center appeared clean and well maintained on this date.

Technical Assistance

591-1-1-.25(13) - Discussed with the Director to please ensure hazardous items are in a locked cabinet or out of reach of children such as baby wipes labeled keep out of reach of children.

Correction Deadline: 11/12/2025

Correction Deadline: 3/31/2025

Corrected on 11/12/2025

.25(3) - Previous citation observed corrected on this date. Consultant observed the peeling paint to be repaired and the sink no longer had a slow drain.

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Playground observed to be clean and in good repair on this date.

Correction Deadline: 3/31/2025

Corrected on 11/12/2025

.26(8) - Previous citation observed corrected on this date. Consultant observed approximately six inches of mulch around the swing area.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

Correction Deadline: 3/31/2025

Corrected on 11/12/2025

.10(1) - Previous citation observed corrected on this date. Consultant observed exhaust vents to be work properly at the time of the visit.

Correction Deadline: 3/24/2025

Corrected on 11/12/2025

.10(4) - Previous citation observed corrected on this date. Consultant observed diapering mats to be repaired at the time of the visit.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands on this date.

Correction Deadline: 3/17/2025

Corrected on 11/12/2025

.17(7) - Previous citation observed corrected on this date. Consultant observed the proper handwashing throughout the center at the time of the visit.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Correction Deadline: 3/31/2025

Corrected on 11/12/2025

.36(4)(b) - Previous citation observed corrected on this date. Consultant observed interior seats on the vehicles to be patched and repaired.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

Correction Deadline: 3/17/2025

Corrected on 11/12/2025

.30(4) - Previous citation observed corrected on this date. Consultant observed no mats laid out for the children during playtime at the time of the visit.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided 14 files for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)

Technical Assistance

Comment

Evidence observed of 50% of center Staff certified in First Aid and CPR.

Technical Assistance

591-1-1-.14(1)(a) - Discussed with the Director to ensure new staff have a completed CPR and First Aid Certificate on file within the first 45 days of hire. Center had a CPR class schedule two weeks out.

Correction Deadline: 12/12/2025

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.