



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/16/2026 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 12:25 PM **Departure:** 5:35 PM

CCLC-52092
Ms. Pam's Precious Angels Family Childcare Center 2
 2125 Old Salem Road Conyers, GA 30013 Rockdale County
 (770) 679-9199

Regional Consultant
 Kajora McCoy
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Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
01/16/2026	Complaint Investigation & Licensing Study	Good Standing
12/15/2025	Monitoring Visit	Good Standing
03/19/2025	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-Infants & 1's	Infants and One Year Olds	2	7	C	17	C	NA	NA	Feeding,Nap
Main	B-2 - 2's		0	0	C	23	C	NA	NA	
Main	C-3L - 3's & Up	Six Year Olds and Over	2	23	C	76	C	107	C	Transitioning,Free Play
Main	D-7R - 2's		0	0	C	23	C	NA	NA	
Main	E-6R - 4's	Three Year Olds and Four Year Olds	1	14	C	21	C	NA	NA	Nap
Main	F-5R - 2's	Two Year Olds	1	8	C	23	C	NA	NA	Nap
Main	G-4R - 1's		0	0	C	26	C	NA	NA	
Main	H-3R - 3's & Up		0	0	C	31	C	NA	NA	
Main	I-2R- 3's & Up		0	0	C	29	C	NA	NA	
Total Capacity @35 sq. ft.:			269		Total Capacity @25 sq. ft.: 300					
Total # Children this Date: 52			Total Capacity @35 sq. ft.:		Total Capacity @25 sq. ft.: 300					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	8	C
Main	Playground B	74	C
Main	Playground C	172	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	9	9	4	5	0	38

Comments

The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 1/16/2026 **VisitType:** Complaint Investigation & Licensing **Arrival:** 12:25 PM **Departure:** 5:35 PM
Study

CCLC-52092

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Technical Assistance

Technical Assistance

591-1-1-.03(2) - Please ensure that lesson plans are current and posted for all operating classrooms.

Correction Deadline: 1/16/2026

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 3

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing,.08(1)(a)-Work Number Missing,.08(1)-Doctor, Clinic, Phone Numbers

Child # 3

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing,.08(1)(a)-Work Number Missing

Child # 4

Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers,.08(1)(a)-Work Address Missing,.08(1)(a)-Work Number Missing

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that 3 of 5 children's enrollment applications were missing parent's work address, parent's work phone numbers, and doctor/clinic information.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 1/16/2026**Evening Care****591-1-1-.32 Staffing/Supervision(CR)****Met****Comment**

The Consultant discussed evening care staffing/supervision requirements with the center Director on this date.

Facility**591-1-1-.06 Bathrooms****Technical Assistance****Technical Assistance**

591-1-1-.06(6) - Please ensure that children's restrooms are equipped with soap, toilet tissue and single-use towels or cloth towels.

Correction Deadline: 1/16/2026**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potential hazards were observed in classroom C-3L - 3's & Up:

- There was an unlocked cabinet in the girls bathroom with a jug of Disinfectant cleaner and 2 toilet brushes.
- There was a pack of wipes on top of the children's cubby.
- There were 2 brooms and 1 dustpan next to the trash can.
- There was a plunger in the boys bathroom.
- There was a rusted nail on the floor of the boys bathroom.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 1/16/2026**Technical Assistance**

591-1-1-.25(3) - Please ensure that baseboards are in good repair.

Correction Deadline: 1/16/2026**Technical Assistance**

591-1-1-.25(8) - Please ensure that electrical outlets are covered when they are not in use.

591-1-1-.26 Playgrounds(CR)

Defer

Defer

591-1-1-.26(9)-This citation was deferred on this date due to playground closures because of the weather.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 12/19/2025

Food Service

591-1-1-.15 Food Service & Nutrition

Technical Assistance

Technical Assistance

591-1-1-.15(10) - Please ensure that unconsumed bottles are discarded after 1 hour or returned to the Parent.

Correction Deadline: 1/16/2026

Technical Assistance

591-1-1-.15(2) - Please ensure that infant feeding plans are kept in the classroom.

Correction Deadline: 1/16/2026

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.07 Children's Health

Met

Correction Deadline: 12/15/2025

Corrected on 1/16/2026

.07(5) - This citation was corrected on this date. The Consultant did not observe any hazardous items attached to the children's clothing or around their necks.

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)

Not Met

Finding

)591-1-1-.17(7)(a) requires washcloth handwashing be used only for infants when the infant is too heavy to hold or cannot stand safely and for children with special needs; requires that an individual washcloth be used only once for each child before laundering. It was determined based on observation that in room Main A-1L-Infants & 1's, a staff member did not wash an infants hands with a washcloth or wipe after diapering.

POI (Plan of Improvement)

The Center will train Staff on how to correctly use washcloth handwashing and will review and monitor.

Correction Deadline: 1/16/2026

Recited on 1/16/2026

Correction Deadline: 12/15/2025

Corrected on 1/16/2026

.17(8) - This citation was corrected on this date. The Consultant observed appropriate staff handwashing before and after diapering in classroom Main A-1L- Infants & 1's.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

Technical Assistance

591-1-1-.21(3) - Please ensure that there is a review of emergency drills every 6 months.

Correction Deadline: 1/21/2026

591-1-1-.27 Posted Notices**Met****Comment**

Observed all required posted notices.

591-1-1-.29 Required Reporting**Met****Comment**

Thank you for reporting as required.

Safety**591-1-1-.05 Animals****N/A****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Please be mindful of voice tone in redirecting children.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(4)(c) requires that each vehicle be equipped with a fire extinguisher maintained in working order and kept inaccessible to children. It was determined based on observation that transportation vehicle Tag #SDQ5571 did not have a fire extinguisher on board.

POI (Plan of Improvement)

The center will ensure that each vehicle has a working fire extinguisher and that the fire extinguisher is kept out of reach of children.

Correction Deadline: 1/16/2026

Recited on 1/16/2026

Correction Deadline: 12/16/2025

Corrected on 1/16/2026

.36(7)(d)1. - This citation was corrected on this date. The Consultant observed transportation checklist to be complete with first checks.

Correction Deadline: 12/15/2025

Corrected on 1/16/2026

.36(7)(d)2. - This citation was corrected on this date. The Consultant observed transportation checklist to be complete with second checks.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Not Met****Finding**

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that 3 infants were allowed to sleep in swings.

POI (Plan of Improvement)

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

Correction Deadline: 1/16/2026

Technical Assistance

591-1-1-.30(4) - Please ensure that children's bedding does not touch.

Correction Deadline: 1/16/2026**Staff Records****Records Reviewed: 11****Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met

Date of Hire: 04/11/2024

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 2 Not Met

Date of Hire: 08/23/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5 Not Met

Date of Hire: 08/23/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6 Not Met

Date of Hire: 02/10/2023

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 08/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Finding

Previously Cited: 591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of staff files that Staff #2 and Staff #3 did not have evidence of having completed First Aid and CPR training on file within the first 45 days of employment.

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that Staff #6 hired on February 10, 2023 and Staff #11 hire on August 25, 2025 did not have evidence of completing the required 1st aid/CPR training within 45 days of hire as required.

POI (Plan of Improvement)

Previously Cited: All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 2/16/2026

Recited on 1/16/2026

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(1) - Please ensure that center Staff receive initial orientation before being assigned classroom duties.

Correction Deadline: 1/16/2026

Technical Assistance

591-1-1-.33(3)(a)-(k) - Please ensure that new Staff complete the new fifteen hour Health and Safety Orientation and not the 10 hour Health and Safety Orientation.

Correction Deadline: 2/15/2026

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(5) requires that during day-time rest or sleeping periods, at least one Staff person is in each room providing direct supervision of the children and all Staff required by these rules relating to Staff: child ratios are in the Center and available to assure safe evacuation in an emergency. Staff: child ratios may be doubled for children three (3) years and older provided these requirements are met. It was determined based on observation that the staff:child ratio in classroom Main A-1L-Infants & 1's was 1:7 during nap time when a staff:child ratio of 2:7 was required.

POI (Plan of Improvement)

The Center will rearrange staff schedules to ensure the required number of staff are in each room and available.

Correction Deadline: 1/16/2026

591-1-1-.32 Supervision(CR)**Not Met****Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that school age children were allowed to walk up and down the hallway without a Staff member on 8 different occasions during the visit.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 1/16/2026