



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/8/2025 **VisitType:** Monitoring Visit

Arrival: 9:00 AM **Departure:** 12:15 PM

CCLC-310

Prime Care Learning Center II

6550 Church Street Riverdale, GA 30274 Clayton County
(770) 997-9305 chrislen@primecarelearning.com

Regional Consultant

Nadia Bernard

Phone: (404) 670-9398

Fax: (706) 434-7710

nadia.bernard@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/08/2025	Monitoring Visit	Good Standing	
01/09/2025	Complaint Investigation & Licensing Study	Support	
01/09/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Building 1 - 1st Right		0	0	C	18	C	NA	NA	
Main	Building 1 - 2nd Right	GA PreK	2	19	C	27	C	NA	NA	Centers
Main	Building 2 - 1st Left	Infants and One Year Olds	2	7	C	20	C	NA	NA	Circle Time, Diapering, Nap
Main	Building 2 - 2nd Left	Two Year Olds and Three Year Olds	1	10	C	24	C	NA	NA	Centers
Main	Building 2 - 3rd Left	Three Year Olds and Four Year Olds and Six Year Olds and Over	1	6	C	27	C	NA	NA	Centers
Main	Building 2 - 4th Left		0	0	C	28	C	NA	NA	Not In Use
Main	Building 2 - Back Room		0	0	C	35	C	NA	NA	
Total Capacity @35 sq. ft.:			179		Total Capacity @25 sq. ft.:		0			
Total # Children this Date: 42			Total Capacity @35 sq. ft.:		179		Total Capacity @25 sq. ft.:			
							0			

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	112	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	3	9	3	19	5	23

Comments

A one-day letter was created on this date. The report was reviewed and emailed to the director.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a MV:

Activities and Equipment

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Discussed adding equipment and toys to enhance variety.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Correction Deadline: 1/9/2025

Prior Visits: 08/13/2020

Corrected on 8/8/2025

.25(3) - The consultant observed the citation to be corrected on this date. The consultant observed no evidence of rodents on this date. The center director provided current pest control documentation to the consultant.

Technical Assistance

591-1-1-.25(3) - The consultant discussed with the director to ensure ceilings tiles and ceiling remains clean and free of debris.

Correction Deadline: 8/8/2025

Prior Visits: 08/13/2020

591-1-1-.26 Playgrounds(CR)

Not Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that on the Main Playground there were mushrooms growing on the grass area near the rear fence. It was further observed that the yellow slide had chipped paint.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 8/8/2025

Prior Visits: 03/31/2022

Food Service

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.18 Kitchen Operations

Met

Correction Deadline: 1/17/2025

Prior Visits: 03/28/2023

Corrected on 8/8/2025

.18(5) - The consultant observed the citation to be corrected on this date. The consultant observed Room 1st Left refrigerator to have thermometers.

Health and Hygiene

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.07 Children's Health

Met

Correction Deadline: 1/9/2025

Prior Visits: 01/09/2025

Corrected on 8/8/2025

.07(5) - The Consultant observed the citation to be corrected on this date. No hazardous items were observed attached to any children on this date.

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures**Records Reviewed: 13****Records with Missing/Incomplete Components: 1**

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.21 Operational Policies & Procedures**Technical Assistance****Technical Assistance**

591-1-1-.21(2)(r) - New - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center. Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.al.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 8/13/2025**Correction Deadline: 1/31/2025****Prior Visits: 03/31/2022****Corrected on 8/8/2025**

.21(3) - The Consultant observed the citation to be corrected on this date. The consultant observed current and up to date emergency situation drills.

Safety**Records Reviewed: 13****Records with Missing/Incomplete Components: 1**

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.11 Discipline(CR)**Met****Comment**

Please be mindful of voice tone in redirecting children.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Correction Deadline: 1/19/2025**Prior Visits: 01/09/2025**

Corrected on 8/8/2025

.36(3)(a-b) - The Consultant observed the citation to be corrected on this date. The consultant observed the staff that provided transportation to have current evidence of completing two (2) hours of state-approved or state-accepted transportation training.

Correction Deadline: 1/17/2025

Prior Visits: 03/28/2023

Corrected on 8/8/2025

.36(4)(b) - The Consultant observed the citation to be corrected on this date. The consultant observed the seat covers to be in good repair.

Finding

591-1-1-.36(7)(c)3. requires that the driver or other designated person document in writing the date and time of arrival and departure each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center; each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on a review of records that the School Transportation Forms for the Weeks of August 4-8, 2025 were missing the daily dates.

POI (Plan of Improvement)

The Center will ensure that each date and time of arrival and departure is documented by the driver or designated person with training, review and monitoring.

Correction Deadline: 8/8/2025

Prior Visits: 01/09/2025

Recited on 8/8/2025

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that the second check for August 8, 2025, morning drop-off to DuBois Integrity.

POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

Correction Deadline: 8/8/2025

Prior Visits: 04/19/2023

Sleeping & Resting Equipment

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Finding

591-1-1-.30(1)(b)1 requires that cots and mats are of sound construction and of sufficient size to accommodate comfortably the size and weight of the child; and that mats are in good repair, washable, covered with a waterproof material and at least two inches (2") thick. It was determined based on observation that the mats observed in Rooms 2nd Right, 2nd Left, and 3rd Left were not two inches thick, the mats measured one and half inches in thickness.

POI (Plan of Improvement)

The Center will ensure that cots and mats are of sound construction and of sufficient size to accommodate the size and weight of the child and mats are in good repair, washable, covered with a waterproof material and is at least two inches thick.

Correction Deadline: 9/30/2025

Prior Visits: 01/09/2025

Recited on 8/8/2025

Correction Deadline: 1/9/2025

Prior Visits: 05/04/2021

Corrected on 8/8/2025

.30(2) - The Consultant observed the citation on this date. The consultant observed safe sleep practices on this date.

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of records that Staff #4 had a satisfactory Fingerprint Records Check Determination letter that was not ported over. The staff was observed providing ABA services for a child in Room 2nd Right.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure CRC rules are maintained.

Correction Deadline: 8/8/2025

591-1-1-.09 Criminal Records Check(CR)

Met

Comment

Director provided three files for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)

Technical Assistance

Correction Deadline: 2/8/2025

Prior Visits: 01/09/2025

Corrected on 8/8/2025

.14(1)(a) - The citation was observed to be corrected on this date. The consultant observed more than fifty percent of staff to have current and completed CPR and first aid training.

Technical Assistance

591-1-1-.14(1)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times.

Correction Deadline: 9/7/2025

Prior Visits: 01/09/2025

Correction Deadline: 1/9/2025

Prior Visits: 01/09/2025

Corrected on 8/8/2025

.14(2)(c) - The Consultant observed the citation to be corrected on this date. The consultant observed transportation staff to have current CPR and first aid training.

Technical Assistance

591-1-1-.33(2)(a)-(n) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 8/9/2025

Correction Deadline: 2/8/2025

Prior Visits: 03/31/2022

Corrected on 8/8/2025

.33(3)(a)-(k) - The consultant observed the citation to be corrected on this date. The consultant observed the complete Health and Safety training for all applicable staff.

Defer

591-1-1-.33(5)- Staff have until December 31, 2025 to complete the ten hours of annual training.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 12/31/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 9/7/2025

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.