



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/20/2023 **VisitType:** Incident Investigation
Closure from visit on
01/27/2023

CCLC-30891

Childcare Network #28

3895 Flat Shoals Road Union City, GA 30291 Fulton County
(770) 969-1744 cni28@childcarenetwork.com

CCS Coordinator

Princess Walton

Phone: (770) 357-7030

Fax: (770) 357-7029

princess.walton@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/20/2023	Incident Investigation Closure	Deficient	
01/27/2023	Incident Investigation & Follow Up	Good Standing	
12/19/2022	Monitoring Visit	Good Standing	

Comments

The purpose of this visit is to complete a complaint investigation.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Tremia Griffin, Program Official

Date

Princess Walton ,CCS Coordinator

Date



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Summary Report

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The following information is associated with a Incident Investigation Closure:

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Finding Associated with Complaint

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on statements, interviews, and video footage this investigation was substantiated. Staff stated that they have observed to not sanitize diaper changing station in between changing diapers and had to be reminded. The consultant viewed a 14-minute clip video which revealed staff changing several children diapers and did not sanitize the diaper changing station in between changing each child's diaper. On the day of the investigation consultant observed a staff in the one-year-old classroom to change a child's diaper and did not sanitize the diaper changing table. The consultant informed staff that she did not wash her hands and she stated that she got distracted. Based on investigation findings it was determined that this allegation is substantiated.

Correction Deadline: 2/24/2023

Finding Associated with Complaint

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined that staff stated that they have observed a staff in the one-year-old classroom to not wash hands after changing a child's diaper and had to be reminded. The consultant viewed a 14-minute clip video which revealed staff changing several children diapers and did not wash her hands after changing each child's diaper. On the day of the investigation consultant observed a staff in the one-year-old classroom to change a child's diaper and did not wash her hand after changing the child. The consultant informed staff that she did not wash her hands and she stated that she got distracted. Based on investigation findings it was determined that this allegation is substantiated.

Correction Deadline: 2/24/2023

Safety

Finding Associated with Complaint

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined investigative findings staff stated that while looking at video footage of another incident a staff member in the one-year-old classroom was seen picking up a child with one arm and moving the child with force. Staff stated the same staff member was also seen kicking a one-year-old child on the carpet with force. The consultant viewed a 14-minute clip video which revealed a staff member sitting down on a chair looking down on her phone when a child walks over to her and the staff kicks the child with her foot and the child falls over on the carpet. The same child is observed to walk back over to the staff and grabs the child roughly by one arm and forcefully place the child down on the carpet. Consultant further observed a staff pushing the shelves together confining the children from leaving the carpet. The child did not receive any bruises or medical attention.

Correction Deadline: 2/24/2023

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on investigation findings that on January 11, 2023, at approximately 10:20 a.m., a one-year-old child sustained a laceration to the lip while in care. Staff place a child on top of a cubby, staff step away to pick up sheets off the floor, leaving the child unsupervised. The child fell on the floor on his face. Child received medical attention and was diagnosed with a lip laceration.

Correction Deadline: 2/24/2023