



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/8/2026

VisitType: Complaint Investigation & Monitoring Visit

Arrival: 7:30 AM **Departure:** 10:45 AM

CCLC-35610

Childcare Network #228

4971 Sheraton Dr. Macon, GA 31210 Bibb County
 (478) 314-8680

Regional Consultant

Brandi Mangino

Phone: (404) 548-4987

Fax:

brandi.mangino@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/08/2026	Complaint Investigation & Monitoring Visit	Deficient	
05/12/2026	Incident Investigation Closure	Good Standing	
05/07/2026	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left	Infants	1	0	C	15	C	NA	NA	Floor Play
Main	1st Right	One Year Olds	1	4	C	15	C	NA	NA	Breakfast, Transitioning
Main	2nd Left		0	0	C	19	C	NA	NA	
Main	2nd Right	Two Year Olds	1	7	C	20	C	NA	NA	Breakfast, Transitioning
Main	3rd Left	Four Year Olds and Six Year Olds and Over	1	14	C	20	C	NA	NA	Transitioning
Main	3rd Right		0	0	C	17	C	24	C	
Total Capacity @35 sq. ft.: 106					Total Capacity @25 sq. ft.: 106					
Total # Children this Date: 25			Total Capacity @35 sq. ft.: 106			Total Capacity @25 sq. ft.: 106				

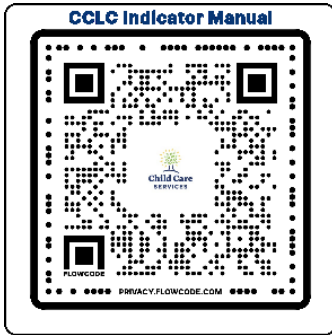
Building	Playground	Playground Occupancy	Playground Compliance
Main	4-11 years	80	C
Main	Infants	10	C
Main	Toddler	24	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
9	12	20	25	4	0	29

Comments

A plan of improvement will need to be submitted through decal koala by July 22, 2026. The plan will need to include the date of correction, how the citation was corrected and how the correction will be maintained.

Plan of Improvement: To Be Submitted 07/22/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 7/8/2026 VisitType: Complaint Investigation & Monitoring Visit Arrival: 7:30 AM Departure: 10:45 AM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) Not Met

Comment

Discussed adding equipment and toys to enhance variety.

Finding

591-1-1-.12(1) requires each Employee and child in attendance to use all indoor and outdoor furniture, activity materials, and equipment in a safe and appropriate manner and in accordance with the manufacturer's instructions, recommendations, and intended use. All equipment and furniture shall be used only by the age-appropriate group of children. It was determined based on observation that an infant was placed in an highchair in the 1st Left Classroom and the safety straps were not used.

Correction Deadline: 7/8/2026

Technical Assistance

Please ensure the television in the 3rd Right Classroom on the shelf is secured.

Correction Deadline: 7/8/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)	Met
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Met

Comment

Center does not provide swimming activities.

	Facility
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591-1-1-.19 License Capacity(CR)	Met
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Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)	Not Met
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Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children in care:

1st Right:

- vinyl gloves on the side of the diapering station
- bleach water behind the faucet of the handwashing sink
- loose staple in the floor

3rd Left:

vinyl gloves on the cubby

Correction Deadline: 7/8/2026

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following were in need of repair:

area rugs throughout had debris being present

the glass on the outside window of the 3rd Left Classroom facing the playground had cracked with sharp edges exposed

Correction Deadline: 7/8/2026

Correction Deadline: 5/7/2026

Corrected on 7/8/2026

.25(19) - Citation corrected.

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that plastic cups were thrown on the ground on the Large Back (4-11 years) and Toddler playgrounds.

Correction Deadline: 7/8/2026

Food Service

591-1-1-.15 Food Service & Nutrition**Not Met****Comment**

Please ensure that infant feeding forms are updated regularly.

Finding

591-1-1-.15(1) requires that meals and snacks are served, with serving sizes dependent upon the age of the child, that meet nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program. Meals and snacks shall be varied daily, and additional servings of nutritious food shall be offered to children over and above the required daily minimum, if not contraindicated by special diets. It was determined based on observation that the 1st Right Classroom provided children breakfast with no milk. The milk was in the classroom on the cart but not provided.

Correction Deadline: 7/8/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

	Safety
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591-1-1-.11 Discipline(CR)**Not Met****Finding**

591-1-1-.11(1) requires that disciplinary actions used to correct a child's behavior, guidance techniques and any activities in which the children participate or observe at the Center shall not be detrimental to the physical or mental health of any child. It was determined based on observation that the director was informed that a child walked to the classroom alone. The director walked to the 3rd Left Classroom and screamed at the child in front of the class that they do not walk to the class alone. Consultant could hear the screaming from next door.

Correction Deadline: 7/8/2026

591-1-1-.13 Field Trips(CR)**Not Met****Finding**

591-1-1-.13(2) requires Center Staff to obtain written permission from Parents in advance of the child's participation in any field trip and such permission must be signed and dated by a Parent. It was determined based on statement that 10 children were taken to John Deer accross the street from the center. The center had no permission slips sign by the parents to take the children off the child care premises.

Correction Deadline: 7/8/2026

Finding

591-1-1-.13(5) requires Center Staff to leave a list of children and adults participating in the trip at the Center and to take the same list on the trip in the possession of the adult in charge of the trip. It was determined based on statements that the center went to John Deer on a field trip and no participate list was taken or created.

Correction Deadline: 7/8/2026

Technical Assistance

Please ensure the emergency medical forms are filled out with child's doctor and information. One form was missing the information.

Correction Deadline: 7/13/2026

Finding

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records that the center did not have an annual safety check on file for bus ending in 5562.

Correction Deadline: 7/13/2026

Technical Assistance

Please ensure that all trash is picked up from the bus floor.

Correction Deadline: 7/9/2026

Finding

591-1-1-.36(7)(c)3. requires that the driver or other designated person document in writing the date and time of arrival and departure each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center; each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on a review of records that on June 24, 2026 and July 2, 2026 the center took field trips and no accurate times or arrival and departure were documented.

Correction Deadline: 7/9/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that four crib sheets were observed to be stained.

Correction Deadline: 7/8/2026

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Met

Comment

At least one staff person with current and valid pediatric first aid and pediatric CPR observed in each classroom where children were present.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that a school-age child was walking up the hallway alone unsure of what classroom to enter. The child entered the 3rd Right Classroom where the Consultant and Assistant Director were present. The child was informed to go to the 3rd Left Classroom and was allowed to walk alone to the class.

Correction Deadline: 7/8/2026

The following information is associated with a Complaint Investigation Visit:

Health and Hygiene

591-1-1-.07 Children's Health

Met

Correction Deadline: 5/12/2026

Corrected on 7/8/2026

.07(2) - Citation corrected.