



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/5/2026 VisitType: Monitoring Visit

Arrival: 9:15 AM Departure: 12:30 PM

CCLC-86

Open Arms Lutheran Child Development Center  
4655 Webb Bridge Rd Alpharetta, GA 30005 Fulton County  
(770) 475-6570

Regional Consultant  
Marlene Emelle  
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Mailing Address  
Same

Quality Rated: ★ ★

| Compliance Zone Designation |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02/05/2026                  | Monitoring Visit                  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/15/2025                  | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/15/2025                  | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

Ratios/License Capacity

| Building | Room            | Age Group       | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes             |
|----------|-----------------|-----------------|-------|----------|------|------------|--------------|------------|--------------|-------------------|
| Main     | 1L - Left Hall  | Two Year Olds   | 1     | 6        | C    | 15         | C            | NA         | NA           | Centers           |
| Main     | 1L - Right Hall | Infants         | 1     | 5        | C    | 11         | C            | NA         | NA           | Free Play         |
| Main     | 1R - Left Hall  | Four Year Olds  | 1     | 15       | C    | 15         | C            | 21         | C            | Centers           |
| Main     | 1R - Right Hall | One Year Olds   | 1     | 6        | C    | 10         | C            | NA         | NA           | Centers           |
| Main     | 2L - Left Hall  | Three Year Olds | 1     | 13       | C    | 18         | C            | NA         | NA           | Centers           |
| Main     | 2L - Right Hall | Two Year Olds   | 1     | 7        | C    | 12         | C            | NA         | NA           | Centers           |
| Main     | 2R - Left Hall  | Four Year Olds  | 1     | 17       | C    | 18         | C            | NA         | NA           | Centers           |
| Main     | 2R - Right Hall | One Year Olds   | 1     | 0        | C    | 10         | C            | NA         | NA           | Circle Time       |
| Main     | 3L - Left Hall  | Three Year Olds | 1     | 13       | C    | 18         | C            | NA         | NA           | Circle Time       |
| Main     | 3L - Right Hall | Two Year Olds   | 2     | 17       | C    | 13         | NC           | NA         | NA           | Circle Time,Snack |
| Main     | 3R - Left Hall  | GA PreK         | 2     | 12       | C    | 18         | C            | 25         | C            | Circle Time       |
| Main     | 3R - Right Hall | GA PreK         | 2     | 16       | C    | 13         | NC           | NA         | NA           | Centers           |

Total Capacity @35 sq. ft.: 171

Total Capacity @25 sq. ft.: 171

Total # Children this Date: 127

Total Capacity @35 sq. ft.: 171

Total Capacity @25 sq. ft.: 171

| Building | Playground        | Playground Occupancy | Playground Compliance |
|----------|-------------------|----------------------|-----------------------|
| Main     | Large Middle Yard | 197                  | C                     |

| <b>Enrolled Children</b> |                |                |                |                |                           |                          |
|--------------------------|----------------|----------------|----------------|----------------|---------------------------|--------------------------|
| <b>Under 1 years</b>     | <b>1 years</b> | <b>2 years</b> | <b>3 years</b> | <b>4 years</b> | <b>5 years (Prekonly)</b> | <b>5 years and older</b> |
| 8                        | 8              | 28             | 33             | 32             | 14                        | 14                       |

#### **Comments**

The purpose of this visit was to conduct a Monitoring Visit and Follow up.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### **Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



### Summary Report

**Date:** 2/5/2026 **VisitType:** Monitoring Visit **Arrival:** 9:15 AM **Departure:** 12:30 PM

**CCLC-86****Open Arms Lutheran Child Development Center**

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**Mailing Address**  
Same

The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

N/A

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.19 License Capacity(CR)**

Met

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Technical Assistance

**Technical Assistance**

591-1-1-.25(13) - Please ensure that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children.

**Correction Deadline: 2/5/2026**

**591-1-1-.26 Playgrounds(CR)**

Technical Assistance

**Technical Assistance**

591-1-1-.26(8) - Please ensure that climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resilience.

**Correction Deadline: 2/15/2026**

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

Met

**Comment**

Consultant observed proper diapering procedures completed in the infant classroom.

**591-1-1-.17 Hygiene(CR)**

Met

**Comment**

Staff were observed to remind children to wash hands on this date.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Consultant reviewed documentation for medication dispensing completed on this date.

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**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed on this date.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

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**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Consultant discussed with classroom staff SIDS and infant sleeping position.

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**Staff Records****Records Reviewed: 25****Records with Missing/Incomplete Components: 1**

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Staff # 3

Not Met

Date of Hire: 06/01/2022

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Not Met****Finding**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined was based on review staff records that determined Staff #3, with a hire date of 08/23/2022, did not have authorized fingerprinting on file at the center. Staff #3 was not present at the time of the visit.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will to ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will to ensure the CRC rules are maintained.

**Correction Deadline: 2/5/2026****Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of staff records that Staff #3, hired on 08/24/2022, did not have a valid and current satisfactory Comprehensive Records Check on file. Staff #3 was not present at the center during the visit.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will to ensure the CRC rules are maintained.

**Correction Deadline: 2/5/2026**

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**591-1-1-.14 First Aid & CPR(CR)****Met****Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.