



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/21/2025 **VisitType:** Licensing Study

Arrival: 2:00 PM **Departure:** 4:30 PM

CCLC-38758

ABC Learning Academy 24

5195 Old National Highway, Suite 200 College Park, GA 30349
Fulton County
(404) 767-4614 abctwentyfour@gmail.com

Regional Consultant

Shameka Dozier

Phone: (770) 857-7010

Fax: (770) 357-7009

shameka.dozier@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/21/2025	Licensing Study	Good Standing	
08/27/2024	Licensing Study	Good Standing	
05/08/2024	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Single	A/1R		0	0	C	22	C	NA	NA	
Single	B/2R	Three Year Olds	1	14	C	23	C	NA	NA	Nap
Single	C/3R	Two Year Olds	1	10	C	22	C	31	C	Nap
Single	D/1L		0	0	C	23	C	NA	NA	
Single	E/2L		0	0	C	20	C	NA	NA	
Single	F/3L		0	0	C	20	C	28	C	

Total Capacity @35 sq. ft.: 111

Total Capacity @25 sq. ft.: 111

Building @35 capacity limited by Playground Limitations

Total # Children this Date: 24

Total Capacity @35 sq. ft.: 111

Total Capacity @25 sq. ft.: 111

Building @25 capacity limited by Playground Limitations

Building	Playground	Playground Occupancy	Playground Compliance
Single	PG/A	37	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
0	0	10	15	0	0	0

Comments

Policy and procedures, literacy training, and First Aid and pediatric CPR training was discussed with the provider on this date. A one day letter and video affidavit was left with the provider on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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Mailing Address

Same

The following information is associated with a LS:

Activities and Equipment

Records Reviewed: 6

Records with Missing/Incomplete Components: 5

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.03 Activities

Met

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR)**Met****Comment**

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)**N/A****Comment**

Center does not provide swimming activities.

Children's Records**Records Reviewed: 6****Records with Missing/Incomplete Components: 5**

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.08 Children's Records**Met****Comment**

Records were observed to be complete and well organized.

Evening Care**Records Reviewed: 6****Records with Missing/Incomplete Components: 5**

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Records Reviewed: 6**Records with Missing/Incomplete Components: 5**

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.32 Staffing/Supervision(CR)**Met****Comment**

No evening care hours provided

Facility

Records Reviewed: 6**Records with Missing/Incomplete Components: 5**

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Records Reviewed: 6**Records with Missing/Incomplete Components: 5**

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.06 Bathrooms**Met****Comment**

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Met****Correction Deadline: 9/13/2024****Prior Visits: 01/12/2023****Corrected on 8/21/2025****.25(3) - Previous citation of the bathroom vents in classrooms A-1R and B-2R were fully covered in dust was observed to be corrected on this date.****591-1-1-.26 Playgrounds(CR)****Met****Comment**

Playground observed to be clean and in good repair on this date.

Food Service**Records Reviewed: 6****Records with Missing/Incomplete Components: 5**

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

Records Reviewed: 6**Records with Missing/Incomplete Components: 5**

.33(5)-10 Hrs. Annual Training

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized on this date.

Health and Hygiene

Records Reviewed: 6**Records with Missing/Incomplete Components: 5**

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.10 Diapering Areas & Practices(CR)**N/A****Comment**

No children enrolled who require diapering.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing of children and staff was discussed with the director on this date.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures

Records Reviewed: 6

Records with Missing/Incomplete Components: 5

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.21 Operational Policies & Procedures

Technical Assistance

Technical Assistance

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center. Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 8/26/2025

Safety

Records Reviewed: 6

Records with Missing/Incomplete Components: 5

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3 Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4 Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5 Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6 Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.05 Animals Met

Comment

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR) Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR) N/A

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) Met

Comment

Per the provider, the center not longer provides routine transportation.

Sleeping & Resting Equipment

Staff # 2 Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3 Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4 Not Met

Records Reviewed: 6

Records with Missing/Incomplete Components: 5

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 8/27/2024

Prior Visits: 08/27/2024

Corrected on 8/21/2025

.30(4) - Previous citation of over ten mats with sheets attached to them touching as they were stacked together in classroom A.-1R was observed to be corrected on this date.

Staff Records

Records Reviewed: 6

Records with Missing/Incomplete Components: 5

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on review of records that staff #2 with a hire date of September 3, 2019 was observed interacting with children without submitting both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. Consultant further observed that staff #3 with a hire date of May 22, 2013 was observed at another facility with a criminal background check that was passed the portability date and was interacting with children without submitting both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure the CRC rules are maintained.

Correction Deadline: 8/21/2025**Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of records that staff #2 with a hire date of September 3, 2019 was observed interacting with children without a current satisfactory Comprehensive Records Check Determination on file prior to being present. Consultant further observed that staff #3 with a hire date of May 22, 2013 was observed at another facility with a criminal background check that was passed the portability date and was interacting with children a current satisfactory Comprehensive Records Check Determination on file prior to being present.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure the CRC rules are maintained.

Correction Deadline: 8/21/2025

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Technical Assistance****Technical Assistance**

591-1-1-.14(1)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times.

Correction Deadline: 9/20/2025

591-1-1-.33 Staff Training**Not Met**

Finding

591-1-1-.33(5)(a) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers, shall attend ten (10) clock hours of diverse training which is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on review of records that staff #2 had zero of ten required annual hours for 2024. Staff #4 had zero of ten required annual hours for 2024. Staff #5 had three of ten required annual hours for 2024. Staff #6 had zero of ten required annual hours for 2024.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 9/20/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 9/20/2025

591-1-1-.31 Staff(CR)**Met**

Correction Deadline: 8/27/2024

Prior Visits: 08/27/2024

Corrected on 8/21/2025

.31(2)(b)2. - Previous citation of staff #5 who was listed as a lead teacher without having the minimum academic requirements was observed to be corrected as the staff is no longer employed at the facility.

Staffing and Supervision**Records Reviewed: 6****Records with Missing/Incomplete Components: 5**

Staff # 2

Not Met

Date of Hire: 09/03/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 05/22/2013

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 4

Not Met

Date of Hire: 03/01/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/06/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 03/01/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Comment

Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 8/27/2024

Prior Visits: 08/03/2022

Corrected on 8/21/2025

.32(1) - Previous citation of one staff member with a total of seventeen children with ten children being three- years- old and seven children were four-years-old and the required staff to child ration was 1:15 was observed to be corrected on this date.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.