



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/28/2025 **VisitType:** Licensing Study

**Arrival:** 9:20 AM **Departure:** 12:30 PM

**CCLC-16039**

**Arrow Christian Academy at College Park**

1488 Norman Dr. College Park, GA 30349 Clayton County  
(770) 997-0711

Application Services Unit Lead

Yolanda Harris

Phone: (679) 739-7046

Fax:

yolanda.harris@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 05/28/2025                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 04/03/2025                         | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/24/2025                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room               | Age Group                          | Staff | Children | NC/C                            | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                             |
|---------------------------------|--------------------|------------------------------------|-------|----------|---------------------------------|------------|--------------|------------|--------------|-----------------------------------|
| Main                            | Room A - 1st Right | Infants and One Year Olds          | 1     | 5        | C                               | 18         | C            | NA         | NA           | Free Play                         |
| Main                            | Room B - 2nd Right | One Year Olds                      | 2     | 12       | C                               | 18         | C            | NA         | NA           | Free Play                         |
| Main                            | Room C - 3rd Right | Two Year Olds and Three Year Olds  | 2     | 12       | C                               | 18         | C            | 25         | C            | Free Play                         |
| Main                            | Room D - 3rd Left  | Six Year Olds and Over             | 3     | 17       | C                               | 18         | C            | 25         | C            | Free Play                         |
| Main                            | Room E - 2nd Left  | Three Year Olds and Four Year Olds | 1     | 13       | C                               | 18         | C            | NA         | NA           | Free Play                         |
| Main                            | Room F - 1st Left  | GA PreK                            | 3     | 16       | C                               | 18         | C            | 25         | C            | Centers, Free Play, Transitioning |
| Total Capacity @35 sq. ft.: 108 |                    |                                    |       |          | Total Capacity @25 sq. ft.: 129 |            |              |            |              |                                   |
| Total # Children this Date: 75  |                    |                                    |       |          | Total Capacity @25 sq. ft.: 129 |            |              |            |              |                                   |

| Building | Playground      | Playground Occupancy | Playground Compliance |
|----------|-----------------|----------------------|-----------------------|
| Main     | Left Playground | 18                   | C                     |
| Main     | Main Playground | 114                  | C                     |

**Comments**

On this date an Licensing visit was completed with the provider. The report was discussed.

Plan of Improvement: Developed This Date 05/28/2025

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**



### Summary Report

Date: 5/28/2025 VisitType: Licensing Study

Arrival: 9:20 AM Departure: 12:30 PM

#### CCLC-16039

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The following information is associated with a Licensing Study:

### Activities and Equipment

#### 591-1-1-.03 Activities

Technical Assistance

#### Technical Assistance

591-1-1-.03(2) - Consultant discussed with the provider to ensure lesson plans are posted and up to date in each classroom.

Correction Deadline: 5/28/2025

#### 591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

#### Comment

A variety of equipment and toys were observed throughout the center.

#### Comment

Equipment and furniture observed to be properly secured, as applicable.

#### Technical Assistance

591-1-1-.12(2) - Consultant discussed with the director to ensure furniture is in good condition.

Correction Deadline: 5/28/2025

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

#### Comment

Center does not provide swimming activities.

### Facility

#### 591-1-1-.19 License Capacity(CR)

Met

Correction Deadline: 3/24/2025

Corrected on 5/28/2025

.19(1) -On this date 5/28/25, the consultant observed room E to have proper ratios.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

#### Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

#### Technical Assistance

591-1-1-.25(13) - Consultant discussed with the director on this date, to ensure that personal belongings and cleaning supplies are stored in a locked cabinet.

Correction Deadline: 5/28/2025

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation in rooms D and E, that the sink in the main area needs to be repaired due to the sink caving in, the wood beneath the structure needs to be removed and replaced.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 5/28/2025**

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**591-1-1-.25 Physical Plant-Structural/Mechanical****Technical Assistance****Technical Assistance**

591-1-1-.25(4) - Consultant discussed with the provider to clean and repair all ventilation exhaust in the bathrooms.

**Correction Deadline: 5/28/2025**

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**591-1-1-.26 Playgrounds(CR)****Technical Assistance****Technical Assistance**

591-1-1-.26(4) - Consultant discussed with the provider to ensure that the gates on both playgrounds are in good repair.

**Correction Deadline: 5/28/2025**

**Technical Assistance**

591-1-1-.26(6) Consultant discussed with the director to be sure to repair the rust spots on the playground equipment on the back playground.

**Correction Deadline: 6/7/2025**

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**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Discussed proper medication documentation, administration, storage and procedures.

**Comment**

The Provider currently does not dispense/administer medication.

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**Policies and Procedures****591-1-1-.29 Required Reporting****Met**

**Correction Deadline: 4/17/2025**

**Corrected on 5/28/2025**

**.29(1) - Provider stated proper knowledge of required reporting.**

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**Safety****591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

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**591-1-1-.11 Discipline(CR)****Met****Correction Deadline: 4/17/2025****Corrected on 5/28/2025****.11(2) - Appropriate discipline was observed and staff and director stated proper discipline precautions.**

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**591-1-1-.13 Field Trips(CR)****Technical Assistance****Technical Assistance**

591-1-1-.13(2) - Consultant discussed with the provider to ensure parental authorization for field trips are completed.

**Correction Deadline: 5/28/2025**

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**591-1-1-.36 Transportation(CR)****Defer****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed for the multi-functional buses, PJS3127 and ED1Y56.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Technical Assistance**

591-1-1-.36(4)(b) - Consultant discussed with the provider that the damaged harnesses needs to be removed if no four-year-old children are being transported.

**Correction Deadline: 5/29/2025****Defer**

591-1-1-.36(4)(b)- Consultant discussed with the provider to repair the setting discussed on visit.

**POI (Plan of Improvement)**

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

**Correction Deadline: 4/28/2025**

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Correction Deadline: 4/3/2025****Corrected on 5/28/2025**

**.09(1)(a) - On this date the consultant observed all Comprehensive Criminal Record Checks completed and on file.**

**Correction Deadline: 4/3/2025****Corrected on 5/28/2025**

**.09(1)(c) - On this date the consultant observed all staff obtaining a Comprehensive Background Check**

**Correction Deadline: 4/3/2025****Corrected on 5/28/2025**

**.09(1)(j) - On this date a satisfactory Comprehensive Record Check Determination was completed for all staff.**

**Correction Deadline: 4/17/2025**

**Corrected on 5/28/2025**

**.31(13) - On this date the provider stated proper knowledge of discipline procedures.**

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met**

**Comment**

Adequate supervision observed on this date.

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.