



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/30/2026 VisitType: Monitoring Visit

Arrival: 9:45 AM Departure: 2:45 PM

CCLC-24433

Sheltering Arms - Educare Atlanta

404 Fulton Street, SW Atlanta, GA 30312 Fulton County
(404) 582-9100

Regional Consultant

Penny Svenson

Phone: (470) 346-1037

Fax: (678) 891-5613

penny.svenson@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
04/30/2026	Monitoring Visit	Good Standing	
04/17/2026	Incident Investigation Closure	Good Standing	
03/20/2026	Incident Investigation & Follow Up	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	C 184		0	0	C	8	C	NA	NA	
Main	A 178	Infants and One Year Olds	1	4	C	8	C	NA	NA	Floor Play
Main	B 183	Infants and One Year Olds	2	8	C	8	C	NA	NA	Nap,Free Play,Floor Play
Main	D 188	One Year Olds and Two Year Olds	2	6	C	8	C	NA	NA	Free Play,Art
Main	E 191	Two Year Olds and Three Year Olds	1	7	C	8	C	NA	NA	Free Play,Centers,Art
Main	F 196	Two Year Olds and Three Year Olds	1	4	C	8	C	NA	NA	Centers,Free Play
Main	G 124	Three Year Olds and Four Year Olds	2	12	C	22	C	NA	NA	Art,Free Play,Centers
Main	H 131	Three Year Olds	2	11	C	22	C	NA	NA	Free Play,Art,Centers
Main	I 153	Three Year Olds and Four Year Olds	2	12	C	22	C	NA	NA	Art,Centers
Main	J 149	Three Year Olds and Four Year Olds	1	10	C	22	C	NA	NA	Free Play,Centers
Main	K 174	Four Year Olds and Five Year Olds	2	9	C	24	C	NA	NA	Music
Main	L 167	Four Year Olds and Five Year Olds	2	9	C	25	C	NA	NA	Story
Main	M 165	Four Year Olds and Five Year Olds	2	8	C	25	C	NA	NA	Art
Main	N 158	Three Year Olds and Four Year Olds	2	9	C	25	C	NA	NA	Centers,Art
Total Capacity @35 sq. ft.: 235						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 109			Total Capacity @35 sq. ft.: 235			Total Capacity @25 sq. ft.: 0				

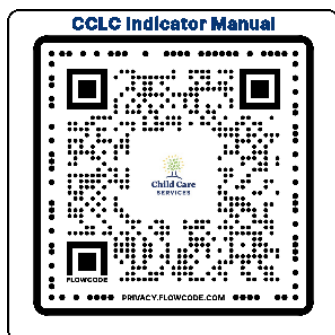
Building	Playground	Playground Occupancy	Playground Compliance
Main	PGR A PRESCHOOL	65	C
Main	PGR B INFANTS	10	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
10	22	13	30	50	0	25

Comments

April 30, 2026 -- The Consultant had to remove 752 Staff from the employed list.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 4/30/2026 VisitType: Monitoring Visit

Arrival: 9:45 AM Departure: 2:45 PM

CCLC-24433

Sheltering Arms - Educare Atlanta

404 Fulton Street, SW Atlanta, GA 30312 Fulton County
(404) 582-9100

Regional Consultant

Penny Svenson

Phone: (470) 346-1037

Fax: (678) 891-5613

penny.svenson@dec.al.ga.gov

Mailing Address
Same

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on observation that there was a tear or rip in the boys bathroom floor in Room 167 and 174, and the floor was not tight, smooth, and washable or cleanable in these areas.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

Correction Deadline: 5/30/2026

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed completed on this date.

Organization**591-1-1-.16 Governing Body & License**

Met

Correction Deadline: 3/11/2026

Corrected on 4/30/2026

The previous citation was associated with a complaint. The Director stated an amendment would be submitted for the Atrium.

Safety**591-1-1-.11 Discipline(CR)**

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

Comment

Pleasant naptime environment observed.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Met

Comment

Evidence observed of 50% of center Staff certified in First Aid and CPR.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 4/16/2026

Corrected on 4/30/2026

The previous citation was associated with a complaint. Children were observed to be supervised on this date.