



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/27/2025 **VisitType:** Complaint Investigation & Monitoring Visit

Arrival: 10:30 AM **Departure:** 3:00 PM

CCLC-125
Sheltering Arms - East Point Center
 2257 Mulberry Street East Point, GA 30344 Fulton County
 (404) 767-4718 awynn@shelteringarmsforkids.com

Regional Consultant
 Earlene Huston
 Phone: (770) 359-4330
 Fax: (770) 357-8899
 earlene.huston@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/27/2025	Complaint Investigation & Monitoring Visit	Good Standing	
06/25/2025	Incident Investigation & Follow Up	Good Standing	
04/15/2025	POI Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	# 1 infants	One Year Olds	1	4	C	20	C	NA	NA	Lunch,Feeding
Main	# 10 Pre K	Four Year Olds and Five Year Olds and Six Year Olds and Over	3	13	C	28	C	NA	NA	Transitioning,Ce nters
Main	# 11 Pre K	Four Year Olds and Five Year Olds	3	10	C	28	C	NA	NA	Centers
Main	# 12 Pre K		0	0	C	28	C	NA	NA	Not In Use
Main	# 13 Preschool	Four Year Olds	3	8	C	28	C	NA	NA	Lunch
Main	# 14 Preschool	Three Year Olds and Four Year Olds	3	9	C	28	C	NA	NA	Lunch
Main	# 15 three -four	Three Year Olds and Four Year Olds	2	12	C	28	C	NA	NA	Lunch
Main	# 16 three-four		0	0	C	28	C	NA	NA	Not In Use
Main	# 2 infants	Infants and One Year Olds	2	6	C	16	C	NA	NA	Nap
Main	# 3 one	Two Year Olds	2	4	C	20	C	NA	NA	Transitioning
Main	# 4 one	Two Year Olds	2	7	C	21	C	NA	NA	Lunch
Main	# 5	Two Year Olds and Three Year Olds	2	10	C	20	C	NA	NA	Transitioning
Main	# 6 two	Three Year Olds	1	4	C	20	C	NA	NA	Nap
Main	# 7 Pre K	Two Year Olds	2	4	C	28	C	NA	NA	Transitioning
Main	# 8 Pre K	Two Year Olds and Three Year Olds	2	7	C	28	C	NA	NA	Transitioning
Main	# 9 three-four		0	0	C	28	C	NA	NA	Not In Use

	Total Capacity @35 sq. ft.: 397	Total Capacity @25 sq. ft.: 0
Total # Children this Date: 98	Total Capacity @35 sq. ft.: 397	Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	14	C
Main	Playground B	37	C
Main	Playground C	79	C
Main	Playground D	218	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
3	14	29	38	35	31	1

Comments

The purpose of the visit was to complete the monitoring visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date. Discussed the broken window blinds in Room # 6 needs to be replaced or made inaccessible to the children.

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Comment

Playground observed to be clean and in good repair.

Technical Assistance

Discussed: 591-1-1-.26(9) - It was observed that the large back playground had four of four swing chains that are beginning to rust. The swing chains should be painted, removed/replaced. There are exposed tree roots around the small tree on the large back playground. There is also a large tree root exposed from a tree that had been cut down on the other side of the fence. The exposed tree root was observed to be close to the back of the fence.

Correction Deadline: 6/27/2025

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Criminal records checks were observed to be complete.

591-1-1-.31 Staff(CR)**Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

Comment

Adequate supervision observed on this date.