



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/20/2026 VisitType: Licensing Study

Arrival: 8:30 AM Departure: 3:00 PM

CCLC-53452

Pinnacle Pointe Daycare Academy

4910 Jonesboro Road, Bldg 400, Ste 402 Union City, GA 30291
Fulton County
(770) 731-0024

Exemption Unit Lead

Rosalyn Elder

Phone: (770) 232-1931

Fax: Rosalyn Elder

rosalyn.elder@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/20/2026	Licensing Study	Good Standing	
12/29/2025	Monitoring Visit	Good Standing	
02/11/2025	Licensing Study	Good Standing	

Ratios/License Capacity

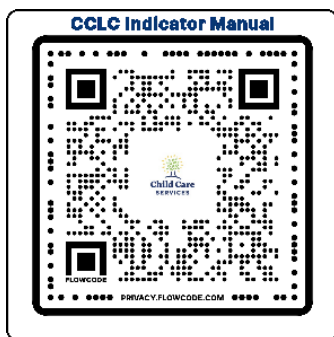
Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building B Suite 303	A- 4 year old	Four Year Olds and Five Year Olds	1	14	C	25	C	NA	NA	Art
			Total Capacity @35 sq. ft.: 25			Total Capacity @25 sq. ft.: 0				
Main	A- 3 year olds	Three Year Olds	3	8	C	27	C	NA	NA	Free Play
Main	B - 2 year olds	Two Year Olds	2	10	C	24	C	NA	NA	Free Play
Main	C - Infants- 1 year olds	Infants and One Year Olds	4	9	C	23	C	NA	NA	Free Play
			Total Capacity @35 sq. ft.: 74			Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 41			Total Capacity @35 sq. ft.: 99			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- 6 wks- 4 years	31	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
10	9	12	24	20	16	0

Comments

The findings of this report were reviewed with the Provider on this date. The Consultant took time to discuss issued citations and crib compliance during the time of the visit.



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Not Met

Comment

Age-appropriate activities observed throughout the center.

Finding

591-1-1-.03(6) requires Center Staff to ensure children less than three years of age do not spend more than one-half hour of time consecutively in confining equipment, such as swings, highchairs, jump seats, carriers or walkers. Children shall use such equipment only when they are awake. Such children shall be allowed time to play on the floor daily. Infants shall have supervised tummy time on the floor daily when they are awake. It was determined based on observation that an infant under the age of 12 months within classroom Main C - Infants - 1 Year Olds was observed to be in a bouncy seat for over 30 minutes which caused potential restricted movement on this date.

POI (Plan of Improvement)

The Center will train Staff to use confining equipment appropriately, to provide supervised floor play daily for children under three years of age, including infants, and will monitor regularly.

Correction Deadline: 5/20/2026

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

Technical Assistance

591-1-1-.06(6) - The Consultant discussed with the Director on this date to ensure that the bathroom located within classroom Main B - 2 Year Olds had paper towels readily accessible to children in order to support proper hygiene practices.

Correction Deadline: 5/20/2026

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

Technical Assistance

591-1-1-.25(11) - The Consultant discussed with the Director on this date to ensure that the flooring within classroom Building B Suite 303 A - 4 Year Olds was clean and in good repair on this date.

Correction Deadline: 6/19/2026

Technical Assistance

591-1-1-.25(13) It was determined based on observation that a container of Behr paint that read "keep out of reach of children" was located on the floor on the front right side of Main Classroom A on this date. Additionally, the container of Behr paint was accessible to children.

Correction Deadline: 5/20/2026

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation in classroom B, 2 brooms, and a dust pan were being stored in the bathroom and accessible to the children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 5/20/2026

Recited on 5/20/2026

Correction Deadline: 12/29/2025

Corrected on 5/20/2026

.25(3) - The previous citation was observed corrected on this date. The Consultant observed that plaster was used to cover a previously existing three-inch hole in the left stall of the bathroom in Classroom B.

Technical Assistance

591-1-1-.25(8) - The Consultant discussed with the Director on this date to ensure that the bottom wall socket located on the back left side of classroom Main C - Infants - 1 Year Olds was covered with a child proof safety cap in order to prevent accessibility to the children.

Correction Deadline: 5/20/2026

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the resilient surface under and in the fall zones around the large blue slide located at the center of Main Playground A - six weeks - four years measured at two inches when six inches was required on this date.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Food Service**591-1-1-.15 Food Service & Nutrition****Not Met****Technical Assistance**

591-1-1-.15(3) -The Consultant discussed with the Director on this date to ensure that all bottles located within classroom Main C - Infants - 1 Year Olds were properly labeled with the children's first and last names with a permanent and non-toxic marker as required by the Department.

Correction Deadline: 5/20/2026**Finding**

591-1-1-.15(4) requires that a feeding chair or similar equipment designed for feeding children shall be provided for the use of each child being fed who is capable of sitting up but who is unable to sit unassisted at a table and must be cleaned with a disinfectant after each use. Such chair or similar equipment shall have a broad base to prevent tipping, a surface that the child cannot raise, a strap or other device which prevents the child from sliding out of the chair, and a feeding surface free of cracks. It was determined based on observation that an infant under the age of 12 months located within classroom Main C - Infants - 1 Year Olds was observed to stand up in their high chair without the use of safety straps and being properly secured as required on this date.

POI (Plan of Improvement)

The Center will inspect feeding equipment to ensure it meets each of the listed criteria and to verify a feeding chair or equipment is provided for each child who requires one. The Center will train staff and monitor to ensure that the feeding equipment is cleaned with a disinfectant after each use.

Correction Deadline: 5/20/2026**Technical Assistance**

591-1-1-.15(7) -The Consultant discussed with the Director on this date to ensure that food served to children is prepared in a way to minimize choking. Serving sizes for all age groups were discussed and reviewed with the Director.

Correction Deadline: 5/20/2026**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appears clean and well organized on this date.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures

Technical Assistance

591-1-1-.27 - The Consultant discussed with the Director on this date to ensure that the following notices were included on the Posted Notices board:

-A notice provided by the Department which advises Parents of their right to review a copy of the Center's most recent licensure evaluation upon request to the Center Director.

-A copy of the current communicable disease chart.

-Names of persons responsible for the administration of the Center in the administrator's absence.

-A statement requiring visitors to check in with Staff when entering the Center

Correction Deadline: 5/20/2026

	Safety
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591-1-1-.05 Animals**Met****Comment**

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation, van tag #SGB1377 had a detached plastic vent on the back row containing electrical equipment that exposed electrical wires which posed a safety hazard. Additionally, there was a tear/hole on a seat on the first row exposing the foam and need of repair. Furthermore, van tag#CTA8925 had a tear on the seat on the first row of the vehicle and require repair.

POI (Plan of Improvement)

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

Correction Deadline: 6/25/2026

Finding

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on a review of records that on a school route from Sheltering Arms to Pinnacle Point Academy, four children were transported on May 11, 2026 and five children were transported on May 12, 14, and 15, 2026 without their emergency medical information on the vehicle. Additionally, on a home route to or from Pinnacle Point Academy, one child was transported on May 11 and 12, 2026 and three children were transported on May 12, 14, and 15, 2026 without their emergency medical information on the vehicle.

POI (Plan of Improvement)

The Center will obtain a complete emergency medical information record for each child that is transported and maintain a copy on the vehicle.

Correction Deadline: 5/21/2026

	Sleeping & Resting Equipment
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Technical Assistance

591-1-1-.30(1)(b)4 - The Consultant discussed with the Director on this date to ensure that cots accessible to children within classrooms Main A - 4 Years Old and Main B - 2 Years Old were covered in order to prevent accessibility.

Correction Deadline: 5/20/2026

Finding

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on observation that an infant less than one year of age located in classroom Main C - Infants - 1 Year Olds was observed to be sleeping on the floor while positioned in a donut shaped pillow for over 30 minutes on this date. Additionally, the infant was observed to be wearing a bib and pacifier clip which caused a potential strangulation hazard.

POI (Plan of Improvement)

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

Correction Deadline: 5/20/2026

Finding

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that within classroom Main C - Infants - 1 Year Olds, one infant under the age of 12 months was observed to be sleeping in a car seat located on the right side of the classroom for over 30 minutes which caused a potential suffocation hazard on this date. Additionally, another infant under the age of 12 months was observed to be asleep in a bouncy rocker located on the left side of the classroom for approximately _____ minutes which caused a potential suffocation hazard.

POI (Plan of Improvement)

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

Correction Deadline: 5/20/2026

Staff Records

Records Reviewed: 14

Records with Missing/Incomplete Components: 5

Staff # 2

Not Met

Date of Hire: 12/14/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 3

Not Met

Date of Hire: 03/14/2023

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing

Staff # 5

Not Met

Date of Hire: 12/21/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 6

Not Met

Date of Hire: 08/18/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 04/19/2023

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Not Met****Finding**

591-1-1-.14(1)(b) requires the training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. It was determined based on a review of records that Staff members #2, #3, #5, #6, #8, and #14 did not have current and valid pediatric CPR that was trained in person by instructor-led demonstrations as required by the Department on this date.

POI (Plan of Improvement)

All caregiver Staff must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 6/19/2026**Finding**

591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based on observation and a review of records that Staff members #2, #3, #5, #6, #8, and #14 were present and caring for children without current and valid pediatric CPR on this date.

POI (Plan of Improvement)

The Director will schedule and/or position caregiver Staff throughout the Center to ensure at least one currently pediatric CPR and First Aid trained Staff person is present in each classroom where children are present.

Correction Deadline: 5/29/2026**591-1-1-.24 Personnel Records****Technical Assistance**

Technical Assistance

591-1-1-.24(1) - The Consultant discussed with the Director on this date to ensure that personnel files were well maintained for all employees with all required identifying information as requested by the Department.

Correction Deadline: 5/25/2026

591-1-1-.33 Staff Training**Met**

Correction Deadline: 3/13/2025

Corrected on 5/20/2026

.33(5) - The previous citation was observed corrected on this date. The Consultant verified, through a review of records, all of the staff members had completed the ten hours of annual diverse training.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Adequate supervision observed on this date.

591-1-1-.32 Supervision(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.