Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/28/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:30 AM **Departure:** 4:15 PM

CCLC-13668
Children's Delight Daycare & Learning Center, Inc
231 Lana Drive Gray, GA 31032 Jones County
(478) 986-8099 delitebabb@yahoo.com

Regional Consultant
Kristy Turner
Phone: (470) 373-3232
Fax:
kristy.turner@decal.ga.gov

Mailing Address
Same

Quality Rated:

Compliance Zone Designation		
03/28/2025	Complaint Investigation & Monitoring Visit	Good Standing
11/18/2024	Licensing Study	Good Standing
07/13/2023	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left	Infants	1	4	C	11	C	NA	NA	Free Play
Main	1st Right (2 years)	Two Year Olds and Three Year Olds	1	9	C	17	C	NA	NA	Transitioning
Main	2nd Left (1years)	Infants and One Year Olds	1	5	C	11	C	NA	NA	Free Play
Main	2nd Right (3 years)		0	0	C	19	C	NA	NA	Not In Use
Main	3rd Left (1year)	One Year Olds	1	8	C	11	C	NA	NA	Free Play
Main	3rd Right (school-age)		0	0	C	16	C	22	C	Not In Use
Main	4th Left (2 years)	Two Year Olds	1	6	C	17	C	NA	NA	Transitioning
Main	Left Back (4 years)	Three Year Olds and Four Year Olds	1	11	C	18	C	25	C	Transitioning
Main	Right Back (2 years)	Three Year Olds	1	8	C	15	C	NA	NA	Transitioning
		Total Capacity @35 sq. ft.: 135			Total Capacity @25 sq. ft.: 148					
Total # Children this Date: 51		Total Capacity @35 sq. ft.: 135			Total Capacity @25 sq. ft.: 148					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant	16	C
Main	Preschool	20	C
Main	School Age	32	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
4	14	9	16	3	0	0

Comments

The purpose of the visit was to conduct a Complaint Investigation and Monitoring visit on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk a1 855-800-7747 or qualityrated@decal.ga.gov for more information. Free techincal assistance is available!

(Findings Report)

Date: 3/28/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:30 AM **Departure:** 4:15 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met
Date of Hire: 06/18/2004

"Missing/Incomplete Components"
.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met
Date of Hire: 11/19/2024

"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 5 Not Met
Date of Hire: 08/06/2024

"Missing/Incomplete Components"
.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met
Date of Hire: 07/05/2004

"Missing/Incomplete Components"
.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met
Date of Hire: 08/08/2022

"Missing/Incomplete Components"
.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met
Date of Hire: 01/27/2020

"Missing/Incomplete Components"

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.12 Equipment & Toys(CR) **Met**

Correction Deadline: 4/18/2025

Corrected on 3/28/2025
.12(2) - This citation was corrected on this date. The consultant observed furniture and equipment in good repair as required.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Facility

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met
Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met
Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met
Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met
Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met
Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met
Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) — Not Met

Finding
591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based of observation that the carpet in the both hallways and in the Main 1st Left, Main 1st Right, Main 2nd Left, Main 2nd Right, Main 3rd Left, Main 3rd Right, Main 4th Left, Main Left Back, and Main Right Back classrooms had food stains and liquid stains that were evident and have not been cleaned as required.

POI (Plan of Improvement)
Floors will be maintained to be safe and sanitary.

Correction Deadline: 4/18/2025

Recited on 3/28/2025

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potential hazards were found in each classroom and the hallway:

-Main Right Back (3 years) stored toys on high shelf and plastic bags in a unlocked closet
-Hallway- trash bag of soiled diapers sitting in the hallway

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 4/4/2025

Recited on 3/28/2025

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that Main 1st Left and Main Right Back classrooms had chipped paint on the walls that were visible that pose as potential hazard and were observed not in good repair as required.

POI (Plan of Improvement)
The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 3/28/2025

591-1-1-.26 Playgrounds(CR) — Not Met

Finding
591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following playground equipment had hazards present:

- On the Main School Aged playground the red steps leading two the top platform had peeling rubber with exposed rust and rough edges along the side of the bottom step.
-On the Main School Aged playground were four yellow metal dump trucks that were bent and rusted.
-On the Main School Aged playground four swing coated chains are chipped and broken.

POI (Plan of Improvement)
The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 4/18/2025

Recited on 3/28/2025

Technical Assistance
591-1-1-.26(8) - The Consultant discussed with the Provider ensuring the maintenance of the resilient surface around the playground was fluffed and redistributed.

Correction Deadline: 4/7/2025

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that there were several roots Main Preschool playground that were exposed. Additionally, there was a drainage pipe that was exposed on the Preschool playground and presented a tripping hazard to the children in care.

POI (Plan of Improvement)
The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 4/18/2025

Recited on 3/28/2025

Health and Hygiene

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met

Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met

Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met

Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met

Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Policies and Procedures

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met
Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met
Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met
Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met
Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met
Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met
Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.21 Operational Policies & Procedures

Correction Deadline: 11/18/2024

Corrected on 3/28/2025
.21(3) - This citation was corrected on this date. The consultant observed fire drills conducted monthly on this date.

Safety

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met

Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met

Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met

Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met

Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR) **N/A**

Comment
Center does not provide routine transportation.

Sleeping & Resting Equipment

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met

Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Records Reviewed: 13	Records with Missing/Incomplete Components: 6

Staff # 2 Not Met

Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met

Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met

Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Technical Assistance**

Comment
Discussed SIDS and infant sleeping position.

Comment
Pleasant naptime environment observed.

Technical Assistance
591-1-1-.30(2) - The Consultant discussed with the Provider to ensure that there were no attached items, such as bids while infants were lying awake in approved sleeping equipment.

Correction Deadline: 3/28/2025

Staff Records

Records Reviewed: 13	Records with Missing/Incomplete Components: 6

Staff # 1 Not Met

Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met

Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met

Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met

Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Not Met**

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that staff member #13 hired date January 27, 2020 did not have a current satisfactory Comprehensive Records Determination on file while being present for children in care.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will review the rules and regulations to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will review the 10 videos to ensure the CRC rules are maintained.

Correction Deadline: 3/28/2025

Finding

591-1-1-.09(1)(l)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on a review of records that staff member #13 did not have a current satisfactory comprehensive records check determination on file that expired on January 8, 2025 and did not obtain a new Comprehensive Records Check Determination as required.

POI (Plan of Improvement)
IMMEDIATE CORRECTION - The Center will review the rules and regulations to ensure that each Director, Employee and Provisional Employee has a Comprehensive Records Check Determination on file that has been issued within the past five years. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review the 10 videos to ensure CRC rules are maintained.

Correction Deadline: 3/28/2025

591-1-1-.33 Staff Training **Not Met**

Finding
591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that staff member #2 did not complete the health and safety orientation training within the first 90 days of employment, as required.

POI (Plan of Improvement)
The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 4/27/2025

Finding
591-1-1-.33(5)- requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules.It was determined based on a review of records that the following staff members did not complete the (10) clock hours of annual training for the year 2024, as required:

-Staff member #1-had six clock hours of annual training
-Staff member #5-had zero clock hours of annual training
-Staff member #11-had zero clock hours of annual training
-Staff member #13-had four clock hours of annual training

POI (Plan of Improvement)
Previously Cited: The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 3/28/2025

Recited on 3/28/2025

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Records Reviewed: 13 **Records with Missing/Incomplete Components: 6**

Staff # 1 Not Met

Date of Hire: 06/18/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met

Date of Hire: 11/19/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 5 Not Met

Date of Hire: 08/06/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

Date of Hire: 07/05/2004

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 08/08/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 13 Not Met

Date of Hire: 01/27/2020

"Missing/Incomplete Components"

.09-Criminal Records Check Missing,.33(5)-10 Hrs. Annual Training

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.