



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/18/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 12:45 PM **Departure:** 6:00 PM

CCLC-47180
Creative Image Learning Center
3718 Covington Hwy. Decatur, GA 30032 DeKalb County
(404) 289-2065

Regional Consultant
Evon Hewitt
Phone: ()
Fax:
evon.hewitt@decal.ga.gov

Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/18/2025	Complaint Investigation & Licensing Study	Good Standing	
06/24/2025	Complaint Closure	Good Standing	
05/29/2025	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1st right		0	0	C	18	C	NA	NA	Not In Use
Main	B-2nd right		0	0	C	26	C	NA	NA	Not In Use
Main	C-3 rd right		0	0	C	22	C	NA	NA	Not In Use
Main	D-4th right	Three Year Olds and Six Year Olds and Over	1	9	C	24	C	NA	NA	Nap
Main	E-5th right		0	0	C	20	C	NA	NA	Not In Use
Main	F 1st left		0	0	C	17	C	NA	NA	Not In Use
Main	G-2nd left	One Year Olds and Two Year Olds and Three Year Olds	2	10	C	18	C	NA	NA	Nap
Main	H-3 left		0	0	C	18	C	NA	NA	Not In Use
Main	I-4th left	Infants	2	6	C	18	C	NA	NA	Nap, Feeding, Floor Play
Main	J-5th left		0	0	C	18	C	NA	NA	Not In Use
Main	K-Downstairs	Six Year Olds and Over	1	16	C	25	C	NA	NA	Story, Free Play
Main	L-DS		0	0	C	35	C	NA	NA	Not In Use
Main	M - Down Back		0	0	C	66	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 250			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Building Department				
Total # Children this Date: 41			Total Capacity @35 sq. ft.: 250			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	187	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
6	9	6	10	5	0	40

Comments

The findings of this report were reviewed with the Provider on this date. Previous rule violations were observed/discussed.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 8/18/2025 **VisitType:** Complaint Investigation & Licensing **Arrival:** 12:45 PM **Departure:** 6:00 PM
Study

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the red plastic couch located at the back left of classroom G- 2nd Left had a 1 inch crack with sharp edges.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 8/18/2025

Correction Deadline: 5/29/2025

Corrected on 8/18/2025

.12(4) - Previous citation corrected in that the Provider had removed the wobbly wooden shelving unit from classroom D- 4th Right on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 2

Child # 2

Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

Child # 3

Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that the files for child #2 and child #3 were missing the Physician Name and Phone numbers.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 8/18/2025

Evening Care

591-1-1-.32 Staffing/Supervision(CR)

N/A

Comment

No evening care hours provided

Facility

591-1-1-.06 Bathrooms

Met

Comment

Please monitor bathrooms for necessary supplies.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children on this date:

Classroom D- 4th Right

- There was a pack of baby wipes in the children's cubby area at the front right of the room.
- There was a pack of baby wipes inside a bookbag in the children's cubby area at the front right of the room.

Classroom G- 2nd Left

- There was a pack of baby wipes and a plastic grocery bag inside a child's bookbag in the cubby area at the front left of the room.

Classroom K- Downstairs

- There was a toilet brush inside an unlocked cabinet below the handwashing sink in the classroom bathroom.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/18/2025

Recited on 8/18/2025

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that there were two bugs on top of the soap dispenser located at the left middle of classroom D- 4th Right on this date. It was further determined that the wooden vanity in the classroom K- Downstairs bathroom was deteriorating, with the lower section broken away.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 8/22/2025

Recited on 8/18/2025

Finding

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that the following classrooms had hanging cords that were accessible to children and posed a potential hazard on this date:

Classroom D- 4th Right

-Center Staff operated a hot glue gun with an attached orange extension cord that stretched across the back left portion of the classroom floor and was within inches of three children who were sleeping on their cots.

Classroom G- 2nd Left

-There was a hanging electrical cord connected to a small blue blower fan that sat on top of the children cubby area at the front left of the room.

-There was a hanging electrical cord connected to a Sony radio that sat on top of the children's cubby area at the front left of the room.

-There was a hanging electrical cord connected to a bladeless fan that sat on top of a wooden shelf between the two cubby areas at the front left of the room.

-There was an electrical power cord on the floor in front of the cubby area at the middle left of the room.

POI (Plan of Improvement)

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

Correction Deadline: 8/18/2025

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the front left section of the Infant Toddler playground fencing was separated approximately 9.5 inches from the rest of the wooden fencing and was leaning away from the playground. The separated portion of fencing had approximately 10 protruding nails accessible to children on this date. It was further determined that the wooden fencing at the front left of the Infant/Toddler playground had approximately six portions of splintering wood accessible to children.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/22/2025

Recited on 8/18/2025

Correction Deadline: 5/29/2025

Corrected on 8/18/2025

.26(6) - Previous citation corrected in that the Consultant observed that the swings had been replaced with new chains and C hooks.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 5/29/2025

Corrected on 8/18/2025

.15(3) - Previous citation corrected in that the Consultant observed that all infant bottles in classroom I-4th Left were labeled with the child's full name on this date.

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that underneath the diaper changing pad in classroom G- 2nd Left there was food debris on the front back and front left.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 8/18/2025

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff stated proper knowledge of handwashing procedures.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Not Met

Finding

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of records that the Center did not have evidence of conducting fire drills from May 2025 through July 2025 as required.

POI (Plan of Improvement)

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

Correction Deadline: 8/23/2025

Safety

591-1-1-.05 Animals

N/A

Comment

Center does not keep animals on premises.

591-1-1-.13 Field Trips(CR)

Not Evaluated

Comment

Center does not participate in field trips at this time.

Correction Deadline: 5/30/2025

Corrected on 8/18/2025

.36(7)(c)2. - Previous citation corrected in that the Consultant observed the Center to have documentation of load/unload symbols for the vehicles used for the transportation of children (Tag # TDU8342) and (Tag# RVG5683) on this date.

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on observation that Center Staff did not conduct a second check of the vehicle used for transportation of children (Tag# TDU8342) for Monday, August 18, 2025 during the PM route from Allgood Elementary School to Creative Image Learning Center.

POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

Correction Deadline: 8/18/2025

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 9

Records with Missing/Incomplete Components: 1

Staff # 1

Not Met

Date of Hire: 01/09/2019

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR)

Met

Comment

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Met

Comment

Complete first aid kits observed in center and on vehicles on this date.

591-1-1-.33 Staff Training

Not Met

Finding

591-1-1-.33(5)(a) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers, shall attend ten (10) clock hours of diverse training which is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on a review of records that Staff #1, hired December 11, 2019, did not have evidence of completing 10 hours of annual training for the 2024 calendar year as required.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 9/17/2025

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Safety

591-1-1-.11 Discipline(CR)**Met**

Correction Deadline: 6/23/2025

Corrected on 8/18/2025

.11(1) - Previous citation corrected in that the Consultant did not observe any form of inappropriate discipline on this date.