



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/29/2026 **VisitType:** Licensing Study

**Arrival:** 10:00 AM **Departure:** 4:00 PM

**CCLC-27326**

**Voices of Faith Christian Daycare II**

1600 Irwin Bridge Road Conyers, GA 30012 Rockdale County  
 (770) 498-5850

Regional Consultant

Jessica Johnson

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Fax:

jessica.johnson@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/29/2026                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/09/2026                         | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01/28/2026                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room                  | Age Group                          | Staff                           | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes      |
|---------------------------------|-----------------------|------------------------------------|---------------------------------|----------|------|------------|--------------|------------|--------------|------------|
| Main                            | C/2R-circus (Spanish) |                                    | 0                               | 0        | C    | 15         | C            | NA         | NA           | Not In Use |
| Main                            | D/3R Sea world        | Two Year Olds and Three Year Olds  | 1                               | 8        | C    | 15         | C            | NA         | NA           | Free Play  |
| Main                            | E/4R Lady Bug         |                                    | 0                               | 0        | C    | 15         | C            | NA         | NA           | Not In Use |
| Main                            | F/5R Bears            |                                    | 0                               | 0        | C    | 15         | C            | NA         | NA           | Not In Use |
| Main                            | G/ 6R Frogs           | Three Year Olds and Four Year Olds | 1                               | 12       | C    | 15         | C            | NA         | NA           | Centers    |
| Main                            | H Middle Crickets     | Three Year Olds and Four Year Olds | 1                               | 9        | C    | 14         | C            | NA         | NA           | Centers    |
| Main                            | I/Middle Lions        | Six Year Olds and Over             | 1                               | 10       | C    | 12         | C            | NA         | NA           | Centers    |
| Main                            | J/ Middle Butterflies |                                    | 0                               | 0        | C    | 12         | C            | NA         | NA           | Not In Use |
| Main                            | L Side 2L Ducklings   |                                    | 0                               | 0        | C    | 10         | C            | NA         | NA           | Not In Use |
| Main                            | L side A /1L          |                                    | 0                               | 0        | C    | 10         | C            | NA         | NA           | Not In Use |
| Main                            | L/3L Apples           | One Year Olds                      | 1                               | 8        | C    | 16         | C            | NA         | NA           | Free Play  |
| Main                            | M/4 L Aferschool      | GA PreK                            | 1                               | 19       | NC   | 35         | C            | NA         | NA           | Centers    |
| Main                            | R side B/1R Broncos   |                                    | 0                               | 0        | C    | 15         | C            | NA         | NA           | Not In Use |
| Total Capacity @35 sq. ft.: 199 |                       |                                    | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |            |
| Total # Children this Date: 66  |                       |                                    | Total Capacity @35 sq. ft.: 199 |          |      |            |              |            |              |            |
|                                 |                       |                                    | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |            |

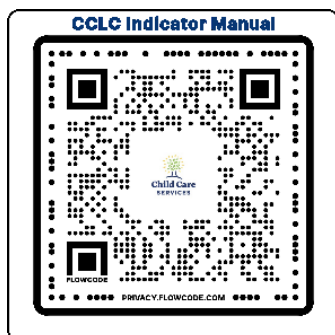
| Building | Playground         | Playground Occupancy | Playground Compliance |
|----------|--------------------|----------------------|-----------------------|
| Main     | 5-12 Years PGround | 79                   | C                     |
| Main     | 6w-2yrs PGround    | 68                   | C                     |
| Main     | C 2-5 yrs PGround  | 116                  | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 0                 | 8       | 8       | 15      | 12      | 14                 | 11                |

#### Comments

On this date, Jessica Johnson (JJ), Consultant, reviewed the visit report with Director April Lawson.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

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The following information is associated with a Licensing Study:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

591-1-1-.03(2) - Please ensure to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development in classroom D/3R Sea World.

**Correction Deadline: 4/29/2026**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 3**

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

Child # 2

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

Child # 5

Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

**Technical Assistance**

591-1-1-.08(1) - Please ensure to update the parent work contact information in Child # 1 and Child #2 file. Please ensure updating the doctors contact information for Child # 5.

**Correction Deadline: 4/29/2026**

**Technical Assistance**

591-1-1-.08(1)(b)

- Please ensure updating the written authorization for the Center to obtain emergency medical care in the Children files.

**Correction Deadline: 4/29/2026**

**Facility****591-1-1-.06 Bathrooms****Technical Assistance****Comment**

Please monitor bathrooms for necessary supplies.

**Technical Assistance**

591-1-1-.06(7) - Please ensure that toilets are cleaned daily.

**Correction Deadline: 4/29/2026**

**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed:

**Classroom G**

- Two bottles of hand sanitizer and a pencil sharpener were observed on top of the teachers desk accessible to children in care.

**Classroom H**

- An empty plastic grocery bag was observed hanging from the left side of the classroom accessible to children in care.  
- A first aid kit was observed stored in an unlocked brown cabinet on the left side of the classroom accessible to children in care.

**Classroom M**

- A stapler, stapler remover, and adult scissors were observed on top of the teachers desk accessible to children in care.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 4/29/2026**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that damaged ceiling tiles were observed throughout the building.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**591-1-1-.26 Playgrounds(CR)****Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that two 4 inch gaps that posed an entrapment hazard were observed on the bottom of the fence behind the basketball court of the 5-12 Years PGround playground.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 5/13/2026****Recited on 4/29/2026****Technical Assistance**

591-1-1-.26(6) - Discussed removing the rust on the triangle hook of the swings.

**Correction Deadline: 5/9/2026****Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing of children and staff was discussed with the director on this date.

**591-1-1-.20 Medications(CR)****Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.13 Field Trips(CR)****Met****Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)****Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed on this date.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position. Per the Director the program does not have any infants currently enrolled.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

|                      |
|----------------------|
| <b>Staff Records</b> |
|----------------------|

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**Records Reviewed: 14****Records with Missing/Incomplete Components: 2**

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Staff # 11

Not Met

Date of Hire: 02/10/2009

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 13

Not Met

Date of Hire: 10/07/2019

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.14 First Aid & CPR(CR)****Met****Comment**

At least one staff person with current and valid pediatric first aid and pediatric CPR observed in each classroom where children were present.

**Comment**

Complete first aid kits observed in center and on vehicles on this date.

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**591-1-1-.33 Staff Training****Met****Comment**

Documentation observed of required staff training.

**Comment**

591-1-1-.33(4) - Please ensure that within the first year of employment, the Director and person with primary responsibility for food preparation shall have four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage.

**Correction Deadline: 5/29/2026**

**Correction Deadline: 12/31/2025**

**Corrected on 4/29/2026**

**.33(5) - The previous citation was observed corrected on this date as all Staff annual training was observed completed for the 2025 calendar year.**

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**591-1-1-.31 Staff(CR)****Not Met****Finding**

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that Staff # 11 hired on February 10, 2009 and Staff #13 hired on October 7, 2019 did not have the minimum academic requirement for the lead caregiver on file on this date.

**POI (Plan of Improvement)**

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

**Correction Deadline: 5/29/2026**

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Not Met**

**Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that a ratio of 1:19, consisting of 6 4-year-old children and 13 5-year-old children was observed in classroom M/4 L Afterschool on this date. A ratio of 2:19 was required.

**POI (Plan of Improvement)**

The Center will provide adequate staff when there is a mixed-age group.

**Correction Deadline: 4/29/2026**

**591-1-1-.32 Supervision(CR)**

**Not Met**

**Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on a review of records that a Staff person in the middle cafeteria area was not seated within an arm's length away from children thirty-six (36) months of age and younger during lunch time.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 4/29/2026**