



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/25/2024 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:35 AM **Departure:** 2:20 PM

**CCLC-52439**

**Ms. Pam's Precious Angels Family Childcare Center 1**  
2952 GA Hwy 138 Jonesboro, GA 30236 Clayton County  
(678) 545-6772 mspamspreciousangels@gmail.com

Special Investigations Unit Sr. Specialist  
Lesley Barrett  
Phone: (404) 478-8125  
Fax: (404) 382-5062  
lesley.barrett@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|--------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/25/2024                         | Incident Investigation & Follow Up         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/04/2024                         | Complaint Closure                          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 02/29/2024                         | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room      | Age Group                          | Staff                           | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes      |
|--------------------------------|-----------|------------------------------------|---------------------------------|----------|------|-------------------------------|--------------|------------|--------------|------------|
| Main                           | A- 1L     |                                    | 0                               | 0        | C    | 22                            | C            | NA         | NA           | Not In Use |
| Main                           | B- 2L     | Two Year Olds                      | 1                               | 4        | C    | 28                            | C            | NA         | NA           | Nap        |
| Main                           | C- Middle | One Year Olds                      | 1                               | 4        | C    | 42                            | C            | NA         | NA           | Nap        |
| Main                           | D- 2R     |                                    | 0                               | 0        | C    | 40                            | C            | NA         | NA           | Not In Use |
| Main                           | E- 1R     | Three Year Olds and Four Year Olds | 1                               | 15       | C    | 28                            | C            | NA         | NA           | Nap        |
|                                |           |                                    | Total Capacity @35 sq. ft.: 160 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |            |
| Total # Children this Date: 23 |           |                                    | Total Capacity @35 sq. ft.: 160 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |            |

| Building | Playground     | Playground Occupancy | Playground Compliance |
|----------|----------------|----------------------|-----------------------|
| Main     | Infant/Toddler | 61                   | C                     |
| Main     | Preschool      | 69                   | C                     |

**Comments**

The purpose of the visit was to conduct an incident investigation and follow up the previous visit conducted on February 29, 2024.

Plan of Improvement: Developed This Date 11/25/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

---

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

---

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!**



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**(Findings Report)**

**Date:** 11/25/2024 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:35 AM **Departure:** 2:20 PM

**CCLC-52439**

**Ms. Pam's Precious Angels Family Childcare Center 1**  
2952 GA Hwy 138 Jonesboro, GA 30236 Clayton County  
(678) 545-6772 mspamspreciousangels@gmail.com

Special Investigations Unit Sr. Specialist  
Lesley Barrett  
Phone: (404) 478-8125  
Fax: (404) 382-5062  
lesley.barrett@dec.al.ga.gov

**Mailing Address**  
Same

The following information is associated with a Incident Investigation & Follow Up:

**Food Service**

**591-1-1-.18 Kitchen Operations**

**Defer**

**Defer**

591-1-1-.18(3)- Cited rule will be deferred until the next regulatory visit. Consultant was unable to determine if the ventilation hood over the kitchen stove was in good repair and operable while conducting the virtual visit.

**POI (Plan of Improvement)**

The Center will ensure there is an adequate working ventilation system in the food preparation area. The center will provide evidence that a mechanical ventilation system has been installed or that the existing stove/oven vent has been repaired.

**Correction Deadline: 3/7/2024**

**Staff Records**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Not Met**

**Finding**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records that Staff #1 was present at the center without a records check application on file with the Department that had been completed within the last 12 months. Staff #1 had not re-submitted their fingerprints to an authorized fingerprint site.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will to ensure the CRC rules are maintained.

**Correction Deadline: 11/25/2024**

**Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that staff # 1 was present at center with a Comprehensive background check determination that was completed more than 12 months from the hire date and could not be ported to the center.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure the CRC rules are maintained.

**Correction Deadline: 11/25/2024**

---

**591-1-1-.33 Staff Training****Met**

**Correction Deadline: 3/30/2024**

**Corrected on 11/25/2024**

**.33(4) - Previously cited rule violation was corrected on this date. Consultant observed four the staff member responsible for food preparation.**