



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/6/2024 VisitType: Monitoring Visit

Arrival: 9:50 AM Departure: 1:15 PM

CCLC-130

Sheltering Arms - Norcross Center

5360 Old Norcross Road Norcross, GA 30071 Gwinnett County
(770) 263-6595 rjordan@shelteringarmsforkids.com

Regional Consultant

Jermecia Moore-Fulton

Phone: ()

Fax:

jermecia.moore-fulton@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
08/06/2024	Monitoring Visit	Good Standing	
08/02/2023	Complaint Closure	Good Standing	
07/27/2023	Complaint Investigation & Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	2L	GA PreK	3	13	C	28	C	NA	NA	Centers
Main	3L	Three Year Olds	2	9	C	22	C	NA	NA	Outside
Main	4L	Two Year Olds	2	5	C	22	C	NA	NA	Centers
Main	5L	Two Year Olds	3	5	C	21	C	NA	NA	Music,Circle Time
Main	6L	One Year Olds	2	6	C	21	C	NA	NA	Outside
Main	Front - 1st Right	Infants	2	3	C	20	C	NA	NA	Nap
Main	I L	GA PreK	2	12	C	30	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 164			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 53		Total Capacity @35 sq. ft.: 164			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Infant	7	C
Main	B - Middle	41	C
Main	Playground - Right	47	C

Comments

A monitoring visit was conducted on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 8/6/2024

VisitType: Monitoring Visit

Arrival: 9:50 AM

Departure: 1:15 PM

CCLC-130

Sheltering Arms - Norcross Center

5360 Old Norcross Road Norcross, GA 30071 Gwinnett County
(770) 263-6595 rjordan@shelteringarmsforkids.com

Regional Consultant

Jermecia Moore-Fulton

Phone: ()

Fax:

jermecia.moore-fulton@decal.ga.gov

Mailing Address

Same

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 8/3/2023

Corrected on 8/6/2024

.03(9) - The previous citation was observed to be corrected. The consultant observed staff and children to be engaged in a positive learning environment.

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Met

Correction Deadline: 8/26/2023

Corrected on 8/6/2024

.06(4) - The previous citation was observed to be corrected. The consultant observed working ventilation fans in classrooms 2L, 3L, 4L, 5L and 6L. The consultant discussed with the director to ensure ventilation fans are cleaned and free of dust in all bathrooms to allow proper ventilation.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Correction Deadline: 7/31/2023

Corrected on 8/6/2024

.10(1) - the previous citation was observed to be corrected. The consultant observed functioning exhaust fans in classrooms 4L, 5L and 6L.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

Discussed proper medication documentation and procedures.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)

Met

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

Met

Comment

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director. Provider doesn't provide before and after school transportation, but may do field trips in the future. The director stated that buses are not kept on site, but at the Model center.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.33 Staff Training

Met

Correction Deadline: 8/26/2023

Corrected on 8/6/2024

.33(3) - The previous citation was observed to be corrected. It was determined based on review of records staff member #7, date of hire November 1, 2023, have evidence of completing health and safety orientation training on February 3, 2023.

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Comment

Staff observed to provide direct supervision and be attentive to children's needs.

Comment

Center observed to maintain appropriate staff:child ratios.