



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/25/2025 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:05 AM **Departure:** 4:30 PM

CCLC-45925

Kids' Galaxy of Dacula

2243 Alcovy Road Dacula, GA 30019 Gwinnett County
(484) 557-1356

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/25/2025	Incident Investigation & Follow Up	Good Standing	
11/21/2025	Complaint Closure	Good Standing	
11/03/2025	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A1L-Private Prek		0	0	C	37	C	NA	NA	
Main	B-2L- Play Room	Four Year Olds and Five Year Olds and Six Year Olds and Over	1	11	C	46	C	NA	NA	Music
Main	C 3L Storage Rm.		0	0	C	32	C	NA	NA	
Main	D-Bk Left School age	Six Year Olds and Over	1	17	C	30	C	NA	NA	TV,Free Play
Main	EBk Right- School age	Three Year Olds and Four Year Olds	2	9	C	28	C	NA	NA	Centers
Main	F4R- 3's	Three Year Olds and Four Year Olds	2	14	C	26	C	NA	NA	Transitioning
Main	G3R- 1's & 2's	Two Year Olds	2	11	C	21	C	NA	NA	Free Play
Main	H2R- Toddlers	One Year Olds	2	7	C	19	C	NA	NA	Free Play
Main	I1R- Infants	Infants and One Year Olds	2	6	C	19	C	NA	NA	Nap,Floor Play
Total Capacity @35 sq. ft.: 258			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 75			Total Capacity @35 sq. ft.: 258							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	A-Preschool	101	C
Main	B-School Age	141	C
Main	C-Infants	26	C

Comments

The visit was not closed on site due to an issue with the complaint. The consultant discussed the visit report with the Director, Simone Miller, on November 25, 2025.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Incident Investigation & Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that there was a tear with exposed foam on the seat of the the red sofa in classroom C3L. The room was not in use during the visit.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 11/25/2025

Recited on 11/25/2025

Facility

591-1-1-.06 Bathrooms

Defer

Defer

591-1-1-.06(4)-The previous citation was deferred due to the center being previously giving a deadline of December 3, 2025, to correct the citation.

POI (Plan of Improvement)

The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

Correction Deadline: 12/3/2025

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Defer

591-1-1-.25(11)-The previous citation was deferred due to the center being previously giving a deadline of December 3, 2025, to correct the citation.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

Correction Deadline: 12/3/2025

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the toilet in the left restroom was not working in classroom D-Bk Left School age and in classroom E-Bk Right-School age. Further, the cover was missing from the exhaust vent in the right restroom in classroom D--Bk Left School age.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 12/5/2025

Recited on 11/25/2025

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that a fence panel was missing between playgrounds A-Preschool and B-School Age. Further, a vertical post to the left of the gate between playgrounds A-Preschool and B-School Age was bent as was a post in the gate between playgrounds A-Preschool and B-School Age and the patio area, creating a potential entrapment hazard. Three posts under the horizontal bar were bent or missing on the A-Preschool fence, creating a potential entrapment hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 12/5/2025

Recited on 11/25/2025

Correction Deadline: 11/4/2025

Corrected on 11/25/2025

.26(9) - The previous citation was observed corrected on this date. The Consultant observed that the playground was free from hazards.

Food Service**591-1-1-.15 Food Service & Nutrition****Met**

Correction Deadline: 11/3/2025

Corrected on 11/25/2025

.15(2) - The previous citation was observed corrected on this date. The Consultant observed every infant to have an updated feeding form.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided three files for employees hired since last visit November 3, 2025..

591-1-1-.14 First Aid & CPR(CR)**Defer****Defer**

591-1-1-.14(1)-The previous citation was deferred due to the center being previously giving a deadline of December3, 2025, to correct the citation.

POI (Plan of Improvement)

The Director has scheduled a skills test for the staff within the week. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 12/3/2025

Correction Deadline: 11/3/2025

Corrected on 11/25/2025

.14(2)(c) - The previous citation was observed corrected on this date. The Consultant observed that staff who provide school transportation services for the center had evidence of current certification in pediatric CPR and first aid on file.