Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/20/2024 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:45 AM **Departure:** 11:25 AM

FR-000001939
Sutherland, Ethel
2502 MILLER OAKS CIR Decatur, GA 30035 DeKalb County
(678) 668-1351 sutherlandethel@yahoo.com

CCS Coordinator
Kaycee Purvis
Phone: (770) 357-4915
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kaycee.purvis@decal.ga.gov

Mailing Address
2502 MILLER OAKS CIR
DECATUR, GA 30035

Quality Rated: ★ ★

Compliance Zone Designation		
06/20/2024	Complaint Investigation & Monitoring Visit	Good Standing
11/01/2023	Licensing Study	Good Standing
01/27/2023	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratio Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	1	3	0	0	0
3 & 4 Years	1	2	0	0	0
School Age(5+) Years	0	2	0	0	0
Total Under 13 Years	2	7	0	0	0
Total Under 18 Years	2				

Children Present: 2
Caregivers/Helpers Present: 3
Total Children: 7
Total Caregivers/Helpers: 0

Comments
The purpose of this visit was to conduct a complaint investigation/monitoring visit.

Plan of Improvement: Developed This Date 06/20/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

QUALITY RATED CHILD CARE

CAPS CHILDCARE AND PARENT SERVICES

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk a1 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free techincal assistance is available!**

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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR) **Met**

Comment
Equipment and furniture observed to be properly secured, as applicable.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR) **Not Evaluated**

Comment
Currently the provider is not caring for infants. (This rule was not evaluated on this date)

290-2-3-.07 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Home does not provide swimming activities.

Children's Records

290-2-3-.08 Children's Records **Not Met**

Finding
290-2-3-.08(11) requires that if the Home is not covered by liability insurance sufficient to protect its clients, the Home must notify the Parent of each Child under the care of the program in writing. Each Parent must acknowledge receipt of such notice, and a copy of the acknowledgement shall be kept in the Child's file. It was determined based upon a review of records that the Provider did not have a no liability insurance acknowledgement form for each child on file. The provider stated that they do not carry liability insurance.

POI (Plan of Improvement)
The Home Provider will obtain and maintain documentation.

Correction Deadline: 7/31/2024

Correction Deadline: 11/1/2023

Corrected on 6/20/2024
.08(2) - Correction of previous citation in that the Consultant observed immunization records for all children enrolled on this date.

Correction Deadline: 11/1/2023

Corrected on 6/20/2024
.08(8) - Correction of previous citation in that the Consultant was able to review the Provider's written policies.

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR) **Not Met**

Finding
290-2-3-.11(2)(h) requires at least one UL Approved smoke detector to be on each floor of the Home and such detectors to be maintained in working order. At least one 2-A:10-B:C fire extinguisher shall be kept in the child care area to be located no more than thirty feet from the kitchen. The extinguisher shall be maintained in working order and shall be inaccessible to the children. It was determined based upon observation the Provider had a 1-A:10:B:C instead of the 2-A:10-B:C fire extinguisher as required.

POI (Plan of Improvement)
The home provider will ensure that a working smoke detector is on each floor and a working fire extinguisher is available in the child care area as required, and is maintained inaccessible to children.

Correction Deadline: 6/30/2024

Comment
Operable smoke detector(s) were observed as required in the home this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR) **Met**

Comment
The Home appears clean and free from hazards.

290-2-3-.13 Playgrounds(CR) **Technical Assistance**

Technical Assistance
290-2-3-.13(2)(a) - The Consultant and Provider discussed removing playground hazards prior to children going outside to play.

Correction Deadline: 6/30/2024

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands.

290-2-3-.11 Diapering Areas & Practices(CR) **Met**

Comment
Staff state proper knowledge of diapering procedures.

290-2-3-.11 Medications(CR) **N/A**

Comment
Per the provider no medication is currently dispensed

Licensure

290-2-3-.04 Application Requirements(CR) **Met**

Comment
Appropriate number of children observed in Family Child Care Learning Home this date. The Consultant observed the Provider to care for two unrelated children for pay on this date.

Safety and Discipline

290-2-3-.11 Discipline(CR) **Met**

Comment
Pleasant interactions observed between the provider and children in care.

290-2-3-.11 Transportation(CR) **Met**

Comment
The provider does not provide routine transportation.

Staff Records

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal records checks were observed to be complete.

290-2-3-.07 Staff Qualifications(CR) **Met**

Comment
Discussed staff qualifications and compliance with applicable laws and regulations.

290-2-3-.07 Staff Training **Met**

Correction Deadline: 11/30/2023

Corrected on 6/20/2024
.07(9) - Correction of previous citation in that the Consultant observed annual training hours for the 2023 calendar year.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR) **Met**

Comment
Appropriate ratios were observed on this date.

290-2-3-.07 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.