



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/16/2022 **VisitType:** Monitoring Visit **Arrival:** 12:30 PM **Departure:** 2:00 PM

CCLC-55170

Laugh and Learn Sugar Hill

6007 Suwanee Dam Road Sugar Hill, GA 30518 Gwinnett County
 (678) 889-4842 cbushey@laughandlearnllc.com

Regional Consultant

Beth Holland

Phone: (404) 478-8075
 Fax: (404) 478-8076
 beth.holland@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/16/2022	Complaint Investigation & Monitoring Visit	Good Standing	
05/06/2022	Complaint Investigation & Monitoring Visit	Good Standing	
04/11/2022	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A1L-2 year old	Two Year Olds and Three Year Olds	1	13	C	21	C	NA	NA	Nap
Main	B-2L-2 year old		0	0	C	21	C	NA	NA	
Main	C-1R Infants and 1's	Infants and One Year Olds	2	9	C	16	C	NA	NA	Nap, Floor Play
Main	D-2R-1's	One Year Olds	1	8	C	16	C	NA	NA	Nap
Main	E-3R-4's and Up		0	0	C	31	C	NA	NA	
Main	F-4R-3's and 4's	Three Year Olds	1	11	C	24	C	NA	NA	Nap
Main	G-5R-3's and 4's	Four Year Olds and Five Year Olds	2	12	C	14	C	NA	NA	Nap
Main	H-3L-GA Pre-K	GA PreK	1	17	C	26	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 169			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 70			Total Capacity @35 sq. ft.: 169							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A-1's and Infants	20	C
Main	PG-B 3's and 4's	36	C
Main	PG-C-5's & Up	32	C
Main	PG-D Grass	20	C
Main	PG-E Splash Pad	5	C

Comments

A monitoring visit was completed on this date in conjunction with a complaint investigation.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Cindy Bushey, Program Official

Date

Beth Holland, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1.26 Playgrounds(CR)

Met

Correction Deadline: 4/21/2022

Corrected on 5/16/2022

.26(6) - previous citation observed to be corrected in that no residue was observed on the left back playground and no equipment was observed to be broken.

Correction Deadline: 4/22/2022

Corrected on 5/16/2022

.26(9) - Previous citation observed to be corrected. The storage cabinet was observed to be locked. The water fountain was removed from the wall. No trash or broken screens were observed. no vines were appeared to be growing through the fence.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Please ensure lids remain on trash containing organic waste.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider is currently not dispense/administering medication.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 1

Met

Date of Hire: 02/28/2022

Staff # 2

Met

Date of Hire: 03/08/2022

Staff # 3

Met

Date of Hire: 01/31/2022

Staff # 4

Met

Date of Hire: 05/26/2021

Staff # 5

Met

Date of Hire: 05/26/2021

Records Reviewed: 13**Records with Missing/Incomplete Components: 0**

Staff # 6	Met
Staff # 7	Met
Date of Hire: 03/09/2022	
Staff # 8	Met
Date of Hire: 03/08/2022	
Staff # 9	Met
Date of Hire: 06/21/2021	
Staff # 10	Met
Date of Hire: 05/05/2021	
Staff # 11	Met
Date of Hire: 02/16/2022	
Staff # 12	Met
Date of Hire: 06/26/2019	
Staff # 13	Met

Staff Credentials Reviewed: 0**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

591-1-1-.31 Staff(CR) **Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met****Comment**

Adequate supervision observed on this date.