



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/7/2024 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:00 AM **Departure:** 1:30 PM

CCLC-24433

Sheltering Arms - Educare Atlanta

404 Fulton Street, SE Atlanta, GA 30312 Fulton County
(404) 582-9100 telmore@shelteringarmsforkids.com

Regional Consultant

LaToya Longshore

Phone: (470) 542-7388

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latoya.longshore@dec.al.ga.gov

Joint with: Marlene Emelle

Mailing Address

404 Fulton Street, SW
Atlanta, GA 30312

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/07/2024	Complaint Investigation & Licensing Study	Good Standing	
01/09/2024	Complaint Investigation by Phone	Good Standing	
09/11/2023	Complaint Investigation by Phone	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	C 184	One Year Olds and Two Year Olds	2	7	C	8	C	NA	NA	Outside
Main	A 178	Infants	2	6	C	8	C	NA	NA	Outside
Main	B 183	Infants	2	6	C	8	C	NA	NA	Outside
Main	D 188	One Year Olds and Two Year Olds	2	7	C	8	C	NA	NA	Outside
Main	E 191	Three Year Olds	2	7	C	8	C	NA	NA	Centers
Main	F 196	Two Year Olds	2	6	C	8	C	NA	NA	Story
Main	G 124	Three Year Olds	1	7	C	22	C	NA	NA	Centers
Main	H 131	Three Year Olds	2	15	C	22	C	NA	NA	Outside
Main	I 153	Three Year Olds	2	10	C	22	C	NA	NA	Outside
Main	J 149	Two Year Olds	2	11	C	22	C	NA	NA	Outside
Main	K 174		0	0	C	24	C	NA	NA	
Main	L 167	GA PreK	2	12	C	25	C	NA	NA	Centers
Main	M 165	Four Year Olds	1	10	C	25	C	NA	NA	Centers
Main	N 158	GA PreK	2	16	C	25	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 235			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 120			Total Capacity @35 sq. ft.: 235							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	PGR A PRESCHOOL	65	C
Main	PGR B INFANTS	10	C

Comments

The purpose of this visit was to conduct a Complaint Investigation/Licensing Study jointly with Marlene Emelle.

Plan of Improvement: Developed This Date 05/07/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

Date: 5/7/2024 **VisitType:** Complaint Investigation & Licensing **Arrival:** 10:00 AM **Departure:** 1:30 PM
Study

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Correction Deadline: 2/24/2023

Corrected on 5/7/2024

Previous citation corrected.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

Discussed with the provider to ensure all fence gates are kept closed whenever children are present.

Correction Deadline: 5/7/2024

Health and Hygiene

591-1-1.10 Diapering Areas & Practices(CR)

Met

Comment

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Please ensure lids remain on trash containing organic waste.

591-1-1-.20 Medications(CR)	Met
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Comment

Discussed proper medication documentation and procedures.

Safety

591-1-1-.11 Discipline(CR)	Met
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Correction Deadline: 1/9/2024

Corrected on 5/7/2024

Previous citation corrected. Positive learning environment was observed.

591-1-1-.36 Transportation(CR)	N/A
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Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Not Met
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Finding

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation, Room 178 was observed outside with a baby asleep on a blanket that was placed on the ground.

POI (Plan of Improvement)

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

Correction Deadline: 5/7/2024

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Correction Deadline: 2/24/2023

Corrected on 5/7/2024

Previous citation corrected. Comprehensive Records check were observed complete.

591-1-1-.31 Staff(CR)	Met
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Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)	Met
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Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)	Met
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Correction Deadline: 9/11/2023

Corrected on 5/7/2024

Previous citation corrected. Adequate supervision was observed.