



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/14/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:30 AM **Departure:** 1:30 PM

**CCLC-48046**

**Imagination Zone Childcare & Early Learning Center**  
12710 Brown Bridge Road Covington, GA 30016 Newton County  
(770) 786-8611 imaginationzoneclc@gmail.com

Regional Consultant  
Kajora McCoy  
Phone: (678) 239-9361  
Fax:  
kajora.mccoy@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★

| <u>Compliance Zone Designation</u> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/14/2025                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 02/17/2025                         | Licensing Study                   | Support       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/15/2024                         | Monitoring Visit                  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                    |                                   |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room      | Age Group                          | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes           |
|--------------------------------|-----------|------------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|-----------------|
| Main                           | A: 1R     | Infants and One Year Olds          | 1     | 6        | C                             | 7          | C            | NA         | NA           | Nap, Floor Play |
| Main                           | B: 2R     | One Year Olds and Two Year Olds    | 1     | 7        | C                             | 11         | C            | NA         | NA           | Nap             |
| Main                           | C: Middle | Three Year Olds and Four Year Olds | 1     | 16       | C                             | 21         | C            | NA         | NA           | Nap             |
| Main                           | D: Left   |                                    | 0     | 0        | C                             | 23         | C            | NA         | NA           |                 |
| Total Capacity @35 sq. ft.: 62 |           |                                    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                 |
| Total # Children this Date: 29 |           |                                    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                 |

| Building | Playground       | Playground Occupancy | Playground Compliance |
|----------|------------------|----------------------|-----------------------|
| Main     | PG A Right       | 38                   | C                     |
| Main     | PG B: Right Back | 10                   | C                     |
| Main     | PG C: Left Back  | 37                   | C                     |

**Comments**

Consultant observed all playgrounds during the visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### **Important Quality Rated/CAPS Update:**

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 2/17/2025

Corrected on 4/14/2025

.12(1) - This citation was corrected on this date. The broken sink was removed from the classroom.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 2/17/2025

Corrected on 4/14/2025

.25(13) - This citation was corrected on this date. No hazards were observed.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 2/21/2025

Corrected on 4/14/2025

.26(9) - This citation was corrected on this date. There were no thorny vines observed.

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 2/17/2025

Corrected on 4/14/2025

.17(6) - This citation was corrected on this date. Trash cans were observed to be lined with plastic liners and have tight-fitting covers.

Organization

**Finding**

591-1-1-.37(e) requires the Center shall not make or condone any Staff to make a false or misleading statement to the Department in connection with any authorized investigation or inspection being conducted by the Department. It was determined that center staff made false statements regarding the identity of a staff member during a state visit.

**POI (Plan of Improvement)**

The Center will not make, or condone Staff to make false or misleading statements to the Department.

**Correction Deadline: 4/14/2025**

**Safety****591-1-1-.36 Transportation(CR)****Met**

**Correction Deadline: 2/17/2025**

**Corrected on 4/14/2025**

.36(7)(c)2. - This citation was corrected on this date. Transportation documentation was observed complete.

**Staff Records****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**591-1-1-.33 Staff Training****Met**

**Correction Deadline: 3/19/2025**

**Corrected on 4/14/2025**

.33(5) - This citation was corrected on this date. Consultant discussed annual training requirements with the center director.

**591-1-1-.31 Staff(CR)****Not Met****Finding**

591-1-1-.31(3)(a) requires that caregiver/aides who are 16 or 17 years of age in a Center with a Licensed Capacity of Nineteen (19) or more children not be solely responsible for children. It was determined based on a review of records that a seventeen-year-old staff member cared for seven children ages one and two in the 2R classroom.

**POI (Plan of Improvement)**

The Center will ensure that children are supervised by adult Staff who meet the requirements to supervise children.

**Correction Deadline: 4/14/2025**