



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/10/2026 **VisitType:** Licensing Study

Arrival: 9:00 AM **Departure:** 12:00 PM

CCLC-16951

Towne Square Academy at Green Valley

1000 LaBonte Pkwy McDonough, GA 30252 Henry County
(678) 583-2825

Regional Consultant

Dyneshia Lynn

Phone: ()

Fax:

dyneshia.lynn@decal.ga.gov

Joint with: Yolanda Marable

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/10/2026	Licensing Study	Good Standing	
10/31/2025	Incident Investigation Closure	Good Standing	
10/21/2025	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	Infants and One Year Olds	2	7	C	13	C	NA	NA	Floor Play
Main	Room 10	Two Year Olds	1	9	C	19	C	NA	NA	Floor Play
Main	Room 11		0	0	C	17	C	23	C	
Main	Room 2		0	0	C	14	C	NA	NA	
Main	Room 3		0	0	C	18	C	25	C	
Main	Room 4	One Year Olds	1	5	C	19	C	NA	NA	Centers
Main	Room 5	GA PreK	2	16	C	20	C	NA	NA	Centers
Main	Room 6	GA PreK	2	17	C	20	C	NA	NA	Centers
Main	Room 7	Three Year Olds	1	11	C	14	C	20	C	Centers
Main	Room 8	Three Year Olds and Four Year Olds	1	13	C	16	C	23	C	Centers
Main	Room 9	Two Year Olds and Three Year Olds	2	9	C	19	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 189

Total Capacity @25 sq. ft.: 215

Total # Children this Date: 87

Total Capacity @35 sq. ft.: 189

Total Capacity @25 sq. ft.: 215

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1 (toddlers)	50	C
Main	Playground 2 (preschool)	72	C

Main	Playground 3 (school age)	41	C
Main	Playground 4 (infants)	17	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
9	10	20	29	38	0	27

Comments

The exit conference discussed the Licensing visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 2/10/2026 VisitType: Licensing Study

Arrival: 9:00 AM Departure: 12:00 PM

CCLC-16951
Towne Square Academy at Green Valley
1000 LaBonte Pkwy McDonough, GA 30252 Henry County
(678) 583-2825

Regional Consultant
Dynesia Lynn
Phone: ()
Fax:
dynesia.lynn@decal.ga.gov
Joint with: Yolanda Marable

Mailing Address
Same

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Not Met

Finding

591-1-1-.03(9) requires center staff to refrain from engaging in, or allowing children or other adults to engage in, activities that could be detrimental to a child's health or well-being, such as but not limited to, horse play, rough play, wrestling, and picking up a child in a manner that could cause injury. It was determined based on observation that Room 9 had a wooden shelf with play materials facing the wall, not allowing children access to the materials as required.

POI (Plan of Improvement)

The Center will review requirements with Staff to ensure that appropriate activities are conducted with children.

Correction Deadline: 2/10/2026

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Pool not in use at this time, gates observed locked.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Parent agreements observed obtained/completed.

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms**Met****Comment**

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by the center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that Room 8 and Room 10 had a broom and dustpan accessible to children, posing a hazard.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 2/10/2026

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the exit gate to the parking lot had an unlocked lock on the gate, posing an elopement hazard. Additionally, the infant playground had a one-inch gap at the bottom of the black fence behind the bucket swing near the building, posing an entrapment hazard on Playground 4.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 2/10/2026

Recited on 2/10/2026

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the blue and green play structure required three inches of mulch around and under the fall zones of the four swings and three slides on Playground 3.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 2/28/2026

Recited on 2/10/2026

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that a small water pipe was protruding from the wall, posing a hazard. Additionally, the bottom of the swing chains on the red swing structure were rusted, posing a hazard on Playground 2.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 2/10/2026

Technical Assistance

The consultant discussed with the director that additional spray paint was needed on the exposed tree roots and a ripped window screen needed to be removed on Playground 2.

Correction Deadline: 2/10/2026

Food Service**591-1-1-.15 Food Service & Nutrition****Not Met****Finding**

591-1-1-.15(7) requires that food be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability. It was determined based on observations that the centers February menu weeks 1,2,3 and 4 had items presenting choking hazard..

POI (Plan of Improvement)

The Center will train Staff and monitor food served and accessible to children to ensure that the food does not present a choking hazard.

Correction Deadline: 2/10/2026

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized on this date.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures****Not Met****Finding**

591-1-1-.21(1)(r) requires Center policies and procedures include a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. It was determined based on observations that the center did not revise policy and procedures to include the required description of the Center's practices used to prevent shaken baby syndrome and abusive head trauma in children up to five years or age.

POI (Plan of Improvement)

The Center will write or revise policies and procedures to include the required description of the Center's practices used to prevent shaken baby syndrome and abusive head trauma in children up to five years or age.

Correction Deadline: 2/15/2026

591-1-1-.27 Posted Notices**Met****Comment**

Observed all required posted notices.

591-1-1-.29 Required Reporting**Met****Comment**

Discussed reporting requirements.

Safety

591-1-1-.05 Animals**N/A****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Please be mindful of voice tone in redirecting children.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Finding

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observations that the following vans had hazards in need of repair.

Van tag#PW12673

- *Three wholes on the back of the second row seat.
- *Third row ceiling missing right vent shield.
- *Second row ceiling missing right and left vent shields.
- *Left passenger side door does not open.
- *One panel and charger plug cap is missing on first row.
- *Two panels missing on second row under window.
- *Trash debris through van floor.

Van tag#PEB9610

- *Left passenger side door does not open.
- *Two panels missing on second row under window.
- *One panels missing on second row under window.

POI (Plan of Improvement)

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

Correction Deadline: 2/11/2026

Sleeping & Resting Equipment

Finding

591-1-1-.30(4). requires that if cots and mats are stored in the children's activity room or area, they shall be stored to prevent children's access to them and to allow maximum use of play space. When storage is available and used for the storage of cots and mats that allows the cots, mats and any bedding to be stored without touching any other cots, mats or bedding, the bedding may be left on the cot or mat. When such storage is not available for the cots and mats, each child's bedding shall be kept separate from other children's bedding and stored in containers marked for individual use, such as, but not limited to, bins, cubbies, or bags. It was determined based on observation that Rooms 4, 5, 8, 9, and 10 had blue mats accessible to children without the required covering, posing a hazard..

POI (Plan of Improvement)

The Center will store cots and mats so children do not have access to them and they don't take up play space and will store them so each child's bedding is separate from the others.

Correction Deadline: 2/10/2026

Staff Records

Records Reviewed: 20	Records with Missing/Incomplete Components: 17
-----------------------------	---

Staff # 1

Not Met

Date of Hire: 07/22/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 06/23/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training,.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 4

Not Met

Date of Hire: 05/13/2024

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training,.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 5

Not Met

Date of Hire: 10/15/2014

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 6

Not Met

Date of Hire: 08/12/2024

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 7

Not Met

Date of Hire: 07/18/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 8

Not Met

Date of Hire: 09/03/2024

<u>"Missing/Incomplete Components"</u> .33(5)-10 Hrs. Annual Training	
Staff # 9	Not Met
Date of Hire: 03/24/2024	
<u>"Missing/Incomplete Components"</u> .33(5)-10 Hrs. Annual Training	
Staff # 10	Not Met
Date of Hire: 07/26/2017	
<u>"Missing/Incomplete Components"</u> .33(5)-10 Hrs. Annual Training,.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 11	Not Met
Date of Hire: 10/16/2023	
<u>"Missing/Incomplete Components"</u> .33(5)-10 Hrs. Annual Training	
Staff # 12	Not Met
Date of Hire: 01/16/2024	
<u>"Missing/Incomplete Components"</u> .14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training	
Staff # 13	Not Met
Date of Hire: 02/12/2024	
<u>"Missing/Incomplete Components"</u> .33(5)-10 Hrs. Annual Training	
Staff # 16	Not Met
Date of Hire: 04/24/2024	
<u>"Missing/Incomplete Components"</u> .33(5)-10 Hrs. Annual Training	
Staff # 17	Not Met
Date of Hire: 09/25/2023	
<u>"Missing/Incomplete Components"</u> .14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training	
Staff # 18	Not Met
Date of Hire: 01/08/2020	
<u>"Missing/Incomplete Components"</u> .14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 19	Not Met
Date of Hire: 01/16/2022	
<u>"Missing/Incomplete Components"</u> .14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training	

Staff # 20

Not Met

Date of Hire: 10/30/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training,.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

Correction Deadline: 10/21/2025**Corrected on 2/10/2026**

The previous citation was observed corrected on this date. Staff#10 had a complete comprehensive satisfactory background check.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

591-1-1-.14 First Aid & CPR(CR)**Not Met****Comment**

Complete first aid kits observed in center and on vehicles on this date.

Finding

591-1-1-.14(2)(a) requires that when any child is present on the premises, at least fifty percent (50%) of the caregiver staff present shall be trained in pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid. It was determined based on review of records that staff#3,4,10,12,17,18, and 19 did not have evidence of cpr and first aid.

POI (Plan of Improvement)

A minimum of 50% of all caregiver Staff on the premises must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 3/12/2026**591-1-1-.33 Staff Training****Not Met****Finding**

591-1-1-.33(1) requires all Employees and Provisional Employees to receive Initial Center orientation prior to assignment to children or task. It was determined based on review of records staff#6 did not have evidence of orientation as required.

POI (Plan of Improvement)

The Center will develop and provide orientation for all new Staff prior to their assignment to children or task.

Correction Deadline: 2/10/2026**Finding**

591-1-1-.33(5)(b)1. requires the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices. It was determined based on review of records that staff#1,,4,5,,6,7,8,9,10,11,12,13,15,16,17,18,19 did not have the approved two hour language and literacy lab. ..

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours in evidence based, developmentally appropriate language and literacy practices and follow up to ensure the training is completed.

Correction Deadline: 3/12/2026

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

Met

Comment

Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 11/7/2025

Corrected on 2/10/2026

The previous citation was corrected on this date. There were no 3-year-old child to grouped with the 2-year-old children.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.

Correction Deadline: 10/31/2025

Corrected on 2/10/2026

The previous citation was observed corrected on this date. Staff was position on playground appropriately for watchful oversight.