



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/6/2026

VisitType: Monitoring Visit

Arrival: 12:15 PM Departure: 2:40 PM

FR-000010242

Carson, Esther

1810 MCKENDREE LAKE DRIVE Lawrenceville, GA 30043

Gwinnett County

(404) 375-2655

Regional Consultant

Lynn Schnitzer

Phone: (470) 720-0215

Fax:

lynn.schnitzer@decal.ga.gov

Mailing Address

1810 MCKENDREE LAKE DRIVE
, GA 30043

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/06/2026	Monitoring Visit	Good Standing	
07/06/2026	Monitoring Visit	Good Standing	
04/23/2026	Licensing Study	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	3	3	0	0	0
3 & 4 Years	2	2	0	1	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	5	5	0	1	0
Total Under 18 Years	5				
Children Present: 5		Total Children: 6			
Caregivers/Helpers Present: 2		Total Caregivers/Helpers: 2			

Data retrieval failed for the subreport, 'RatioCapacity', located at: Koala.Reports.Visits.RDLC.RatioCapacity.rdlc.

Comments

August 6, 2026- The visit was not closed on this date due to a Koala issue with the Provider's information. The consultant discussed the visit with the Provider, Esther Carson, and emailed a copy of the Docusign disconnect letter.

August 7, 2026-The visit was completed on this date and emailed to the Provider.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.dec.state.ga.us>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 8/6/2026 VisitType: Monitoring Visit

Arrival: 12:15 PM Departure: 2:40 PM

FR-000010242

Carson, Esther

1810 MCKENDREE LAKE DRIVE Lawrenceville, GA 30043
Gwinnett County
(404) 375-2655

Regional Consultant

Lynn Schnitzer

Phone: (470) 720-0215

Fax:

lynn.schnitzer@dec.al.ga.gov

Mailing Address

1810 MCKENDREE LAKE DRIVE
, GA 30043

The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Technical Assistance

Comment

Provider stated knowledge of SUIDS and infant safe sleep requirements.

Correction Deadline: 7/16/2026

Corrected on 8/6/2026

.19(1)(b) - The previous citation was observed corrected on this date. The Consultant observed that all children aged 24 months and older slept on cots for naptime.

Technical Assistance

290-2-3-.19(1)(d) - Consultant discussed with provider that there should be a minimum of a twenty-four inch (24") corridor between each row of sleeping or resting equipment.

Correction Deadline: 8/6/2026

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

Home does not provide swimming activities.

Comment

There is no pool on the property

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR)

Not Met

Finding

290-2-3-.11(2)(f) requires that poisons, medicines, cleaning agents and other hazardous materials be in locked areas or inaccessible to children. It was determined based on observation that cleaning wipes were located accessible to children on a table in the outdoor play area and on an open cabinet in the restroom.

POI (Plan of Improvement)

Provider will store potentially dangerous items out of reach of children.

Correction Deadline: 8/6/2026

Recited on 8/6/2026

Comment

An operable and appropriately sized fire extinguisher was observed in the home this date.

Comment

Operable smoke detector(s) were observed as required in the home this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)**Technical Assistance****Technical Assistance**

290-2-3-.13(1) - Consultant discussed with provider to ensure that the cause of the moisture on the baseboard was determined and repaired.

Correction Deadline: 8/6/2026

290-2-3-.13 Playgrounds(CR)**Met****Comment**

The outside area appeared clean and well maintained.

Food Service**290-2-3-.10 Food Service & Nutrition****Met**

Correction Deadline: 4/23/2026

Corrected on 8/6/2026

.10(1) - The previous citation was observed corrected on this date. The Consultant observed that the children were served milk during lunch. The Consultant discussed with the provider that, per the rules, food or milk cannot be withheld until the end of the meal or until a particular item is finished. All participants should be encouraged to try all components of the meal and/or snack, but they cannot be forced to eat, drink, or finish any component or item.

Comment

290-2-3-.10(3)(g) - Consultant provided "Chop, Look, Listen" materials on this date.

Correction Deadline: 8/6/2026

Health and Hygiene**290-2-3-.11 Children's Health and Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the Home.

290-2-3-.11 Diapering Areas & Practices(CR)**Met****Comment**

The provider stated appropriate diapering procedures.

290-2-3-.11 Medications(CR)**N/A****Comment**

Per the provider no medication is currently dispensed

Licensure**290-2-3-.04 Application Requirements(CR)****Met****Comment**

The consultant observed the provider to care for three unrelated children for pay and two related children not for pay on this date.

Safety and Discipline**290-2-3-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

290-2-3-.11 Transportation(CR)**N/A****Comment**

The provider does not provide routine transportation.

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Provider stated that there have been no new hires since last visit April 23, 2026.

Comment

Criminal records checks were observed to be complete.

290-2-3-.07 First Aid & CPR(CR)

Met

Comment

Evidence observed that the Provider was certified in pediatric First Aid and CPR on this date.

290-2-3-.07 Staff Qualifications(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

290-2-3-.07 Staff Training

Met

Correction Deadline: 4/28/2026

Corrected on 8/6/2026

.07(10) - The previous citation was observed corrected on this date. The Consultant observed documentation of orientation and orientation training for center staff.

Correction Deadline: 5/22/2026

Corrected on 8/6/2026

.07(9)(b)1 - The previous citation was observed corrected on this date. The Consultant observed that the provider completed thirteen hours of training in 2025.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR)

Met

Comment

Appropriate ratios were observed on this date.

290-2-3-.07 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.