



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/3/2023    **VisitType:** Monitoring Visit    **Arrival:** 10:30 AM    **Departure:** 12:30 PM

**CCLC-32168**

**Tender Tech Child Development Center**

1533 Highway 19 South - Building C Thomaston, GA 30286 Upson  
 County  
 (706) 646-6200 mionne.mccauley@sctech.edu

**Mailing Address**  
 Same

**Regional Consultant**

Brandi Mangino  
 Phone: (478) 314-9726  
 Fax: (478) 599-0169  
 brandi.mangino@decal.ga.gov

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 01/03/2023                         | Monitoring Visit                  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 11/16/2022                         | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 11/03/2022                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room            | Age Group                                                    | Staff                           | Children | NC/C | Max 35 SF.                      | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                                         |
|---------------------------------|-----------------|--------------------------------------------------------------|---------------------------------|----------|------|---------------------------------|--------------|------------|--------------|-----------------------------------------------|
| Main                            | Room A/3yrs     | Three Year Olds                                              | 1                               | 7        | C    | 18                              | C            | 26         | C            | Circle Time                                   |
| Main                            | Room C/Infants  | Infants and One Year Olds                                    | 2                               | 7        | C    | 16                              | C            | NA         | NA           | Diapering, Transitioning, Outside, Floor Play |
| Main                            | Room D-5-12 yrs |                                                              | 0                               | 0        | C    | 23                              | C            | 33         | C            |                                               |
| Main                            | Room B-2Yrs     |                                                              | 0                               | 0        | C    | 24                              | C            | NA         | NA           |                                               |
| Main                            | Room E/6yr+     | Four Year Olds and Five Year Olds and Six Year Olds and Over | 1                               | 11       | C    | 19                              | C            | 27         | C            | Centers                                       |
| Total Capacity @35 sq. ft.: 100 |                 |                                                              |                                 |          |      | Total Capacity @25 sq. ft.: 126 |              |            |              |                                               |
| Total # Children this Date: 25  |                 |                                                              | Total Capacity @35 sq. ft.: 100 |          |      | Total Capacity @25 sq. ft.: 126 |              |            |              |                                               |

| Building | Playground     | Playground Occupancy | Playground Compliance |
|----------|----------------|----------------------|-----------------------|
| Main     | 3yrs+          | 30                   | C                     |
| Main     | Infant-Toddler | 29                   | C                     |

**Comments**

Plan of Improvement developed on this date.

Plan of Improvement: Developed This Date 01/03/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Mionne McCauley, Program Official

Date

Brandi Mangino, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1.25 Physical Plant - Safe Environment(CR)**

**Technical Assistance**

**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

**Technical Assistance**

Consultant discussed the hand rails in the restroom of Room D had exposed rust and were in need of repair.

**Correction Deadline: 2/2/2023**

**Technical Assistance**

Consultant discussed the area rugs throughout were in need of being cleaned.

**Correction Deadline: 2/2/2023**

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**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following hazards were present on the center playgrounds:

- white wooden shade area on the front playground (3 years old and older) was chipping paint
- black tarp was exposed under the mulch that posed a tripping hazard
- white plastic container on the back playground (Infant/Toddler) that was cracked with exposed sharp edges.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 1/3/2023**

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**Food Service**

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**591-1-1-.15 Food Service & Nutrition****Met**

**Correction Deadline: 11/3/2022**

**Corrected on 1/3/2023**

**.15(5) - Citation corrected.**

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

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**591-1-1-.17 Hygiene(CR)****Not Met****Finding**

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that a center staff member failed to wash hands prior to diapering.

**POI (Plan of Improvement)**

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

**Correction Deadline: 1/3/2023**

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**591-1-1-.20 Medications(CR)****Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

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**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

**Comment**

Discussed SIDS and infant sleeping position.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Staff Records****Records Reviewed: 19****Records with Missing/Incomplete Components: 2**

|                                        |                                                                                             |
|----------------------------------------|---------------------------------------------------------------------------------------------|
| Staff # 1                              | Met                                                                                         |
| Date of Hire: 10/20/2021               |                                                                                             |
| Staff # 2                              | Met                                                                                         |
| Date of Hire: 05/21/2018               |                                                                                             |
| Staff # 3                              | Met                                                                                         |
| Staff # 4                              | Met                                                                                         |
| Date of Hire: 12/01/2022               | <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 5                              | Not Met                                                                                     |
| Date of Hire: 11/14/2022               | <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| <u>"Missing/Incomplete Components"</u> |                                                                                             |
| .24(1)-Evidence of Orientation Missing |                                                                                             |
| Staff # 6                              | Met                                                                                         |
| Date of Hire: 07/31/2017               |                                                                                             |
| Staff # 7                              | Met                                                                                         |
| Staff # 8                              | Met                                                                                         |
| Staff # 9                              | Not Met                                                                                     |
| Date of Hire: 11/02/2022               | <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| <u>"Missing/Incomplete Components"</u> |                                                                                             |
| .24(1)-Evidence of Orientation Missing |                                                                                             |
| Staff # 10                             | Met                                                                                         |
| Date of Hire: 08/15/2022               |                                                                                             |

**Records Reviewed: 19****Records with Missing/Incomplete Components: 2**

|                          |                                                                                             |
|--------------------------|---------------------------------------------------------------------------------------------|
| Staff # 11               | Met                                                                                         |
| Date of Hire: 09/08/2022 |                                                                                             |
| Staff # 12               | Met                                                                                         |
| Staff # 13               | Met                                                                                         |
| Date of Hire: 08/15/2022 |                                                                                             |
| Staff # 14               | Met                                                                                         |
| Staff # 15               | Met                                                                                         |
| Date of Hire: 11/09/2022 | <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 16               | Met                                                                                         |
| Date of Hire: 10/15/2015 |                                                                                             |
| Staff # 17               | Met                                                                                         |
| Date of Hire: 09/07/2022 |                                                                                             |
| Staff # 18               | Met                                                                                         |
| Staff # 19               | Met                                                                                         |
| Date of Hire: 06/08/2020 |                                                                                             |

**Staff Credentials Reviewed: 5**

|                                                                             |            |
|-----------------------------------------------------------------------------|------------|
| <b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b> | <b>Met</b> |
|-----------------------------------------------------------------------------|------------|

**Comment**

Criminal record checks were observed to be complete.

|                                   |                |
|-----------------------------------|----------------|
| <b>591-1-1-.33 Staff Training</b> | <b>Not Met</b> |
|-----------------------------------|----------------|

**Finding**

591-1-1-.33(1) requires all Employees and Provisional Employees to receive Initial Center orientation prior to assignment to children or task. It was determined based on a review of records that staff member #2 and staff member #9 did not have documentation of orientation completed before being placed in the classroom.

**POI (Plan of Improvement)**

The Center will develop and provide orientation for all new Staff prior to their staff's assignment to children or task.

**Correction Deadline: 1/3/2023**

|                              |            |
|------------------------------|------------|
| <b>591-1-1-.31 Staff(CR)</b> | <b>Met</b> |
|------------------------------|------------|

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Staffing and Supervision**

|                                                          |            |
|----------------------------------------------------------|------------|
| <b>591-1-1-.32 Staff:Child Ratios and Group Size(CR)</b> | <b>Met</b> |
|----------------------------------------------------------|------------|

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.