



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/7/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 2:50 PM **Departure:** 6:00 PM

CCLC-57526

Hope Learning Academy

230 Charter Lane Macon, GA 31210 Bibb County
(478) 216-5548 hope.learning22@gmail.com

Regional Consultant

Yolanda Marable

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Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/07/2024	Complaint Investigation Follow Up	Deficient	
03/25/2024	Licensing Study	Support	
12/13/2023	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1R- 2yrs old	One Year Olds and Two Year Olds and Four Year Olds	2	19	NC	17	NC	NA	NA	Nap,TV
Main	B- 3R- 1 year		0	0	C	13	C	NA	NA	Not In Use
Main	C- 2R- Infants	Infants and One Year Olds	1	8	C	10	C	NA	NA	Floor Play,Nap
Main	D- 1L- 5+	Five Year Olds and Six Year Olds and Over	1	18	C	26	C	NA	NA	Snack
Main	E- 2L- 5+	Six Year Olds and Over	1	21	C	13	NC	NA	NA	Outside
Main	F- 4R- 3-4 yrs	Three Year Olds and Four Year Olds	2	20	C	20	C	NA	NA	Story
Total Capacity @35 sq. ft.: 99					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 86			Total Capacity @35 sq. ft.: 99			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- School-age	60	C
Main	B	45	C
Main	C	16	C

Comments

Consultant discussed the repeated rule violations with the center director.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Children's Records

Records Reviewed: 1

Records with Missing/Incomplete Components: 1

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)-Allergies and Disabilities,.08(1)(a)-Special Care Procedures,.08(1)-Emergency Contact information Missing

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that child #1 did not have the second page of the enrollment application with special care procedures, allergies, and emergency contact information.

Correction Deadline: 5/9/2024

Recited on 5/7/2024

Correction Deadline: 5/10/2024

Corrected on 5/7/2024
Previous citation corrected on this date.

	Facility
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591-1-1-.19 License Capacity(CR) **Not Met**

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that Room A held 19 children. The room's capacity was 17.

Correction Deadline: 5/7/2024

591-1-1-.26 Playgrounds(CR) **Met**

Correction Deadline: 4/4/2024

Corrected on 5/7/2024
Previous citation corrected on this date.

	Policies and Procedures
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591-1-1-.22 Parental Access **Not Met**

Finding

591-1-1-.22 requires the Center to permit the custodial Parent(s) of the child access to all child care areas of the Center at any time the child is in attendance. The custodial Parent(s) shall make his or her presence known to Center Staff prior to removing the child from the Center. It was determined based on observation that parents were not allowed to pass the lobby door to pick up children. Additionally, a sign was observed on the lobby door stating, "Only children and staff allowed beyond this point."

Correction Deadline: 5/7/2024

	Safety
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Correction Deadline: 4/2/2024

Corrected on 5/7/2024

Previous citation corrected on this date.

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on observation that second check of the bus(tag# CUQ3862) was not immediately conducted upon arrival from a field trip to Amstar Cinema 16 at 4:10pm. The second check was not conducted until 4:25pm.

Correction Deadline: 5/7/2024

Sleeping & Resting Equipment**Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that a one-year-old slept in a crib without a tight-fitting sheet which posed a hazard.

Correction Deadline: 5/7/2024

Finding

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that infants slept in equipment other than safety-approved cribs in that a one-year-old slept in the high chair and a six-month-old slept on the floor.

Correction Deadline: 5/8/2024

Recited on 5/7/2024

Staff Records

591-1-1-.24 Personnel Records

Met

Correction Deadline: 3/30/2024

Corrected on 5/7/2024

Previous citation corrected on this date.

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on review of records the infant room and one-yearold room did not have a lead teacher that meet the academic requirement.

Correction Deadline: 6/7/2024

Recited on 5/7/2024

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Correction Deadline: 5/7/2024

Corrected on 5/7/2024

Deferred to 32(2).

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that there was a staff:child ratio of 1:8 among 6 infants and 2 one-year-olds in Room C. A staff:child ratio of 2:8 was required. There was also a staff:child ratio of 2:19 among 8 one-year-olds, 10 two-year-olds, and 1 four-year-old in Room A. A staff:child ratio of 3:19 was required.

Correction Deadline: 5/8/2024

Recited on 5/7/2024

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that a staff member was present on Playground B with 10 school-age children. Additionally, 8 school-age children were present on Playground A without a staff member present. It was further determined that school-age children were observed entering the building from the playground to use the bathroom unsupervised.

Correction Deadline: 5/7/2024