



**Bright from the Start Georgia Department of Early Care and Learning**  
**3 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 6/2/2026

**VisitType:** Complaint Investigation & Monitoring Visit

**Arrival:** 10:00 AM **Departure:** 2:30 PM

**CCLC-25658**

**Children Unique-Windsor Spring Road**

2440 Windsor Spring Road Augusta, GA 30906 Richmond County  
 (706) 798-9363

Regional Consultant

April Christian

Phone: ()

Fax: April Christian

april.christian@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

| Compliance Zone Designation |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|--------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 06/02/2026                  | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01/20/2026                  | Licensing Study                            | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 02/18/2025                  | Licensing Study                            | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                             |                                            |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room            | Age Group                         | Staff                           | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                  |
|---------------------------------|-----------------|-----------------------------------|---------------------------------|----------|------|------------|--------------|------------|--------------|------------------------|
| Main                            | 1st Back Left   | Six Year Olds and Over            | 1                               | 16       | C    | 40         | C            | NA         | NA           | Free Play              |
| Main                            | 1st Back Right  | One Year Olds                     | 1                               | 8        | C    | 20         | C            | NA         | NA           | Story                  |
| Main                            | 1st Front Left  | Four Year Olds and Five Year Olds | 1                               | 11       | C    | 20         | C            | NA         | NA           | Circle Time            |
| Main                            | 1st Front Right | Infants and One Year Olds         | 2                               | 8        | C    | 11         | C            | NA         | NA           | Nap, Story, Floor Play |
| Main                            | 2nd Back Left   | Two Year Olds                     | 2                               | 13       | C    | 20         | C            | NA         | NA           | Circle Time            |
| Main                            | 2nd Back Right  |                                   | 0                               | 0        | C    | 15         | C            | NA         | NA           | Not In Use             |
| Main                            | 2nd Front Right | Infants                           | 2                               | 2        | C    | 8          | C            | NA         | NA           | Feeding                |
| Main                            | Far Back Left   | Four Year Olds and Five Year Olds | 1                               | 17       | C    | 12         | NC           | NA         | NA           | Art                    |
| Main                            | Middle          | Three Year Olds                   | 2                               | 29       | C    | 29         | C            | NA         | NA           | Free Play              |
| Total Capacity @35 sq. ft.: 175 |                 |                                   | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                        |
| Total # Children this Date: 104 |                 |                                   | Total Capacity @35 sq. ft.: 175 |          |      |            |              |            |              |                        |
|                                 |                 |                                   | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                        |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | A-Small    | 22                   | C                     |
| Main     | Large-Play | 47                   | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 8                 | 16      | 20      | 29      | 26      | 16                 | 55                |

### Comments

The findings on this report were reviewed with the Director on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

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Same

The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

N/A

**Comment**

Center does not provide swimming activities.

**Evening Care**

**591-1-1-.32 Staffing/Supervision(CR)**

N/A

**Comment**

No evening care hours provided

**Facility**

**591-1-1-.06 Bathrooms**

Met

**Comment**

591-1-1-.06(4) - Please ensure Main 1st Front left boys bathroom exhaust fan operates properly.

**Correction Deadline: 7/2/2026**

**591-1-1-.19 License Capacity(CR)**

Met

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Met

**Comment**

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

**591-1-1-.26 Playgrounds(CR)**

Met

**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Comment**

Playground observed to be clean and in good repair on this date.

**Health and Hygiene**

**Comment**

Staff stated proper knowledge of diapering procedures.

**Technical Assistance**

591-1-1-.10(4) - The Consultant and the Director discussed ensuring all diaper changing surfaces are smooth non-porous to prevent cross contamination.

**Correction Deadline: 6/2/2026**

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands on this date.

**591-1-1-.20 Medications(CR)****N/A****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Complete documentation of transportation observed on this date.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Correction Deadline: 2/20/2026**

**Corrected on 6/2/2026**

.30(1)(a)3 - The previous citation was observed corrected. The crib sheets in the Main 1st Front Right Infants and Ones room and Main 2nd Front Right Infants were tight fitted as required.

**Staff Records****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR(CR)****Met**

**Correction Deadline: 2/20/2026**

**Corrected on 6/2/2026**

.14(1)(a) - The previous citation was observed corrected on this date. The Consultant observed evidence of completing CPR and First Aid Training for Staff.

**Correction Deadline: 2/20/2026**

**Corrected on 6/2/2026**

.14(2)(a) - The previous citation was observed corrected on this date. The Consultant observed evidence of at least fifty percent of staff with a current First Aid and CPR certificate as required.

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**591-1-1-.33 Staff Training****Met****Correction Deadline: 2/13/2026****Corrected on 6/2/2026****.33(3)(a)-(k) - The previous citation was observed corrected on this date. The Consultant observed evidence of completing Health and Safety Orientation training.**

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.