



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/7/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:50 AM **Departure:** 3:30 PM

CCLC-51231

White Oak Learning Academy #1

4760 Martin Road Cumming, GA 30041 Forsyth County
(770) 887-4466 angiec@whiteoakacademy.com

Regional Consultant

Amanda Schofield

Phone: (404) 463-3585

Fax:

amanda.schofield@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/07/2025	Complaint Investigation & Monitoring Visit	Good Standing	
10/09/2024	Monitoring Visit	Good Standing	
04/11/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L	One Year Olds	3	12	C	19	C	NA	NA	Floor Play
Main	B-2L	Infants	2	12	C	13	C	NA	NA	Floor Play
Main	C-3L	Two Year Olds and Three Year Olds	3	18	C	21	C	NA	NA	Circle Time
Main	D-4L Back	One Year Olds	3	13	C	20	C	NA	NA	Transitioning,Story
Main	D-4L Front	Two Year Olds	3	14	C	21	C	NA	NA	Centers
Main	E-L Far Back	GA PreK	2	19	C	26	C	NA	NA	Centers
Main	G-3R Back	GA PreK	2	20	C	23	C	NA	NA	Clean Up,Transitioning ,Music
Main	G-3R Front	GA PreK	2	20	C	26	C	NA	NA	Clean Up,Transitioning
Main	H-2R	Three Year Olds and Four Year Olds	3	18	C	34	C	NA	NA	Centers
Main	I-1R	Three Year Olds and Four Year Olds	3	22	C	32	C	NA	NA	Story
		Total Capacity @35 sq. ft.: 253			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Building Department		
Total # Children this Date: 168		Total Capacity @35 sq. ft.: 253			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
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Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
11	27	40	36	56	23	39

Comments

The purpose of this visit was to conduct a Monitoring Visit. New hire files and criminal records checks were reviewed.

Reminders:

- Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility is closed temporarily for one day or more.
- Discussed the protocol for Required Reporting. The consultant left a copy of Required Reporting Guidelines.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center. Ensure to monitor toys and equipment for normal wear and tear, repair or replace items if needed.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Per director the center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Consultant observed restrooms to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Comment

Center appears clean and well maintained.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the exhaust fan above the toilet in classroom D 4L was loose and not secured into the ceiling on this date.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 1/7/2025

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on an observation that Playground E, rear left playground gate which contains the air conditioner units were not secured causing risk of injury.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair, ensure that the fencing area material should be free of hazards, holes or gaps, loose clip wires, splintered wood, entrapment hazards at the base of the fence, etc.. The Center will train Staff to identify and report any fence hazards.

Correction Deadline: 1/24/2025

Technical Assistance

591-1-1-.26(9) - Please monitor the playground area for the following hazardous items:

- Normal wear and tear of the fence surrounding the playground areas.
- Normal wear and tear of playground equipment (i.e., chipped paint,etc.).
- Monitor resilient surface for normal wear and tear.
- Check playground area after inclement weather for any hazards such (i.e., limbs, debris, etc)
- Electrical boxes which are attached to the outside of the building ensure no protruding wires, nor holes in which a child could possibly place a finger/hand inside the box

POI (Plan of Improvement)

Consultant discussed with the director to ensure to conduct playground check routinely. Consultant emailed a playground checklist during visit.

Correction Deadline: 1/7/2025

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Consultant observed proper diapering procedures on this date.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**N/A****Comment**

Per director the center currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

. Consultant discussed with director to ensure parents denote an emergency contact and doctor's information for vehicle emergency form.

Comment

A current/completed inspection was observed for all vehicle #DWF854 used for transporting children on this date, vehicle inspection conducted on May 2, 2024.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Consultant observed proper infant sleeping position on this date.

Comment

591-1-1-.30(1)(a)3 - Ensure to monitor sheets for normal wear and tear, replace if needed.

Correction Deadline: 1/7/2025

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Consultant observed staff to have satisfactory criminal record checks electronically on this date.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.