



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/7/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:10 AM **Departure:** 12:30 PM

**CCLC-49570**

**Cassy's Little Angels Childcare Center**

4733 Rockbridge Road Stone Mountain, GA 30083 DeKalb County  
(470) 346-2133 cassy7888@yahoo.com

Regional Consultant

Jessica Johnson

Phone: (770) 357-5090

Fax:

jessica.johnson@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/07/2023                  | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 11/07/2023                  | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/18/2023                  | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room                            | Age Group                          | Staff                          | Children | NC/C                                                                                      | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes               |
|--------------------------------|---------------------------------|------------------------------------|--------------------------------|----------|-------------------------------------------------------------------------------------------|------------|--------------|------------|--------------|---------------------|
| Main                           | A - 1st Left - 3 & 4            | Infants                            | 1                              | 1        | C                                                                                         | 13         | C            | NA         | NA           | Free Play           |
| Main                           | B -Left Back- 1 & 2             | Two Year Olds                      | 1                              | 7        | C                                                                                         | 16         | C            | NA         | NA           | Free Play,Breakfast |
| Main                           | C - Left- Infants               | One Year Olds                      | 1                              | 6        | C                                                                                         | 15         | C            | NA         | NA           | Free Play           |
| Main                           | D - Right 3's                   | Three Year Olds and Four Year Olds | 1                              | 11       | C                                                                                         | 12         | C            | NA         | NA           | Free Play           |
| Main                           | E - Back Right School Age/ Cafe | Six Year Olds and Over             | 1                              | 1        | C                                                                                         | 12         | C            | 17         | C            | Breakfast           |
| Total Capacity @35 sq. ft.: 68 |                                 |                                    | Total Capacity @25 sq. ft.: 68 |          | Building @35 capacity limited by Fire Marshall Limitations                                |            |              |            |              |                     |
| Total # Children this Date: 26 |                                 |                                    | Total Capacity @35 sq. ft.: 68 |          | Total Capacity @25 sq. ft.: 68 Building @25 capacity limited by Fire Marshall Limitations |            |              |            |              |                     |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | Playground | 79                   | C                     |

**Comments**

An on-site incident investigation was conducted on November 7, 2023. Background checks were all reviewed on November 7, 2023. Investigative findings were concluded on November 7, 2023.

Plan of Improvement: Developed This Date 11/07/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

Wanda McRoy, Program Official

Date

Jessica Johnson, Regional Consultant

Date



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**(Findings Report)**

**Date:** 11/7/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:10 AM **Departure:** 12:30 PM

**CCLC-49570**

**Cassy's Little Angels Childcare Center**

4733 Rockbridge Road Stone Mountain, GA 30083 DeKalb County  
(470) 346-2133 cassy7888@yahoo.com

Regional Consultant

Jessica Johnson

Phone: (770) 357-5090

Fax:

jessica.johnson@decal.ga.gov

**Mailing Address**

Same

The following information is associated with a Complaint Investigation Follow Up:

|  | Facility |
|--|----------|
|--|----------|

**591-1-1-.06 Bathrooms**

**Met**

**Correction Deadline: 8/21/2023**

**Corrected on 11/7/2023**

**.06(4) - Citation corrected. The Consultant observed the windows cracked in the restroom.**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that diaper wipes and Vaseline were observed in the cubbies in classroom C-Left-infants accessible to children in care.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 11/7/2023**

**Correction Deadline: 9/1/2023**

**Corrected on 11/7/2023**

**.25(3) - Citation corrected. No hazards observed.**

**Technical Assistance**

591-1-1-.25(3) - The Consultant discussed with the Owner replacing the ceiling tile above the white cubbies in classroom E-Back Right School Age/Cafe.

**Correction Deadline: 11/7/2023**

**591-1-1-.25 Physical Plant-Structural/Mechanical**

**Not Met**

**Finding**

591-1-1-.25(14) requires the Center to be lighted with a minimum of twenty-five foot candles of illumination except during rest periods. Areas used for napping shall be lit dimly. Not all rooms were appropriately illuminated when it was determined based on observation that three lights were not working in classroom E-Back Right School Age Cafe.

**POI (Plan of Improvement)**

To ensure that appropriate lighting is provided, the center will replace the light bulbs in classroom E-Back Right and the boys restroom across from classroom D-Right.

**Correction Deadline: 12/18/2023**

**Recited on 11/7/2023**

**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that a four deck paper storage tower was observed on the playground accessible to children in care.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 11/17/2023**

**Technical Assistance**

591-1-1-.26(9) - The Consultant discussed with the Owner removing the pinecones from the playground area.

**Correction Deadline: 11/7/2023**

**Policies and Procedures****591-1-1-.22 Parental Access****Technical Assistance****Technical Assistance**

591-1-1-.22 - The Consultant discussed with the Owner that the Center must permit the custodial Parent(s) of the child access to all child care areas of the Center at any time the child is in attendance. The custodial Parent(s) shall make his or her presence known to Center Staff prior to removing the child from the Center.

**Correction Deadline: 11/7/2023**

**Staff Records****Records Reviewed: 8****Records with Missing/Incomplete Components: 1**

Staff # 4

Not Met

Date of Hire: 11/07/2023

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Not Met****Comment**

591-1-1-.09(1) - Please ensure that all independent contractors and or volunteers who work less than once every 90 days or other individuals who do not require a CBC must be supervised at all times by center staff.

**Finding**

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of records that staff # 5 did not have the most recently issued determination letter ported electronically prior to being present at the center.

**POI (Plan of Improvement)**

**IMMEDIATE CORRECTION** - The Center will check to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will check to ensure CRC rules are maintained.

**Correction Deadline: 11/7/2023**

---

**591-1-1-.14 First Aid & CPR**

**Met**

**Correction Deadline: 9/17/2023**

**Corrected on 11/7/2023**

**.14(2) - Citation corrected. The Consultant observed staff #3 first aid and CPR on file on this date.**

---

**591-1-1-.33 Staff Training**

**Met**

**Correction Deadline: 9/17/2023**

**Corrected on 11/7/2023**

**.33(3) - Citation corrected. The Consultant observed staff #3 health and safety orientation on file on this date.**

---

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

**Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that there was a brief break in watchful oversight when a student was observed in the restroom across the hall from classroom D-Right 3's without adult supervision. It was further determined based on observation that a student was observed in the hallway standing at the entrance to classroom B-Left Back 1& 2. It was also determined based on observation that a student was observed leaving classroom B-Left Back 1 & 2 walking towards the front office.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 11/7/2023**

**Recited on 11/7/2023**