



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/22/2026 **VisitType:** Complaint Investigation & Monitoring Visit

Arrival: 10:45 AM **Departure:** 2:00 PM

CCLC-56665
Primrose School at Macland Pointe
1815 Macland Road Marietta, GA 30064 Cobb County
(770) 425-0035

Regional Consultant
Kaiyah Werts
Phone: (404) 615-2155
Fax:
kaiyah.werts@decal.ga.gov

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/22/2026	Complaint Investigation & Monitoring Visit	Good Standing	
05/19/2026	Licensing Study	Good Standing	
10/28/2025	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Infants	3	9	C	13	C	NA	NA	Feeding,Lunch, Free Play,Nap
Main	1R	One Year Olds	3	12	C	15	C	NA	NA	Lunch
Main	2L	Two Year Olds	3	18	C	19	C	NA	NA	Circle Time,Music
Main	2R	Four Year Olds and Five Year Olds	2	16	C	20	C	NA	NA	Free Play
Main	3L	One Year Olds	2	11	C	14	C	NA	NA	Free Play
Main	3R	Two Year Olds and Three Year Olds	2	17	C	20	C	NA	NA	Circle Time
Main	4L	Four Year Olds and Five Year Olds	1	15	C	15	C	NA	NA	Free Play
Main	4R	Three Year Olds and Four Year Olds	2	14	C	21	C	NA	NA	Free Play
Main	5L	Three Year Olds and Four Year Olds	2	14	C	19	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 156			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 126		Total Capacity @35 sq. ft.: 156			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
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Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
13	12	35	37	15	0	20

Comments

Consultant conducted a monitoring visit and a complaint investigation. The complaint investigation was not closed on this date. Consultant discussed the report and addressed any questions or concerns.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Technical Assistance**

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Equipment and furniture observed to be properly secured, as applicable.

Technical Assistance

591-1-1-.12(2) - Discussed with the Director to monitor the colorful plush blocks and the colorful plush climbing equipment for any rips or tears.

Correction Deadline: 7/22/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Technical Assistance**

Comment

The Center appeared clean and well maintained on this date.

Technical Assistance

591-1-1-.25(13) - Discussed with the Director to please ensure cabinets that store staff members personal bags and baby wipes, labeled keep out of reach of children, are locked at all times.

Correction Deadline: 7/22/2026

591-1-1-.26 Playgrounds(CR) **Technical Assistance**

Comment

Playground observed to be clean on this date.

Technical Assistance

591-1-1-.26(9) - Discussed with the Director to ensure that the slide on the preschool playground was free of any cracks. It was also discussed to repair the peeled tape that was on the slide.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)**

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Not Evaluated

Comment

The Provider currently does not dispense or administer medication unless it was an emergency.

Safety**591-1-1-.11 Discipline(CR)**

Met

Comment

Age-appropriate discussion and redirection observed.

591-1-1-.36 Transportation(CR)

Not Evaluated

Comment

Center does not provide routine transportation during the summer months.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

Comment

Discussed SIDS and infant sleeping position.

Staff Records**Records Reviewed: 31****Records with Missing/Incomplete Components: 1**

Staff # 22

Not Met

Date of Hire: 04/28/2026

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided four files for employees hired since last visit.

Correction Deadline: 5/19/2026**Corrected on 7/22/2026****.09(1)(j) - The previous citation was observed corrected on this date. Consultant observed all staff members with a satisfactory comprehensive background check assigned to the center's license on this date.****591-1-1-.14 First Aid & CPR(CR)**

Not Met

Finding

591-1-1-.14(1)(b) requires the training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. It was determined based on review of records 1 of 331 staff members was missing evidence of a completed cardiopulmonary resuscitation (CPR) and First Aid certificate at the time of the visit.

POI (Plan of Improvement)

All caregiver Staff must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 7/25/2026

Recited on 7/22/2026

591-1-1-.33 Staff Training

Met

Correction Deadline: 6/18/2026

Corrected on 7/22/2026

.33(3)(a)-(k) - The previous citation was observed corrected on this date. Consultant observed all staff who were missing evidence of a completed 10 hour Health and Safety Orientation Training to have a completed certificate.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.