



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/22/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:50 AM **Departure:** 3:30 PM

**CCLC-54998**

**Primrose School of Smyrna West**

661 Church Road Smyrna, GA 30082 Cobb County  
(678) 217-4455 dnash@primrosesmyrnawest.com

Special Investigations Unit Sr. Specialist

Tracey Caine

Phone: (706) 497-1536

Fax: (404) 567-6041

tracey.caine@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** No

| <u>Compliance Zone Designation</u> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 05/22/2025                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/25/2025                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 09/24/2024                         | Monitoring Visit                  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                    |                                   |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building | Room           | Age Group                          | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                  |
|----------|----------------|------------------------------------|-------|----------|------|------------|--------------|------------|--------------|------------------------|
| Main     | A- L1          | Infants and One Year Olds          | 3     | 10       | C    | 12         | C            | NA         | NA           | Floor Play,Music       |
| Main     | B- L2          | One Year Olds                      | 2     | 6        | C    | 12         | C            | NA         | NA           | Floor Play             |
| Main     | C- L3          | One Year Olds and Two Year Olds    | 2     | 12       | C    | 14         | C            | NA         | NA           | Snack                  |
| Main     | D- L4          | One Year Olds and Two Year Olds    | 3     | 9        | C    | 17         | C            | NA         | NA           | Circle Time            |
| Main     | E- L5          | Two Year Olds                      | 2     | 8        | C    | 17         | C            | NA         | NA           | Transitioning          |
| Main     | F- L6          | Three Year Olds and Four Year Olds | 3     | 17       | C    | 25         | C            | NA         | NA           | Story                  |
| Main     | G- R5          |                                    | 0     | 0        | C    | 25         | C            | NA         | NA           |                        |
| Main     | H- R4          |                                    | 0     | 0        | C    | 26         | C            | NA         | NA           |                        |
| Main     | I- R3          |                                    | 0     | 0        | C    | 27         | C            | NA         | NA           |                        |
| Main     | J- R2          | Four Year Olds and Five Year Olds  | 2     | 16       | C    | 25         | C            | NA         | NA           | Transitioning          |
| Main     | K- R1          | Four Year Olds and Five Year Olds  | 2     | 13       | C    | 13         | C            | NA         | NA           | Free Play              |
| Main     | L- L1 New wing | Two Year Olds                      | 3     | 13       | C    | 18         | C            | NA         | NA           | Circle Time            |
| Main     | M- L2 New wing | Infants                            | 4     | 10       | C    | 18         | C            | NA         | NA           | Nap,Floor Play,Feeding |
| Main     | N- L3 New wing | Two Year Olds and Three Year Olds  | 1     | 6        | C    | 18         | C            | NA         | NA           | Free Play              |

Total Capacity @35 sq. ft.: 267

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 120

Total Capacity @35 sq. ft.: 267

Total Capacity @25 sq. ft.: 0

| Building | Playground           | Playground<br>Occupancy | Playground<br>Compliance |
|----------|----------------------|-------------------------|--------------------------|
| Main     | 4+ Playground        | 71                      | C                        |
| Main     | Infant Playground    | 11                      | C                        |
| Main     | Preschool Playground | 44                      | C                        |
| Main     | Toddler Playground   | 51                      | C                        |

#### **Comments**

05-22-25: The purpose of today's visit was to conduct an investigative site visit and follow up on previous citations.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

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The following information is associated with a CI FollowUp:

|  |  | Facility |
|--|--|----------|
|--|--|----------|

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following hazards were present on the playground: Left back playground had four metal tan and green poles that had paint that was chipping.

**POI (Plan of Improvement)**

The Center will have a contractor paint all areas of the four metal tan and green poles that have paint that is chipping.

**Correction Deadline: 6/30/2025**

**Prior Visits: 03/25/2025**

**Recited on 5/22/2025**