



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 10/3/2023 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 10:50 AM **Departure:** 2:00 PM

**CCLC-48755**

**Bright Promises of Hartwell**

92 Maret Drive Hartwell, GA 30643 Hart County  
 (706) 376-2068 stoneapril610@gmail.com

**CCS Coordinator**

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@dec.al.ga.gov

**Mailing Address**

92 Maret Street  
 Hartwell, GA 30643

**Quality Rated:** ★

| <b>Compliance Zone Designation</b> |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10/03/2023                         | Incident Investigation/Monitoring Visit   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/23/2023                         | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 02/20/2023                         | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room             | Age Group                                                    | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                            |
|--------------------------------|------------------|--------------------------------------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|----------------------------------|
| Main                           | A-1R Infants     | Infants and One Year Olds                                    | 2     | 7        | C                             | 12         | C            | NA         | NA           | Nap,Floor Play,Feeding,Free Play |
| Main                           | B-1L Back        |                                                              | 0     | 0        | C                             | 9          | C            | NA         | NA           | Not In Use                       |
| Main                           | C-1L front       | One Year Olds and Two Year Olds                              | 2     | 11       | C                             | 11         | C            | NA         | NA           | Lunch                            |
| Main                           | D-Left hall 1R   | Two Year Olds and Three Year Olds                            | 2     | 11       | C                             | 24         | C            | NA         | NA           | Lunch                            |
| Main                           | E-left hall back | Four Year Olds and Five Year Olds and Six Year Olds and Over | 1     | 15       | C                             | 24         | C            | NA         | NA           | Lunch                            |
| Total Capacity @35 sq. ft.: 80 |                  |                                                              |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                                  |
| Total # Children this Date: 44 |                  |                                                              |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                                  |

| Building | Playground            | Playground Occupancy | Playground Compliance |
|----------|-----------------------|----------------------|-----------------------|
| Main     | Back left Playground  | 25                   | C                     |
| Main     | Back Right Playground | 14                   | C                     |
| Main     | Front Playground      | 55                   | C                     |

### Comments

The purpose of this visit was to conduct an incident investigation and monitoring visit and to follow-up on the previous visit conducted on May 9, 2023.

Plan of Improvement: Developed This Date 10/03/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**

---

Wakenda Bullard, Program Official

Date

---

Margarita Collier, CCS Coordinator

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 10/3/2023 VisitType: Incident Investigation/Monitoring Visit Arrival: 10:50 AM Departure: 2:00 PM

CCLC-48755

Bright Promises of Hartwell

92 Maret Drive Hartwell, GA 30643 Hart County  
(706) 376-2068 stoneapril610@gmail.com

CCS Coordinator

Margarita Collier

Phone: (770) 342-7934  
Fax: (678) 891-5989  
margarita.collier@decal.ga.gov

Mailing Address

92 Maret Street  
Hartwell, GA 30643

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 2/20/2023

Corrected on 10/3/2023

The previous citation was observed to be corrected. The consultant did not observe any children to be placed and sitting in any confined equipment for more than 15 minutes.

Correction Deadline: 2/20/2023

Corrected on 10/3/2023

The previous citation was observed to be corrected. The consultant did not observe any staff members to engage in or allow children or other adults to in engage in activities that could be detrimental to the children's health and/or well-being.

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

Please ensure to monitor toys and equipment for normal wear and tear.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 2/20/2023

Corrected on 10/3/2023

The previous citation was observed to be corrected. The consultant observed five of five children's files to have the required documentation for the release to persons and the physicians name and contact information.

## Facility

### 591-1-1-.19 License Capacity(CR)

Met

#### Comment

Licensed capacity observed to be routinely met by center.

### 591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

#### Technical Assistance

Please be mindful to keep items that pose a hazard inaccessible to children.

### 591-1-1-.26 Playgrounds(CR)

Not Met

#### Technical Assistance

Please monitor the playground area for the following hazardous items:

- Exposed tree roots.
- Biting and/or stinging insects (i.e., bees, ants, etc.).
- Normal wear and tear of the fence surrounding the playground areas.
- Normal wear and tear of playground equipment (i.e., chipped paint, etc.).
- Excessive leaves, sweet gum tree balls, etc.
- Refluff resilient surface as needed.
- Standing water in and/or around playground equipment and/or toys.

#### Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the bucket swing poles contained chipped blue paint and the red, yellow, teal, blue, and red, "Little Tikes" sliding platform was not secured to the sliding structure located on the front-left side of the back right playground. The swing seat poles, merry-go-round, and the blue tunnel contained chipped paint located on the front-left side of the back left playground. Two red and gray tricycles contained a broken seat located next to the blue tunnel on the front-left side of back left playground.

#### POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 10/13/2023

## Health and Hygiene

### 591-1-1-.07 Children's Health

Met

Correction Deadline: 2/20/2023

Corrected on 10/3/2023

The previous citation was observed to be corrected. The consultant did not observe any children to have their pacifier attached to their persons.

### 591-1-1-.10 Diapering Areas & Practices(CR)

Technical Assistance

#### Technical Assistance

Please ensure to monitor the diaper changing pad for normal wear and tear.

**Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.20 Medications(CR)****Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures****591-1-1-.21 Operational Policies & Procedures****Not Met****Finding**

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on review of records that the center did not have documentation of emergency lock-down drills conducted within the first six months of 2023.

**POI (Plan of Improvement)**

The Center will hold the drills as required and keep the documentation of the drills on file for two years. The consultant will also email the center a copy of the emergency drill form that includes fire, tornado, and lock-down drills.

**Correction Deadline: 10/3/2023****Recited on 10/3/2023****Safety****591-1-1-.36 Transportation(CR)****Not Evaluated****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Correction Deadline: 2/20/2023****Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed the crib mattresses to be clean and in good repair.

**Correction Deadline: 2/20/2023****Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed the crib sheets to be clean and tight fitting on each assigned crib mattress in the infant classroom.

**Correction Deadline: 2/20/2023****Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed all sleeping infants to be placed in their assigned cribs for nap time.

**Staff Records**

---

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit was conducted on May 9, 2023.

---

**591-1-1-.14 First Aid & CPR****Technical Assistance****Technical Assistance**

Please ensure that all staff members hired after October 3, 2023, completes their first aid and CPR training within the first 90-days of their date of hire.

**Correction Deadline: 3/22/2023**

**Corrected on 10/3/2023**

The previous citation was observed to be corrected. The previously cited staff member is no longer employed with the center.

---

**591-1-1-.33 Staff Training****Defer**

**Correction Deadline: 2/21/2023**

**Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed the previously cited staff members to have evidence of their orientation checklist form on file.

**Defer**

The previous citation was deferred.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 3/22/2023**

---

**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

---

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met**

**Correction Deadline: 2/20/2023**

**Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed all four-year-old children to be housed with children four-year-old and older in classroom E-Left Hall Back. The consultant did not observed children three-year-old and older housed in the infant classroom (A-1R Infants).

The following information is associated with a Incident Investigation Visit:

|                           |
|---------------------------|
| <b>Health and Hygiene</b> |
|---------------------------|

---

**591-1-1-.17 Hygiene(CR)****Met**

**Correction Deadline: 2/20/2023**

**Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed the staff members to keep the children clean, dry and comfortable while present for care at the center.

|               |
|---------------|
| <b>Safety</b> |
|---------------|

---

**591-1-1-.11 Discipline(CR)****Met****Correction Deadline: 2/28/2023****Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed staff members to provide a positive learning environment and redirect the children's behavior as needed.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

---

**591-1-1-.32 Supervision(CR)****Met****Correction Deadline: 2/28/2023****Corrected on 10/3/2023**

The previous citation was observed to be corrected. The consultant observed all staff members to provide watchful oversight and direct attention to the children's needs during the visit.