



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/3/2026 **VisitType:** Complaint Investigation & Licensing **Arrival:** 7:30 AM **Departure:** 3:20 PM
 Study POI Follow Up

CCLC-4084
Children's Best Learning Center
 998 Lake Joy Road Warner Robins, GA 31088 Houston County
 (478) 953-8676

Regional Consultant
 Charlene Story
 Phone: (770) 405-7942
 Fax: (770) 408-0759
 charlene.story@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/03/2026	Complaint Investigation & Licensing Study POI Follow Up	Good Standing	
12/18/2025	Complaint Closure	Support	
12/18/2025	Complaint Investigation Follow Up	Support	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	200	Two Year Olds	1	5	C	21	C	NA	NA	Breakfast
Main	100 A	Infants	1	2	C	12	C	NA	NA	Floor Play
Main	100 B		0	0	C	9	C	NA	NA	
Main	101	One Year Olds	1	7	C	21	C	NA	NA	Breakfast
Main	201	Three Year Olds	1	7	C	21	C	NA	NA	Free Play
Main	300	Three Year Olds and Four Year Olds	1	11	C	20	C	NA	NA	Art
Main	400	Four Year Olds	1	7	C	22	C	NA	NA	Free Play
Main	500	Three Year Olds and Six Year Olds and Over	2	14	C	27	C	NA	NA	Free Play
Main	600	Two Year Olds	1	5	C	10	C	NA	NA	Breakfast
Main	601	One Year Olds and Two Year Olds	1	5	C	10	C	NA	NA	Breakfast
Main	602	One Year Olds	1	8	C	10	C	NA	NA	Breakfast,Free Play
Main	603	Two Year Olds	1	8	C	24	C	NA	NA	Free Play,Breakfast
Total Capacity @35 sq. ft.: 207					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 79					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front Playground	17	C
Main	B - Back Right Playground	78	C
Main	C - Back Left Playground	100	C

Comments

Children files, staff records which included training, pediatric cpr and first aid, transportation records, emergency drills, emergency preparedness plan, policy and procedures and first aid kits were available for the consultant to review on this date.

An exit conference discussing the Licensing study report was conducted with the Director on this date. An email with the Licensing study report attached was sent to the Director for signature on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation & Licensing Study POI Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Technical Assistance

Technical Assistance

591-1-1-.03(1) - Consultant discussed with the Director to ensure all classrooms have current lesson plans posted each week.

Correction Deadline: 2/3/2026

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Equipment and furniture observed to be properly secured on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Parent agreements observed obtained/completed.

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)	Met
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Comment

Licensed capacity observed to be met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)	Met
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Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

591-1-1-.26 Playgrounds(CR)	Defer
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Defer

591-1-1-.26(6)-Provider has section off equipment with yellow tape and has a supervision plan put in place to prevent the children from having access to the equipment. Replacement stairs are estimated to be delivered by February 11, 2026. Once repairs have been made, the Director will email pictures to the consultant. In addition, a supervision plan has been emailed to the consultant for preventing children access to the equipment.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 1/1/2026

Correction Deadline: 12/18/2025

Corrected on 2/3/2026

.26(9) - This citation was observed to be corrected on this date. The pipe barrier had been repaired and the gap was observed to be closed on this date.

Food Service

591-1-1-.15 Food Service & Nutrition	Technical Assistance
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Technical Assistance

591-1-1-.15(1) - Consultant discussed with the Provider to ensure the menu meets the USDA guidelines. Ensure whole grains are listed on the menu.

Correction Deadline: 2/3/2026

591-1-1-.18 Kitchen Operations	Met
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Comment

Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)	Met
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Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR)	N/A
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Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures	Met
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Comment

Program observed complete emergency drills

Policy and Procedures were observed to be updated reflecting prevention of Shaken Baby Syndrome, Abusive Head Trauma and suspension and expulsion of children.

591-1-1-.27 Posted Notices**Met****Comment**

Observed all required posted notices.

591-1-1-.29 Required Reporting**Met****Comment**

Thank you for reporting as required.

Safety

591-1-1-.05 Animals**N/A****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date. Consultant inspected bus with tag #PND7691. All seat belts in working order.

Comment

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Met**

Correction Deadline: 1/17/2026

Corrected on 2/3/2026

.14(1) - This citation was observed corrected on this date. All staff were observed to be certified in pediatric CPR and First Aid.

Correction Deadline: 12/18/2025

Corrected on 2/3/2026

.14(2)(b) - This citation was observed to be corrected on this date. All staff were observed to be certified in pediatric CPR and First Aid on this date.

591-1-1-.33 Staff Training

Met

Comment

Documentation observed of required ten (10) hours of annual staff training for the year 2025.

Comment

Complete documentation of transportation observed. on this date.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 12/18/2025

Corrected on 2/3/2026

.32(4) - This citation was observed to be corrected on this date. Consultant did not observed 2-year-old children present with older children in Classroom 500 after the first hour of being opened.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 12/18/2025

Corrected on 2/3/2026

.32(7) - This citation was observed to be corrected on this date. Center staff were observed sitting within an arm's length of children while eating breakfast in all classrooms.