



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/5/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:15 AM **Departure:** 9:45 AM

CCLC-54297

Cozy West Childcare & Learning Center

1263 Augusta West Pky Augusta, GA 30909 Richmond County
(706) 650-0232 cozywestcenter@gmail.com

Regional Consultant

Christina Jennings

Phone: (404) 463-0970

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christina.jennings@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/05/2025	Complaint Investigation Follow Up	Good Standing	
05/15/2025	Monitoring Visit	Good Standing	
04/08/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-First Left 2's	Two Year Olds	1	5	C	28	C	NA	NA	Breakfast
Main	B-Second Left 3's	Three Year Olds	1	6	C	32	C	NA	NA	Centers
Main	C-Back PreK	Six Year Olds and Over	1	12	C	38	C	NA	NA	Centers
Main	D-Second Right 1's	One Year Olds	2	4	C	22	C	NA	NA	Centers
Main	E- First Right- Infants	Infants	1	4	C	11	C	NA	NA	Feeding
		Total Capacity @35 sq. ft.: 131			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 31		Total Capacity @35 sq. ft.: 131			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Play A	48	C
Main	Play B	128	C
Main	Play C	57	C

Comments

The Consultant discussed the findings with the Provider. The complaint investigation was not closed on site due to having to collect further evidence.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.12(4) - Previous citation observed to be corrected in that the Consultant observed the Pre-K classroom door to be secured on this date.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.25(13) - Previous citation observed to be corrected in that the Consultant observed Classroom B, Classroom C, and Classroom D to be free of hazards on this date.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that there was a leaking pipe in an unlocked bathroom cabinet in classroom C-Back PreK that dripped into the wood causing damage and into a bowl under the sink.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 6/27/2025

Recited on 6/5/2025

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.15(2)(c) - Previous citation observed to be corrected in that the Consultant observed staff feeding three out of three infants from each infant's individual spoon and individual container in Classroom E on this date.

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.17(8) - Previous citation observed to be corrected in that the Consultant observed proper handwashing on this date.

591-1-1-.20 Medications(CR)

Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.20(1) - Previous citation observed to be corrected in that the Consultant observed completed documentation of medication authorization on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.30(1)(a)3 - Previous citation observed to be corrected in that the Consultant observed five out of five crib sheets to be tight-fitting as required on this date.

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.30(2)(c) - Previous citation observed to be corrected in that the Consultant did not observe infants to be asleep in equipment other than safety-approved cribs on this date.

Staff Records

591-1-1-.33 Staff Training

Met

Correction Deadline: 5/15/2025

Corrected on 6/5/2025

.33(1) - Previous citation observed to be corrected in that the Consultant observed documentation of orientation for Staff #1, Staff #3, Staff #4, Staff #10, and Staff #12 on this date.