**Bright from the Start Georgia Department of Early Care and Learning**
**2 Martin Luther King Jr. Drive SE, 670 East Tower**
**Atlanta, GA 30334**
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/23/2024 **VisitType:** Licensing Study **Arrival:** 10:20 AM **Departure:** 3:00 PM

**CCLC-125**
**Sheltering Arms - East Point Center**
2257 Mulberry Street East Point, GA 30344 Fulton County
(404) 767-4718 awynn@shelteringarmsforkids.com

Process & QI Unit Consultant
Jeanne Noble-Duncan
Phone: (404) 656-5957
Fax: (404) 478-8021
jeanne.noble-duncan@decal.ga.gov
Joint with: Stacy Whitten

**Mailing Address**
Same

Quality Rated: ★ ★

| Compliance Zone Designation | | |
|---|---|---|
| 04/23/2024 | Licensing Study | Good Standing |
| 06/30/2023 | Complaint Closure | Good Standing |
| 06/21/2023 | Complaint Investigation Follow Up | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.
**Support** - Program performance is demonstrating a need for improvement in meeting rules.
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|---|---|---|---|---|---|---|---|---|---|---|
| Main | # 1 infants | Infants and One Year Olds | 2 | 5 | C | 20 | C | NA | NA | Floor Play |
| Main | # 10 Pre K | | 0 | 0 | C | 28 | C | NA | NA | |
| Main | # 11 Pre K | | 0 | 0 | C | 28 | C | NA | NA | |
| Main | # 12 Pre K | | 0 | 0 | C | 28 | C | NA | NA | |
| Main | # 13 Preschool | Three Year Olds and Four Year Olds | 2 | 16 | C | 28 | C | NA | NA | Centers |
| Main | # 14 Preschool | Three Year Olds and Four Year Olds | 3 | 13 | C | 28 | C | NA | NA | Art |
| Main | # 15 three -four | Three Year Olds and Four Year Olds | 2 | 12 | C | 28 | C | NA | NA | Outside |
| Main | # 16 three-four | Three Year Olds and Four Year Olds | 2 | 12 | C | 28 | C | NA | NA | Outside |
| Main | # 2 infants | Infants and One Year Olds | 2 | 6 | C | 16 | C | NA | NA | Outside |
| Main | # 3 one | One Year Olds and Two Year Olds | 2 | 7 | C | 20 | C | NA | NA | Outside |
| Main | # 4 one | One Year Olds and Two Year Olds | 2 | 9 | C | 21 | C | NA | NA | Outside |
| Main | # 5 | Two Year Olds and Three Year Olds | 1 | 10 | C | 20 | C | NA | NA | Transitioning,Outside |
| Main | # 6 two | Two Year Olds and Three Year Olds | 2 | 6 | C | 20 | C | NA | NA | Free Play |
| Main | # 7 Pre K | GA PreK | 1 | 11 | C | 28 | C | NA | NA | Circle Time |
| Main | # 8 Pre K | Four Year Olds and Five Year Olds | 2 | 10 | C | 28 | C | NA | NA | Outside |

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| Main | # 9 three-four | Four Year Olds and Five Year Olds | 1 | 14 | C | 28 | C | NA | NA | Centers |
| | | Total Capacity @35 sq. ft.: 397 | | | Total Capacity @25 sq. ft.: 0 | | | | | |
| Total # Children this Date: 131 | | Total Capacity @35 sq. ft.: 397 | | | Total Capacity @25 sq. ft.: 0 | | | | | |

| Building | Playground | Playground Occupancy | Playground Compliance |
|---|---|---|---|
| Main | Playground A | 14 | C |
| Main | Playground B | 37 | C |
| Main | Playground C | 79 | C |
| Main | Playground D | 218 | C |

**Comments**
The purpose of this visit was to contact a Licensing Study and follow-up on previous citation.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)







**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk a1 855-800-7747 or** qualityrated@decal.ga.gov **for more information. Free techincal assistance is available!**

| | |
|---|---|
| Angela Wynn, Program Official | Date |
| Stacy Whitten, Process & QI Unit Consultant | Date |
| Jeanne Noble-Duncan, Process & QI Unit Consultant | Date |

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**(Findings Report)**

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Same

**The following information is associated with a Licensing Study:**

## Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** **Met**

**Comment**
A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **N/A**

**Comment**
Center does not provide swimming activities.

## Children's Records

**591-1-1-.08 Children's Records** **Met**

**Comment**
Records were observed to be complete and well organized.

## Facility

**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**
Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Comment**
Center appears clean and well maintained.

**Comment**
Please be mindful to keep items that pose a hazard inaccessible to children.

**591-1-1-.26 Playgrounds(CR)** **Technical Assistance**

**Comment**
Playground observed to be clean and in good repair.

**Technical Assistance**
591-1-1-.26(4) - The consultant discussed with the Director to monitor the fencing on the back left playground where it is staring to detach from the ground.

**Correction Deadline: 4/23/2024**

## Food Service

**591-1-1-.15 Food Service & Nutrition** **Met**

**Comment**
Center menu meets USDA guidelines.

## Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**
Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**
Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)** **Met**

**Comment**
Documentation for medication dispensing observed complete.

## Safety

**591-1-1-.05 Animals** **Met**

**Comment**
Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)** **Met**

**Correction Deadline: 7/14/2023**

**Corrected on 4/23/2024**
**.11(2) - The previous citation is corrected , consultant discussed and observed positive learning environment and appropriate discipline through out the center.**

**591-1-1-.13 Field Trips(CR)** **N/A**

**Comment**
Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)** **N/A**

**Comment**
Center does not provide routine transportation.

## Sleeping & Resting Equipment

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Technical Assistance**

**Comment**
Discussed SIDS and infant sleeping position.

**Comment**
Pleasant naptime environment observed.

**Technical Assistance**
591-1-1-.30(1)(b)2 - The consultant discussed with the Director and staff that they are stored to ensure individual use is met.

**Correction Deadline: 4/23/2024**

## Staff Records

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**
Criminal record checks were observed to be complete.

**Comment**
Director provided 15 file(s) for employees hired since last visit.

**591-1-1-.33 Staff Training** **Met**

**Comment**
Documentation observed of required staff training.

**Comment**
Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

**591-1-1-.31 Staff(CR)** **Met**

**Comment**
Staff observed to be compliant with applicable laws and regulations.

## Staffing and Supervision

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**
Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met**

**Comment**
Adequate supervision observed on this date.