



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/21/2026 **VisitType:** Monitoring Visit

**Arrival:** 2:00 PM **Departure:** 5:50 PM

**CCLC-67219**

**The Learning Experience**

285 Old Peachtree Rd NE Suwanee, GA 30024 Gwinnett County  
(470) 266-1111

Regional Consultant

Francine Arnone

Phone: (770) 357-4919

Fax: (770) 357-4918

francine.arnone@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** No

| <u>Compliance Zone Designation</u> |                         |               |
|------------------------------------|-------------------------|---------------|
| 04/21/2026                         | Monitoring Visit        | Good Standing |
| 10/14/2025                         | Initial Licensing Study | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building                       | Room                               | Age Group                       | Staff                           | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes             |
|--------------------------------|------------------------------------|---------------------------------|---------------------------------|----------|-------------------------------|------------|--------------|------------|--------------|-------------------|
| Main                           | 1L-Prepper -Rm-131                 |                                 | 0                               | 0        | C                             | 11         | C            | NA         | NA           | Not In Use        |
| Main                           | 1R-Preschool 1-Rm 106              | Three Year Olds                 | 2                               | 14       | C                             | 35         | C            | NA         | NA           | Transitioning     |
| Main                           | 2L-Infant A-RM130                  |                                 | 0                               | 0        | C                             | 12         | C            | NA         | NA           |                   |
| Main                           | 3L-Infant B-Rm128                  | Infants                         | 3                               | 7        | C                             | 15         | C            | NA         | NA           | Floor Play,Nap    |
| Main                           | 4L-Twaddler-Rm 126                 | One Year Olds and Two Year Olds | 1                               | 6        | C                             | 11         | C            | NA         | NA           | Transitioning,Nap |
| Main                           | 5L-Toddler A-Rm 122                | One Year Olds                   | 1                               | 5        | C                             | 20         | C            | NA         | NA           | Nap               |
| Main                           | 6L-Preschool 2-Rm 120              | Four Year Olds                  | 1                               | 8        | C                             | 23         | C            | NA         | NA           | Nap               |
| Main                           | 7L-Make Believe Blvd-Middle-Rm 116 |                                 | 0                               | 0        | C                             | 0          | C            | NA         | NA           |                   |
| Total Capacity @35 sq. ft.:    |                                    |                                 | 127                             |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                   |
| Total # Children this Date: 40 |                                    |                                 | Total Capacity @35 sq. ft.: 127 |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                   |

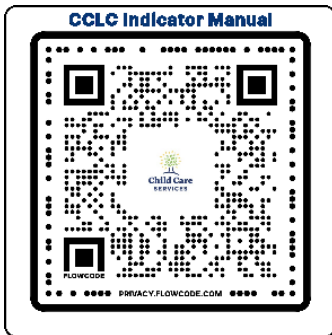
| Building | Playground   | Playground Occupancy | Playground Compliance |
|----------|--------------|----------------------|-----------------------|
| Main     | Playground 1 | 20                   | C                     |
| Main     | Playground 2 | 30                   | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 7                 | 9       | 8       | 13      | 9       | 1                  | 0                 |

## Comments

A copy of this report was provided on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

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Same

The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

N/A

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

Met

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Technical Assistance

**Comment**

The Center appeared clean and well maintained on this date.

**Technical Assistance**

591-1-1-.25(13) - Please ensure that baby wipes are not accessible to children at all times as required.

**Correction Deadline: 4/21/2026**

**591-1-1-.26 Playgrounds(CR)**

Met

**Comment**

Playground observed to be clean and in good repair on this date.

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

Met

**Comment**

Staff stated proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)**

Met

**Comment**

Proper hand washing observed throughout the center on this date.

**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed completed on this date.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

**Staff Records****Records Reviewed: 18****Records with Missing/Incomplete Components: 2**

Staff # 4

Not Met

Date of Hire: 03/27/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-No Record

Staff # 12

Not Met

Date of Hire: 04/13/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-No Record

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR(CR)****Met****Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

**591-1-1-.24 Personnel Records****Not Met****Finding**

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on review of the records that staff # 4, hired on March 27,2026 and staff #12, hired on April 13, 2026 did not have a personnel file on site.

**POI (Plan of Improvement)**

The Center will secure required information for all Personnel. The Center will ensure that complete information is in the personnel file for all Directors, Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance and other Support Staff.

**Correction Deadline: 4/26/2026**

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**591-1-1-.33 Staff Training** **Met**

**Comment**

Please ensure completed orientation checklists are documented and signed.

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**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.