



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/15/2025 **VisitType:** Complaint Investigation & Monitoring Visit

Arrival: 11:10 AM **Departure:** 6:00 PM

CCLC-30341

Primrose School of Lawrenceville North

625 Russell Road Lawrenceville, GA 30043 Gwinnett County
(770) 962-9595 mbeeman@primroselawrencevillenorth.com

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/15/2025	Complaint Investigation & Monitoring Visit	Deficient	
09/25/2024	Licensing Study	Good Standing	
02/20/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	2R- Two's	Two Year Olds and Three Year Olds	2	6	C	18	C	NA	NA	Art
Main	1L Infant/Toddler	Infants and One Year Olds	2	7	C	10	C	NA	NA	Diapering, Floor Play
Main	1R-Toddlers	Two Year Olds	1	5	C	12	C	NA	NA	Free Play
Main	2L Infants		0	0	C	11	C	NA	NA	
Main	3L Pre-k	Four Year Olds and Five Year Olds	1	5	C	21	C	NA	NA	Centers
Main	3R- Three's	Three Year Olds and Four Year Olds	2	10	C	21	C	NA	NA	Centers
Main	4L PRV Pre-K	GA PreK	2	15	C	20	C	NA	NA	Music
Main	4R- Three's		0	0	C	20	C	NA	NA	
Main	5L A/S		0	0	C	18	C	25	C	
Main	5R Kinder/1st grade		0	0	C	14	C	20	C	

Total Capacity @35 sq. ft.: 165

Total Capacity @25 sq. ft.: 165

Total # Children this Date: 48

Total Capacity @35 sq. ft.: 165

Total Capacity @25 sq. ft.: 165

Building	Playground	Playground Occupancy	Playground Compliance
Main	2nd Left PG	39	C
Main	Left Front	21	C
Main	Right Front	29	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
6	2	8	10	32	4	15

Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on September 25, 2024.

Plan of Improvement: To Be Submitted 01/30/2025

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25(13) - Consultant discussed with director to ensure that hand sanitizer is stored out of reach of children in classroom 4L.

Correction Deadline: 1/15/2025

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that there was a gap measuring approximately five and a half inches under the front gate where there is a curb cut on playground Left Front.

Correction Deadline: 1/15/2025

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there was approximately three inches of resilient surfacing around the swings on PG Right Back. Six inches of resilient surfacing was required.

Correction Deadline: 1/17/2025

Recited on 1/15/2025

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Finding

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that two of seven children's bottles were not labeled, and two of seven children's bottles were not labeled with their full name in the classroom 1L.

Correction Deadline: 1/16/2025

Recited on 1/15/2025

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Technical Assistance

Technical Assistance

591-1-1-.17(7) - Consultant discussed with director to ensure that center staff use liquid soap and warm running water to wash infants' hands in classroom 1L.

Correction Deadline: 1/15/2025

Comment

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

Consultant discussed with the director to ensure that staff fill the vehicle checklist in ink and that staff sign their full name when documenting the first and second checks of the vehicle.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on review of records that staff #4, date of hire January 8, 2024, did not have evidence of state-approved transportation training on file.

Correction Deadline: 1/25/2025**Finding**

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that there was an unsecured wooden sign at the the vehicle tag number PB5834.

Correction Deadline: 1/16/2025

Correction Deadline: 1/16/2025

Corrected on 1/15/2025

.36(7)(b) - Consultant observed emergency medical records for all children receiving school transportation services. Consultant discussed with the director to ensure that emergency medical record forms are completely filled out by the parents.

Correction Deadline: 9/26/2024

Corrected on 1/15/2025

.36(7)(c)2. - The previous citation was observed to be corrected. Consultant observed that center staff documented children entering and exiting the vehicle.

Finding

591-1-1-.36(7)(c)3. requires that the driver or other designated person document in writing the date and time of arrival and departure each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center; each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on a review of records that center staff did not document the date of transportation routes conducted to McKendree Elementary, Rock Springs Elementary, Woodward Elementary, and Walnut Grove Elementary on December 16, 2024, December 17, 2024, December 18, 2024, December 19, 2024, December 20, 2024, January 6, 2025, January 7, 2025, January 8, 2024, and January 9, 2024.

Correction Deadline: 1/16/2025

Recited on 1/15/2025

Finding

591-1-1-.36(7)(d)1. requires that the first check be conducted immediately upon unloading the last child at any location including, but not limited to, a field trip destination, arrival at the Center, and the last stop during transportation to home or school. The responsible person on the vehicle shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; sign the passenger transportation checklist (s), indicating all of the children have exited the vehicle; and give the passenger transportation checklist(s) to the second designated Staff person. It was determined based on a review of records that center staff did not document the first check of the vehicle after completing a morning school transportation route to Rock Springs Elementary on December 18, 2024.

Correction Deadline: 1/15/2025

Recited on 1/15/2025

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that center staff did not document the second check of the vehicle after completing afternoon school transportation routes from Rock Springs Elementary, Woodward Elementary, and Walnut Grove Elementary on January 9, 2025.

Correction Deadline: 1/15/2025

Recited on 1/15/2025

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Comment

Staff stated knowledge of infant safe sleep practices.

Technical Assistance

591-1-1-.30(1)(a)3 - Consultant discussed with director that cot sheets were on two crib mattresses in classroom 1L. The cribs were not occupied at the time and center staff stated that they had crib sheets to put on the mattresses.

Correction Deadline: 1/15/2025

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Director provided eight files for employees hired since last visit September 25, 2024.

591-1-1-.33 Staff Training

Technical Assistance

Technical Assistance

591-1-1-.33(1) -Consultant discussed with director that to new employees should receive Initial center orientation prior to being assigned to children or to tasks.

Correction Deadline: 1/15/2025

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Comment

Adequate supervision observed on this date.

Comment

Center observed to maintain appropriate staff:child ratios.

Comment

Adequate supervision observed on this date.