



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/11/2025 **VisitType:** Licensing Study

Arrival: 10:30 AM **Departure:** 1:15 PM

CCLC-58604
Terra School at Serenbe
 255 Prom Field Road Chattahoochee Hills, GA 30268 Fulton
 County
 (770) 463-0081

Regional Consultant
 Jamayka Webb
 Phone: ()
 Fax:
 jamayka.webb@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/11/2025	Licensing Study	Good Standing	
10/16/2024	Licensing Study	Good Standing	
01/11/2024	ILS with Final License Date	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Primary	A	Three Year Olds and Four Year Olds and Five Year Olds and Six Year Olds and Over	2	25	C	40	C	NA	NA	Music
Primary	B	Three Year Olds and Four Year Olds and Five Year Olds and Six Year Olds and Over	2	23	C	40	C	NA	NA	Story
Primary	C	Three Year Olds and Four Year Olds and Five Year Olds and Six Year Olds and Over	2	27	C	30	C	NA	NA	Circle Time
Primary	D		0	0	C	30	C	NA	NA	Not In Use
			Total Capacity @35 sq. ft.: 140			Total Capacity @25 sq. ft.: 0				
Toddler	A	Infants and One Year Olds	2	4	C	12	C	NA	NA	Floor Play
Toddler	B	Infants and One Year Olds	2	7	C	17	C	NA	NA	Nap,Floor Play
Toddler	C	One Year Olds and Two Year Olds and Three Year Olds	2	12	C	18	C	NA	NA	Outside
Toddler	D	Two Year Olds and Three Year Olds	2	13	C	17	C	NA	NA	Outside
			Total Capacity @35 sq. ft.: 64			Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 111			Total Capacity @35 sq. ft.: 204			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Primary	Primary Playground	126	C
Toddler	Toddler Playground	23	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
2	13	18	27	28	0	44

Comments

The Consultant conducted an Exit Conference with the Provider on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 12/11/2025 **VisitType:** Licensing Study

Arrival: 10:30 AM **Departure:** 1:15 PM

CCLC-58604

Terra School at Serenbe

255 Prom Field Road Chattahoochee Hills, GA 30268 Fulton
County
(770) 463-0081

Regional Consultant

Jamayka Webb

Phone: ()

Fax:

jamayka.webb@dec.al.ga.gov

Mailing Address

Same

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

The Center appeared clean and well maintained on this date.

Correction Deadline: 10/18/2024

Corrected on 12/11/2025

.25(13) - The previous citation was observed corrected on this date. There were no cleaning supplies accessible to students.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair on this date.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Comment

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations

Met

Comment

There is no kitchen on site. Meals are provided by the families.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)	Met
---	-----

Comment

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)	Met
-------------------------	-----

Comment

Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR)	Met
-----------------------------	-----

Comment

Documentation for medication dispensing observed completed on this date.

	Safety
--	---------------

591-1-1-.05 Animals	Met
---------------------	-----

Comment

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR)	Met
----------------------------	-----

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)	N/A
-----------------------------	-----

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)	N/A
--------------------------------	-----

Comment

Center does not provide routine transportation.

	Sleeping & Resting Equipment
--	---

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Met
--	-----

Comment

Pleasant naptime environment observed.

	Staff Records
--	----------------------

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
--	-----

Correction Deadline: 10/16/2024

Corrected on 12/11/2025

.09(1)(a) - The previous citation was observed corrected on this date. All staff had a satisfactory Comprehensive Records Check on file.

Correction Deadline: 10/16/2024

Corrected on 12/11/2025

.09(1)(c) - The previous citation was observed corrected on this date. All staff had a satisfactory Comprehensive Records Check on file.

591-1-1-.14 First Aid & CPR(CR)	Met
---------------------------------	-----

Comment

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.33 Staff Training	Met
----------------------------	-----

Comment

Documentation observed of required staff training.

Correction Deadline: 11/15/2024

Corrected on 12/11/2025

.33(3)(a)-(k) - The previous citation was observed corrected on this date. Staff were observed to have the required Health and Safety Orientation.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.