Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/29/2026 **VisitType:** Licensing Study **Arrival:** 9:15 AM **Departure:** 2:50 PM

CCLC-63504
Kiddie Kove Learning Center LLC
3675 Butner Rd Atlanta, GA 30349 Fulton County
(470) 749-8832

Regional Consultant
Shameka Dozier
Phone: (404) 387-4995
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shameka.dozier@decal.ga.gov
Joint with: Randi Taylor

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation		
09/29/2026	Licensing Study	Good Standing
03/19/2026	Complaint Closure	Good Standing
03/04/2026	Complaint Investigation & Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Infants and 1's	Two Year Olds	1	10	C	8	NC	NA	NA	Transitioning
Main	B - Infants and 1's	Infants	1	6	C	11	C	NA	NA	Floor Play
Main	c - 1's and 2's	One Year Olds and Two Year Olds	2	11	C	12	C	NA	NA	Free Play
Main	D - 1's and 2's		0	0	C	11	C	NA	NA	
Main	E - 3's and 4's	Three Year Olds and Four Year Olds	1	15	C	15	C	NA	NA	Centers,Free Play
Main	F - 3's and 4's	Three Year Olds and Four Year Olds	1	14	C	15	C	NA	NA	Art
Main	G - 2's	Two Year Olds and Three Year Olds	1	8	C	15	C	NA	NA	Music
Main	H - 2's	Two Year Olds	1	10	C	15	C	NA	NA	Transitioning
		Total Capacity @35 sq. ft.: 102				Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 74		Total Capacity @35 sq. ft.: 102				Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	All ages/ A	11	C
Main	All ages/ B	12	C
Main	All ages/ C	13	C

Enrolled Children					
Infant (0-12 months)	**Toddler (1-2 yrs)**	**Preschool (3-5yrs/full time care)**	**School Age (before/after care only)**	**GA PreK only**	**Summer Only**
12	31	30	0	0	40

Comments
Staff files, staff credentials and staff training was discussed with the director on this date. A one day letter and video affidavit were left and discussed with the director.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities **Met**

Comment
Age-appropriate activities observed throughout the center.

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment
A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records **Met**

Comment
Parent authorizations obtained/completed.

Facility

591-1-1-.06 Bathrooms **Met**

Comment
Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Correction Deadline: 3/4/2026

Corrected on 9/29/2026
.25(13) - All hazards were observed corrected on this date.

591-1-1-.25 Physical Plant-Structural/Mechanical **Not Met**

Finding
591-1-1-.25(14) requires the Center to be lighted with a minimum of twenty-five foot candles of illumination except during rest periods. Areas used for napping shall be lit dimly. Not all rooms were appropriately illuminated. It was determined based on observation that adequate lighting was not maintained during active periods, as the lights were turned off for infants in Classroom A. Most infants were observed crawling/ doing floor play and were not sleeping.

POI (Plan of Improvement)
To ensure that appropriate lighting is provided, the center will ensure that there is adequate lighting during active and quiet periods.

Correction Deadline: 10/29/2026

591-1-1-.26 Playgrounds(CR) **Technical Assistance**

Comment
Discussed maintenance of resilient surface. Please fluff and redistribute.

Technical Assistance
591-1-1-.26(4) - Consultant discussed with the director the importance of ensuring that all playground gates remain closed and securely locked at all times to maintain the safety and security of children.

Correction Deadline: 9/29/2026

Food Service

591-1-1-.15 Food Service & Nutrition **Met**

Comment
Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations **Met**

Comment
Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR) **Met**

Correction Deadline: 3/4/2026

Corrected on 9/29/2026
.20(1) - Previous citation of a staff person applying A&D ointment on an infant and there was no written authorization from the child's physician or parent on file in classroom D was observed to be corrected on this date.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Not Met**

Finding
591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of records that emergency drills were not conducted for the months of April through July 2026. It was further determined that the emergency drill documented for August 2026 reflected an April 2026 date, and the drill documented for September 2026 was recorded on a weekend. In addition, several dates on the emergency drill log appeared to have been altered or written over, making the accuracy of the documentation unable to be verified.

POI (Plan of Improvement)
The Center will hold the drills as required and keep the documentation of the drills on file for two years.

Correction Deadline: 10/4/2026

Safety

591-1-1-.05 Animals **Met**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Correction Deadline: 3/19/2026

Corrected on 9/29/2026
.11(1) - Previous citation is associated with a complaint and was observed to be corrected on this date.

Correction Deadline: 3/19/2026

Corrected on 9/29/2026
.11(2) - Previous citation is associated with a complaint and was observed to be corrected on this date.

591-1-1-.13 Field Trips(CR) **N/A**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **N/A**

Comment
Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Finding
591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that an infant was observed sleeping in a bouncy chair in Classroom A.

POI (Plan of Improvement)
The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

Correction Deadline: 9/29/2026

Staff Records

Records Reviewed: 25 **Records with Missing/Incomplete Components: 2**

Staff # 4 Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 16 Not Met

Date of Hire: 09/14/2026 Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Not Met**

Finding
591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of records that staff #4 with an unknown hire date is within their portability date and was not electronically ported. Consultant observed staff #4 was not present during the visit and is listed as an assistant teacher. It was further observed that staff #16 with a hire date of September 14, 2026 is within their portability date and was not electronically ported. Consultant observed staff #16 was providing therapy service to a child.

POI (Plan of Improvement)
IMMEDIATE CORRECTION - The Center will to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure CRC rules are maintained.

Correction Deadline: 9/30/2026

Recited on 9/29/2026

591-1-1-.09 Criminal Records Check(CR) **Met**

Comment
Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Met**

Correction Deadline: 3/4/2026

Corrected on 9/29/2026
.14(1)(a) - Previous citation of staff #3 and #17 did not have proof of pediatric training being taken within the first 45 days of employment was observed to be corrected on this date as both staff persons are no longer employed at the center. Certified staff was observed.

591-1-1-.33 Staff Training **Met**

Comment
Documentation observed of required staff training.

591-1-1-.31 Staff(CR) **Met**

Comment
Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Correction Deadline: 3/4/2026

Corrected on 9/29/2026
.32(7) - Previous citation of a staff leaving fourteen children with a therapist while they took a child to the restroom for over two minutes was observed to be corrected on this date.