



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/29/2025 **VisitType:** Monitoring Visit

Arrival: 10:25 AM **Departure:** 1:45 PM

CCLC-53452

Pinnacle Pointe Daycare Academy

4910 Jonesboro Road, Bldg 400, Ste 402 Union City, GA 30291
Fulton County
(770) 731-0024

Regional Consultant

Shameka Dozier

Phone: (770) 857-7010

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shameka.dozier@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/29/2025	Monitoring Visit	Good Standing	
02/11/2025	Licensing Study	Good Standing	
01/22/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building B Suite 303	A- 4 year old		0	0	C	25	C	NA	NA	
Total Capacity @35 sq. ft.: 25			Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations					
Main	A- 3 year olds	Three Year Olds and Four Year Olds	2	9	C	27	C	NA	NA	Transitioning
Main	B - 2 year olds	Two Year Olds	3	6	C	24	C	NA	NA	Lunch
Main	C - Infants- 1 year olds	Infants and One Year Olds	3	11	C	23	C	NA	NA	Transitioning, Lunch
Total Capacity @35 sq. ft.: 74			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 26			Total Capacity @35 sq. ft.: 99		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- 6 wks- 4 years	31	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
6	11	12	15	11	3	20

Comments

Crib covers, crib storage, staff files, required reporting, pediatric First Aid and pediatric CPR training within 45 days of employment, operational policies & procedures, initial program orientation, and two hours in evidence based/developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics were discussed with provider on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities

Technical Assistance

Technical Assistance

591-1-1-.03(2) - Consultant discussed with the provider to ensure that all lesson plans are current and posted.

Correction Deadline: 12/29/2025

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation in classroom B, a broom, broom/mop handles, dust pan, and a toilet brush scrubber were being stored in the bathroom and were accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 12/29/2025

Recited on 12/29/2025

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that there was a hole measuring over three inches in the left stall bathroom of classroom B.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 12/29/2025

Correction Deadline: 2/11/2025

Corrected on 12/29/2025

.25(7) - Previous citation of the closet door in the bathroom was not locked and was accessible and the laundry closet on the back wall was not locked and was accessible in Building B was observed to be corrected on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Technical Assistance

Technical Assistance

591-1-1-.10(4) - Consultant discussed with the provider to ensure that all diaper changing surfaces are smooth.

Correction Deadline: 12/29/2025

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 2/11/2025

Corrected on 12/29/2025

.17(7) - Previous citation of two of eight children not washing their hands upon entering the facility in classroom A was observed to be corrected on this date as consultant observed proper hand washing throughout the facility.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Technical Assistance

Technical Assistance

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center. Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.al.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 1/3/2026

591-1-1-.29 Required Reporting

Met

Comment

Discussed reporting requirements.

591-1-1-.05 Animals**Met****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met**

Correction Deadline: 2/21/2025

Corrected on 12/29/2025

.36(3)(a-b) - Previous citation of staff # 3 who is listed as the director not having current transportation training was observed to be corrected as consultant observed current transportation training for staff on this date.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Technical Assistance**

591-1-1-.30(4) - Crib covers and storage was discussed with the provider on this date.

Correction Deadline: 12/29/2025

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

Correction Deadline: 2/11/2025

Corrected on 12/29/2025

.09(1)(a) - Previous citation of staff #8 who is listed as a therapist and did not submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as the portability date was missed was observed to be corrected as consultant observed an up to date satisfactory criminal records check for the staff person.

Correction Deadline: 2/11/2025

Corrected on 12/29/2025

.09(1)(c) - Previous citation of staff #8 who is listed as a therapist having a satisfactory criminal records check and missed their portability date was observed to be corrected as consultant observed an up to date satisfactory criminal records check for the staff person.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Complete first aid kits observed in center and on vehicles on this date.

Technical Assistance

591-1-1-.24(1) - Consultant discussed with the provider to ensure that there is a personnel file for the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year.

Correction Deadline: 1/3/2026

591-1-1-.33 Staff Training**Defer****Technical Assistance**

591-1-1-.33(2)(a)-(n) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 12/30/2025

Defer

591-1-1-.33(5)-Previous citation of staff #1 had eight of ten required annual hours of training for 2024. Staff #2 had zero of ten required annual hours of training for 2024. Staff #3 had zero of ten required annual hours of training for 2024. Staff #5 had four of ten required annual hours of training for 2024. Staff #7 had zero of ten required annual hours of training for 2024. Staff #11 had six of ten required annual hours of training for 2024 will be deferred and observed on the next regulatory visit.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 3/13/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 1/28/2026

591-1-1-.31 Staff(CR)**Met**

Correction Deadline: 2/11/2025

Corrected on 12/29/2025

.31(11) - Previous citation of no sufficient direct-care as there was not enough staff present to cover the office or assist with children as there was only one staff present that was responsible for those duties was observed to be corrected as consultant observed adequate staff present on this visit date.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met**

Correction Deadline: 2/11/2025

Corrected on 12/29/2025

.32(7) - Previous citation of one staff supervising children who had to leave several times to open the front door for parents leaving the children unsupervised in classroom A was observed to be corrected as consultant observed adequate supervision on this date.