



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/16/2026 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM **Departure:** 2:15 PM

**CCLC-47407**

**Reflections Learning Academy #2**

4747 Old Cartersville Rd. Dallas, GA 30132 Paulding County  
(770) 505-8736

Regional Consultant

Kaiyah Werts

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**Mailing Address**

Same

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/16/2026                         | Monitoring Visit  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/22/2025                         | Licensing Study   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 04/30/2025                         | Complaint Closure | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room                  | Age Group                         | Staff | Children | NC/C                            | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                                                      |
|---------------------------------|-----------------------|-----------------------------------|-------|----------|---------------------------------|------------|--------------|------------|--------------|------------------------------------------------------------|
| Main                            | A- 1st Left - L hall  | Infants                           | 2     | 6        | C                               | 16         | C            | NA         | NA           | Nap,Free Play                                              |
| Main                            | B- 2nd Left - L hall  | One Year Olds                     | 2     | 7        | C                               | 17         | C            | NA         | NA           | Free Play                                                  |
| Main                            | C- 3rd Left - L Hall  | One Year Olds                     | 2     | 9        | C                               | 16         | C            | NA         | NA           | Free Play,Circle Time                                      |
| Main                            | D- 4th Left - L Hall  | Two Year Olds                     | 2     | 15       | C                               | 23         | C            | NA         | NA           | Circle Time                                                |
| Main                            | E- 1st Right - L Hall | GA PreK                           | 2     | 20       | C                               | 22         | C            | 30         | C            | Outside                                                    |
| Main                            | F- 1st Left - R Hall  | Two Year Olds                     | 4     | 16       | C                               | 16         | C            | NA         | NA           | Outside                                                    |
| Main                            | G- 2nd Left - R Hall  | Four Year Olds                    | 1     | 15       | C                               | 21         | C            | 30         | C            | Free Play                                                  |
| Main                            | H- 1st Right - R Hall | Three Year Olds                   | 2     | 15       | C                               | 21         | C            | 29         | C            | Circle Time                                                |
| Main                            | I- 2nd Right - R Hall | GA PreK                           | 2     | 17       | C                               | 22         | C            | 30         | C            | Circle Time                                                |
| Main                            | J- 3rd Right - R Hall | GA PreK                           | 2     | 17       | C                               | 21         | C            | NA         | NA           | Circle Time                                                |
| Main                            | K- Back middle        | Four Year Olds and Five Year Olds | 3     | 13       | C                               | 23         | C            | 32         | C            | Circle Time                                                |
| Total Capacity @35 sq. ft.: 218 |                       |                                   |       |          | Total Capacity @25 sq. ft.: 235 |            |              |            |              |                                                            |
| Total # Children this Date: 150 |                       |                                   |       |          | Total Capacity @25 sq. ft.: 235 |            |              |            |              | Building @25 capacity limited by Fire Marshall Limitations |

| Building | Playground     | Playground Occupancy | Playground Compliance |
|----------|----------------|----------------------|-----------------------|
| Main     | C-School Age   | 120                  | C                     |
| Main     | Infant/Toddler | 39                   | C                     |
| Main     | Preschool      | 126                  | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 8                 | 17      | 32      | 31      | 23      | 42                 | 77                |

#### Comments

Consultant discussed the report and addressed any question or concerns.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.12(2) - Discussed with the Director to ensure the sink buckets are placed back in the children's kitchen and the doors attached to the children's kitchen are in good repair. It was further discussed to ensure the child size couches and chair are free from any rips or tears.

**Correction Deadline: 4/16/2026**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Comment**

The Center appeared clean and well maintained on this date.

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation classroom D-4th Left-L Hall had skin protectant cream and baby wipes in a child's backpack accessible to children.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 4/16/2026**

**Technical Assistance**

591-1-1-.25(3) - Discussed with the Director to ensure the sink faucets, in the bathroom, are free of any rust. It was further discussed that the black boarder that held the carpet down, is in good repair.

**Correction Deadline: 4/16/2026**

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**591-1-1-.26 Playgrounds(CR)****Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Comment**

Playground observed to be clean and in good repair on this date.

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**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Technical Assistance****Comment**

Proper diapering procedures observed.

**Technical Assistance**

591-1-1-.10(4) - Discussed with the Director to ensure diapering pad are free of any tears.

**Correction Deadline: 4/16/2026**

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center on this date.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed completed on this date.

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**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.36 Transportation(CR)****Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed on this date.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

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**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Technical Assistance****Comment**

Discussed SIDS and infant sleeping position.

**Technical Assistance**

591-1-1-.30(4) - Discussed with the Director to ensure staff keep mats inaccessible to children until the mats are in use.

**Correction Deadline: 4/16/2026**

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided 11 files for employees hired since last visit.

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**591-1-1-.14 First Aid & CPR(CR)****Met****Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.