



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/12/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:00 AM **Departure:** 1:30 PM

CCLC-30955

Discovery Point #67

5085 Post Rd. Cumming, GA 30040 Forsyth County
(770) 844-7977

Regional Consultant

Francine Arnone

Phone: (770) 357-4919

Fax: (770) 357-4918

francine.arnone@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/12/2025	Complaint Closure	Good Standing	
11/12/2025	Complaint Investigation Follow Up	Good Standing	
07/14/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L Infant	One Year Olds	1	6	C	19	C	NA	NA	Floor Play
Main	1R Preschool 1	Two Year Olds	2	18	C	21	C	NA	NA	Transitioning, Diapering
Main	2L Beginners	Infants	1	6	C	16	C	NA	NA	Floor Play, Nap
Main	2R Preschool 2	Three Year Olds	1	15	C	24	C	NA	NA	Free Play
Main	3L Toddlers	One Year Olds and Two Year Olds	2	16	C	19	C	NA	NA	Transitioning
Main	3R Preschol 3	Three Year Olds and Four Year Olds	2	23	C	24	C	NA	NA	Outside
Main	4R Pre-Kgtn	GA PreK	2	19	C	26	C	36	C	Centers
Main	5R Schoolage	GA PreK	2	20	C	36	C	50	C	Centers
Main	Cafeteria	GA PreK	2	20	C	41	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 226					Total Capacity @25 sq. ft.: 226					
Total # Children this Date: 143					Total Capacity @25 sq. ft.: 226					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler LS	18	C
Main	Preschool Right Side	57	C
Main	School Age/Back Middle	61	C

Comments

A copy of this report was provided on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 7/8/2025

Corrected on 11/12/2025

.12(2) - The previous citation has been corrected. The Consultant observed in 1L Infant the rocking chair has been removed from the classroom and in 2L the white bookshelves have been removed from the room. There were no further equipment that were hazardous on this date.

Facility

591-1-1-.06 Bathrooms

Met

Correction Deadline: 8/7/2025

Corrected on 11/12/2025

.06(4) - The previous citation was corrected the Consultant observed that the right restroom ventilation was in working order in classroom 1R Preschool 1 and the second front-right restroom ventilation was in good working order in classroom 2R Preschool 2 on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 7/8/2025

Corrected on 11/12/2025

.25(13) - The previous citation was corrected. The Consultant observed that potentially hazardous equipment, materials and supplies were stored in a locked area inaccessible to children on this date.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 7/14/2025

Corrected on 11/12/2025

.32(7) - The previous citation has been corrected. The Consultant observed that children were supervised at all times appropriate to the individual age, needs and capabilities of each child on this date.